

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 31 December 2024 9:13 AM
To: Mei Kwan (LKKAuto); Motor Claim - III; Manivel Priyadarshini; Edmund Law
Cc: Admin A
Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024 *** LKK REF: CD/III24110343/XPA3
Attachments: EMAIL FROM TP WKSP DD 311224.pdf; III_LKKINVOICE_SAC2402013.pdf

Dear Priya,

Please be informed that third party had converted to OD claim and they did not arrange for survey. In the view of the above, we will close the case in Merimen and bill for Merimen fee only. Attached is a copy of Merimen fee invoice for your necessary action.

Thank you.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 26 December 2024 4:30 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; Edmund Law <Edmund.Law@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024 *** LKK REF: CD/III24110343/XPA3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 19 December 2024 4:57 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; Edmund Law <Edmund.Law@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024 *** LKK REF: CD/III24110343/XPA3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 16 December 2024 4:05 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; Edmund Law <Edmund.Law@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024 *** LKK REF: CD/III24110343/XPA3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 5 December 2024 4:20 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; Edmund Law <Edmund.Law@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024 *** LKK REF: CD/III24110343/XPA3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 28 November 2024 4:24 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>; Edmund Law <Edmund.Law@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024 *** LKK REF: CD/III24110343/XPA3

Dear Sir / Madam,

OI hasn't reported the accident yet.

Accident Report

[+ Create new report](#)
[👁 Find MyInfo initiated report](#)
[🔽 Saved filters](#)

Active filters

Vehicle. no. = SLQ3124A ✕

Submission Date = Descending order ✕

[Save filters](#) | [Clear all f](#)

Report ID	Version	Submission Date	Date of First Submission	ARC Name	D ac
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Jacelyn Loh

Motor & Work Injury Claims Dept
 India International Insurance Pte Ltd
 6 Raffles Quay, #22-00,
 Singapore 048580
 Tel: 6347 6100 (EXT 246)
 Email: Jacelyn.lohCL@III.COM.SG
 Co. Reg Number: 198703792K

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 28 November 2024 4:17 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024 *** LKK REF: CD/III24110343/XPA3

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Thursday, 21 November 2024 6:11 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024 *** LKK REF: CD/III24110343/XPA3

Dear Sir / Madam,

OI hasn't reported the accident yet.

GEARS Accident Reports Recoveries Exploration ARCs

Accident Report

+ Create new report 👁 Find MyInfo initiated report ⌵ Saved filters

Active filters Vehicle. no. = SLQ3124A ✕ Submission Date = Descending order ✕ [Save filters](#) | [Clear all](#)

Report ID	Version	Submission Date	Date of First Submission	ARC Name	
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Jacelyn Loh

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,

Singapore O48580
Tel: 6347 6100 (EXT 246)
Email: Jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 21 November 2024 4:12 pm
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024 *** LKK REF: CD/III24110343/XPA3

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Monday, 18 November 2024 4:08 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024

Dear Jacelyn,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, November 18, 2024 3:15 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; 'Linette Cheong' <Linette.Cheong@inchcape.com.sg>
Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024

Dear Surveyor,

Please conduct a survey on TP vehicle **SNS884A** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: Jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: Linette Cheong <Linette.Cheong@inchcape.com.sg>
Sent: Monday, 18 November 2024 3:02 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: Re: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024

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Hi Jacelyn,

We select:

- LKK Auto Consultants Pte Ltd

Rgds

Linette Cheong

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, November 18, 2024 2:52 PM
To: Linette Cheong <Linette.Cheong@inchcape.com.sg>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: RE: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024

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This Message Is From an External Sender

This message came from outside your organization.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Autolyst Pte Ltd
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: Jacelyn.lohCL@III.COM.SG

Co. Reg Number: 198703792K

From: Linette Cheong <Linette.Cheong@inchcape.com.sg>

Sent: Monday, 18 November 2024 1:22 pm

To: Jacelyn Loh C.L <Jacelyn.LohCL@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: [EXTERNAL] - Direct Settlement (TP) - Accident Involving SNS884A & SLQ3124A (INDIA insured) - DOA: 15/11/2024

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2. An email with verification code will be sent to you.
3. Copy the code and return to the attachment recovery page.
4. The email with original attachments will be released to your mailbox.

Please exercise discretion when requesting to release suspicious attachments.

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SLQ3124A** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 6631 1860 / 9847 6171** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT IN** workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciate.

Rgds

Linette Cheong

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