



Outlook


Re: REF: 24/24/24/VC05/030184 - Request TP Claim Survey for SMT5524M accident on 09/11/2024 against GBK2617B * LKK REF: CD/LPC24110338/Rpa3**

From Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Date Mon 2/12/2024 12:01 AM

To CHARMAINE KONG <charmainekong@lonpac.com>

Cc MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 3 attachments (3 MB)

LKK SURVEY PHOTO.pdf; TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf;

Dear Sir/ Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 18 November 2024 3:12 pm

To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 24/24/24/VC05/030184 - Request TP Claim Survey for SMT5524M accident on 09/11/2024 against GBK2617B

Dear Charmaine,

As spoke with repairer, they still want to proceed the survey. They will send us video footage if they have.

Thank you.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, November 18, 2024 2:54 PM

To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 24/24/24/VC05/030184 - Request TP Claim Survey for SMT5524M accident on 09/11/2024 against GBK2617B

Lonpac External - General

Lonpac External - General

Dear Hueh Yin,

As liability is unclear. Please check with the workshop if they still wish to carry out the survey and ask for video footage (if any).

I have copied you in my previous email to them.

Do update us if they are still arranging survey with you.

Thank you.

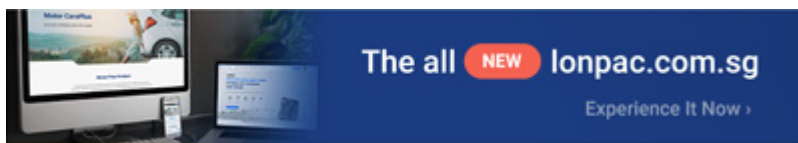
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 18 November 2024 2:51 pm

To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 24/24/24/VC05/030184 - Request TP Claim Survey for SMT5524M accident on 09/11/2024 against GBK2617B

Lonpac External - General

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, November 18, 2024 2:33 PM

To: assignments <assignments@lkkauto.com>; Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: 24/24/24/VC05/030184 - Request TP Claim Survey for SMT5524M accident on 09/11/2024 against GBK2617B

Lonpac External - General

Lonpac External - General

Without Prejudice

Dear Zainal,

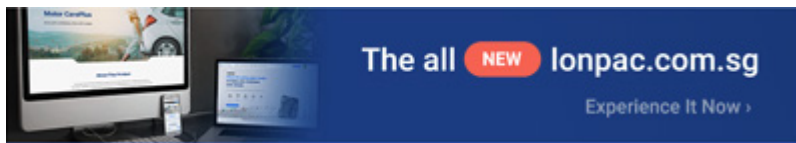
Liability is unclear for your client's claim. Our insured report as follow below. Please advise if you would still like to carry out the survey?

Describe Circumstance of the Accident

My vehicle was parked stationary at 937 Tampines
st 91 OSCP lot. I come down to unload goods.
Suddenly, vehicle B came straight at a fast speed
and scratched onto my vehicle's rear right portion.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, 18 November 2024 2:27 pm

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>; assignments
<assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: 24/24/24/VC05/030184 - Request TP Claim Survey for SMT5524M accident on 09/11/2024 against GBK2617B

Lonpac External - General

WITHOUT PREJUDICE

REF: 24/24/24/VC05/030184

OIC: Huey Ni

Dear Zainal,

We are appointing LKK for the survey.

Aside to Hueh Yin (LKK), FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Sent: Monday, 18 November 2024 2:17 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Request TP Claim Survey for SMT5524M accident on 09/11/2024 against GBK2617B

Hi Motor Claim,

Please assist to make arrangement for TP survey **SMT5524M** accident on 09/11/2024. Claiming against your insured **GBK2617B**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at **ETHOZ 18, PANDAN ROAD (609270)**.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest Regards,
Selamatshahh Zainal
18, Pandan Road S(609270)
DID: 6654 7717
H/P: 9624 8656

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