

**Yan (LKK Auto)**

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**From:** Yan (LKK Auto)  
**Sent:** Friday, April 25, 2025 1:53 PM  
**To:** CHARMAINE KONG  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [SEEK MANDATE] RE: FW: ACCIDENT INVOLVING OUR VEHICLE SKW8228G & YN4633C DOA 14/11/2024  
**Attachments:** LOD 8228.pdf; TP GIA REPORT\_8228.pdf; 8228 video.mp4; LKK SURVEY REPORT & PHOTOS\_8228.pdf

Your ref: **23/24/24/VC06/03018**

Our ref : CD/LPC24110336/Aua3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YN 4633C(LONPAC) AND SKW 8228G(TP) ON 14/11/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured reverse out from loading bay collided onto third party which travelling straight.

We seek your approval to offer repairer **"ELITE AUTO RESTORATION PTE LTD"** at **\$4,417.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 13,279.80	\$ 3,815.00 (\$3,500.00 + 9%GST)
2. Loss of RENTAL (4days x \$150.00)	\$ 600.00	\$ 600.00 (4DAYS X \$150.00)
4. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 13,881.98</b>	<b><u>\$ 4,417.18</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <huehyin@lkkauto.com>  
**Sent:** Monday, November 18, 2024 10:41 AM  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: FW: ACCIDENT INVOLVING OUR VEHICLE SKW8228G & YN4633C DOA 14/11/2024

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Monday, November 18, 2024 10:15 AM

**To:** Elite Auto Restoration Pte Ltd <[eliteautorestore.sg@gmail.com](mailto:eliteautorestore.sg@gmail.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: FW: ACCIDENT INVOLVING OUR VEHICLE SKW8228G & YN4633C DOA 14/11/2024

**Lonpac External - General**

**Lonpac External - General**

Dear Huey Yin (LKK),

Please arrange survey.

Our insured has yet to file the report.

Thank you.

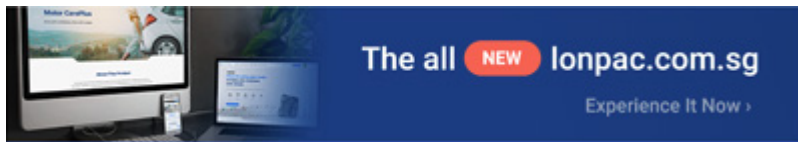
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Elite Auto Restoration Pte Ltd <[eliteautorestore.sg@gmail.com](mailto:eliteautorestore.sg@gmail.com)>

**Sent:** Monday, 18 November 2024 10:09 am

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Subject:** Re: FW: ACCIDENT INVOLVING OUR VEHICLE SKW8228G & YN4633C DOA 14/11/2024

Dear Charmaine

We would like to appoint LKK Auto Consultants Pte Ltd to conduct the pre-repair inspection.

Thanks  
Nancy

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On Fri, Nov 15, 2024 at 5:15 PM CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)> wrote:

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Sirs,

Our insured has yet to file the report.

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. FormTeam Adjusters Pte Ltd
2. LKK Auto Consultants Pte Ltd

Thank you.

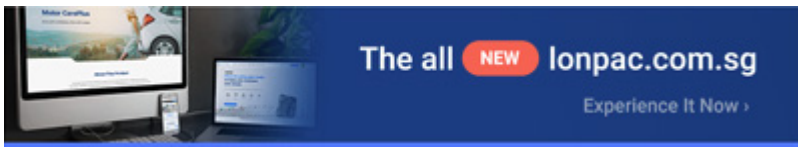
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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Please let us hear from you within the next 2 working days.

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From: Elite Auto Restoration Pte Ltd <[eliteautorestore.sg@gmail.com](mailto:eliteautorestore.sg@gmail.com)>

Sent: Friday, 15 November 2024 5:02 pm

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: ACCIDENT INVOLVING OUR VEHICLE SKW8228G & YN4633C DOA 14/11/2024

Dear Officer in charge ,

We are appointed by a workshop bearing the car plates SKW8228G,an accident happened due to the collision by your insured YN4633C.

**Kindly help to advise if your insured SKW8228G reported the accident,** and help to register the claim.

Our company details is as follow:

Elite Auto Restoration Pte Ltd

No 23 Kaki Bukit ave 4

#04-01

S(415933)

Regards,

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.