

## Yan (LKK Auto)

**From:** Yan (LKK Auto)  
**Sent:** Tuesday, December 31, 2024 9:53 AM  
**To:** Joanne Tan Jo Ann  
**Cc:** Joanne Yong Lai Fong; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [SEEK MANDATE] RE: MSFCIL Ref: D24009279MFCT/CCPL/JY/TPD-2 || LIABILITIES - SLT3936H & SHB2978K ACCIDENT ON 18.10.2024  
**Attachments:** SLT3936H LOD .pdf; LKK SURVEY REPORT & PHOTOS.pdf

Your ref: **D24009279MFCT**  
Our ref : **CD/FCI24110334/Uua3**

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHB2978K(MS FCIL) AND SLT3936H(TP) ON 18/10/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured rear ended TP's vehicle.

We seek your approval to offer repairer "**FOCUS AUTO PTE LTD**" at **\$ 1,888.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,186.82	\$ 1,526.00 (\$1,400.00+9%GST)
2. Loss of Rental (3days x \$180.00)	\$ 540.00	\$ 360.00 (3DAYS X \$120.00)
3. GIA / LTA search fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 3,729.00</b>	<b><u>\$ 1,888.18</u></b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.  
Kindly note that this inspection report dated 26/12/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joanne Yong Lai Fong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>  
**Sent:** Sunday, November 17, 2024 4:01 PM  
**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)

Subject: RE: MSFCIL Ref: D24009279MFCT/CCPL/JY/TPD-2 || LIABILITIES - SLT3936H &SHB2978K ACCIDENT ON 18.10.2024

WITHOUT PREJUDICE

Dear Sir,

Refer to the above matter.

The liability is clear but with quantum to be agreed.

Dear LKK Auto,

Pls proceed DS.

Thanks, and regards,

Joanne Yong  
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | [TEL: 6359 1823](tel:63591823) | Fax  
No. : 6223 0541 | Company Regn. No. 195000106C

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Saturday, November 16, 2024 3:45 PM

**To:** Joanne Yong Lai Fong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg); Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Subject:** RE: MSFCIL Ref: D24009279MFCT/CCPL/JY/TPD-2 || LIABILITIES - SLT3936H &SHB2978K ACCIDENT ON 18.10.2024

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Dear Sir/Madam,

Is there any updates on the liability for this case?

Kindly update us on the liability of the case and I look forward to your reply.

Thank you and have a great weekend ahead.

Best Regards,

**Hariz**

Focus Auto Pte Ltd  
1 Kaki Bukit Avenue 6  
Blk C #02-48/ 02-50  
Autobay @ Kaki Bukit

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**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 29 October 2024 5:14 PM  
**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)  
**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg); Joanne Yong Lai Fong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>  
**Subject:** RE: MSFCIL Ref: D24009279MFCT/CCPL/JY/TPD-2 || LIABILITIES - SLT3936H &SHB2978K ACCIDENT ON 18.10.2024

Dear Sir/Mdm,

Noted on your email.

Your email has been redirected to the officer in charge Ms. Joanne Yong.

Thank you and Regards,  
Joanne Tan  
Motor Claims

**MS First Capital Insurance Ltd**  
16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581  
D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C  
Website <http://www.msfirstcapital.com.sg>

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Sent:** Tuesday, October 29, 2024 5:02 PM  
**To:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg); Joanne Yong Lai Fong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>  
**Subject:** RE: MSFCIL Ref: D24009279MFCT/CCPL/JY/TPD-2 || LIABILITIES - SLT3936H &SHB2978K ACCIDENT ON 18.10.2024

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Dear Joanne,

I hope this message finds you well. I wanted to follow up on my previous email regarding the attached documents and the status of the liability.

Could you please let me know if there's any update? Also, I would appreciate it if you could confirm the Officer in Charge (OIC) for this case and attach the relevant email when you have a moment.

Thank you for your assistance!

Best Regards,  
**Timothy**  
Focus Auto Pte Ltd

1 Kaki Bukit Avenue 6  
Blk C #02-48/ 02-50  
Autobay @ Kaki Bukit  
Singapore 417883  
Tel: 6886 9097

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** 24 October 2024 16:01

**To:** 'Joanne Tan Jo Ann' <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Cc:** 'focus.autopteltd@yahoo.com.sg' <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>; 'Joanne Yong Lai Fong' <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>

**Subject:** MSFCIL Ref: D24009279MFCT/CCPL/JY/TPD-2 || LIABILITIES - SLT3936H &SHB2978K ACCIDENT ON 18.10.2024

Dear Joanne Tan,

I have attached the documents for your reference and necessary action.  
Kindly please let us have the liability soon.

Could you please let me know who the Officer in Charge (OIC) is for this case? Additionally, could you attach the relevant email?

Thank you and have a nice day!

Best Regards,

**Timothy**

Focus Auto Pte Ltd  
1 Kaki Bukit Avenue 6  
Blk C #02-48/ 02-50  
Autobay @ Kaki Bukit  
Singapore 417883  
Tel: 6886 9097

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**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Sent:** 22 October 2024 09:43

**To:** Focus Auto Pte Ltd <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg); Joanne Yong Lai Fong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>

**Subject:** MSFCIL Ref: D24009279MFCT/CCPL/JY/TPD-2 || PRE REPAIR SURVEY - SLT3936H &SHB2978K ACCIDENT ON 18.10.2024

**WITHOUT PREJUDICE**

OUR REF: D24009279MFCT/CCPL/JY/TPD-2  
YOUR REF: SLT3936H

Dear Sirs

We refer to your survey request dated 21/10/2024.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. Autoprobe Consultants
2. Priority Services
3. Vicom Ltd
4. LKK Auto Consultants Pte Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you and Regards,  
Joanne Tan  
Motor Claims

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Monday, October 21, 2024 4:57 PM

**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)

**Subject:** RE: PRE REPAIR SURVEY - SLT3936H & SHB2978K ACCIDENT ON 18.10.2024

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Dear Sir / Madam,

I am following up on our previous email dated 19.10.2024 regarding the road traffic accident involving our client's vehicle, SLT3936H.

We kindly request an update on the status of your response regarding the surveyor list for pre-repair inspection. Please let us know if you require any further information or documentation. I have also attached the GIA Report of my client SLT3936H.

Thank you for your prompt attention to this matter.

Best Regards,

**Timothy**

Focus Auto Pte Ltd

1 Kaki Bukit Avenue 6

Blk C #02-48/ 02-50

Autobay @ Kaki Bukit

Singapore 417883

Tel: 6886 9097

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** 19 October 2024 14:12

**To:** [MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)

**Subject:** PRE REPAIR SURVEY - SLT3936H & SHB2978K ACCIDENT ON 18.10.2024

Dear Sir / Madam

We refer to the above mentioned.

Kindly assist to send the surveyor list for selection to our workshop for surveying the vehicle.

We are instructed by our client to notify you of a road traffic accident which happened on 18.10.2024 at YISHUN AVE 2 at about 17:05hrs.

Drivers involving our client SLT3936H & SHB2978K driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, or client's vehicle has been damaged. Hence, before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days upon receiving this notice whether you or your insured would like to conduct a pre-repair survey of the said vehicle without any further reference to you.

Information on the vehicle can be inspected at : -

Name of Workshop : 1 Kaki Bukit Avenue 6  
#02-48/02-50  
Autobay @ Kaki Bukit  
Singapore 417883

Telephone no. : 6886 9097

Thank you

Best Regards,

**Timothy**

Focus Auto Pte Ltd  
1 Kaki Bukit Avenue 6  
Blk C #02-48/ 02-50  
Autobay @ Kaki Bukit  
Singapore 417883  
Tel: 6886 9097