

## Mei Kwan (LKKAuto)

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**From:** Sherini Pillai <sherini@iii.com.sg>  
**Sent:** Thursday, 28 November 2024 2:01 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; Daphne Lee (LKK Auto)  
**Subject:** RE: [EXTERNAL] - PRI-Accident Involving SMX5039B & GBE2572C(Your Ref) On DOA:13.11.2024 \*\*\* LKK REF: CD/III24110332/XMA3

Tks & noted Mei Kwan.

Best Regards,

Sherini Pillai

**Motor & Work Injury Claims Department**

6 Raffles Quay #22-00, Singapore 048580

DID: 6347 6128

Company Registration No. 198703792K



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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, 28 November 2024 1:59 pm  
**To:** Sherini Pillai <sherini@iii.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Subject:** RE: [EXTERNAL] - PRI-Accident Involving SMX5039B & GBE2572C(Your Ref) On DOA:13.11.2024 \*\*\* LKK REF: CD/III24110332/XMA3

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Secured by Check Point

Hi Sherini,

TP repairer updated us that minor damages. Thus, they withdraw and no claim.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>  
**Sent:** Thursday, 28 November 2024 1:55 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Subject:** RE: [EXTERNAL] - PRI-Accident Involving SMX5039B & GBE2572C(Your Ref) On DOA:13.11.2024 \*\*\* LKK REF: CD/III24110332/XMA3

Hi Mei Kwan,

Any reason for the withdrawal?

Best Regards,

Sherini Pillai

**Motor & Work Injury Claims Department**

6 Raffles Quay #22-00, Singapore 048580

DID: 6347 6128

Company Registration No. 198703792K



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 28 November 2024 1:51 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Subject:** RE: [EXTERNAL] - PRI-Accident Involving SMX5039B & GBE2572C(Your Ref) On DOA:13.11.2024 \*\*\* LKK REF: CD/III24110332/XMA3

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Secured by Check Point

Hi Sherini,

No survey done for this case. We will bill Merimen fee only.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>  
**Sent:** Thursday, 28 November 2024 10:29 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Accord Auto Services <[gilbert.ng@mycarworkshop.com.sg](mailto:gilbert.ng@mycarworkshop.com.sg)>  
**Subject:** Re: [EXTERNAL] - PRI-Accident Involving SMX5039B & GBE2572C(Your Ref) On DOA:13.11.2024

Dear Sir,

Kindly withdraw the case.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Mon, Nov 18, 2024 at 10:54 AM Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Surveyor,

Please conduct a survey on TP vehicle **SMX5039B** and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Jacelyn Loh**

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: [Jacelyn.lohCL@III.COM.SG](mailto:Jacelyn.lohCL@III.COM.SG)

Co. Reg Number: 198703792K

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**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Monday, 18 November 2024 10:12 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Accord Auto Services <[gilbert.ng@mycarworkshop.com.sg](mailto:gilbert.ng@mycarworkshop.com.sg)>

**Subject:** Re: [EXTERNAL] - PRI-Accident Involving SMX5039B & GBE2572C(Your Ref) On DOA:13.11.2024

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Morning Sir,

Kindly assist arrange M/s LKK Auto Consultants as above mentioned.

In the meantime, kindly assist advise your insured file the accident report.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Mon, Nov 18, 2024 at 10:04 AM Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Autolyst Pte Ltd
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Thanks**

**Jacelyn Loh**

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: [Jacelyn.lohCL@III.COM.SG](mailto:Jacelyn.lohCL@III.COM.SG)

Co. Reg Number: 198703792K

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**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>  
**Sent:** Friday, 15 November 2024 7:45 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Accord Auto Services <[gilbert.ng@mycarworkshop.com.sg](mailto:gilbert.ng@mycarworkshop.com.sg)>  
**Subject:** [EXTERNAL] - PRI-Accident Involving SMX5039B & GBE2572C(Your Ref) On DOA:13.11.2024

Dear Officer In Charge,

We are writing to request your assistance in arranging a Pre-Repair Inspection (PRS) for my client's vehicle, registered under the number SMX5039B. Please find attached the GIA report for your reference.

We kindly request a list of ten surveyors

In the meantime, kindly assist advise your insured file the accident report.

We would appreciate your prompt response and assistance in this matter. If you require any further information or clarification, please do not hesitate to let us know.

Thank you for your attention to this matter.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9769 1225

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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