

11 February 2025

India International Insurance Pte Ltd

6 Raffles Quay

#22-00

Singapore 048580

Motor Claims Dept

Dear Sir/Madam,

ACCIDENT INVOLVING SCG9885G AND SJJ9565G AT YIO CHU KANG RD ON 13/11/2024

We are the authorised workshop for the owner of SCG9885G, which was involved in the above accident with your insured SJJ9565G. The vehicle owner has requested and authorised us to assist him/her in presenting his/her claim against the party responsible for the damage to the vehicle.

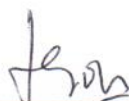
The breakdown of this claim is as follows:-

Cost of Repair	: \$5,350.00
Loss of Rental (9 days x \$130.00)	: \$1,170.00
LTA/GIA Search Fee	: \$ 27.25
Total	: <u>\$6,547.25</u>

Hope to have your settlement as soon as possible.

Thank you

Yours faithfully



ENG HENG AUTOMOBIL TRADING CO
(with company stamp)

ENG HENG AUTOMOBIL TRADING CO

LETTER OF AUTHORISATION

ACCIDENT ON

13 Nov 2024

AT

Yio Chu Kang Road_

INVOLVING VEHICLE NOS SCG9885G and SJJ9565G

I, Mr Neo Ah Lik, of 481 Yio Chu Kang Road, #01-12 Singapore 787056

hereby authorize M/S ENG HENG AUTOMOBIL TRADING CO , my repairers, to give all further instructions on my behalf concerning the said claim and as such, all future correspondence should be addressed to the said firm.

My repairer is further authorized to receive on my behalf monies claims, correspondences and to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop, and to sign any discharge voucher or any other documents in connection with this claim on my behalf and for me.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurers (if only under compressive cover) for the damages caused to my vehicle, I agree to pay for all repair costs and any incidentals incurred by my repairers

Dated this 13th November 2024

Name of Owner: Mr Neo Ah Lik

Signature of Owner

Witnessed by :



Name:

GOH JOO LEE

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2024D0013523
Claimant Ref: SCG9885G

We/I, ENG HENG AUTOMOBIL TRADING CO ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,000.00 (Global Sum) ~~(repair cost), S\$ _____ (loss of accidental), S\$ _____ (search fee)~~, vehicle no. SCG9885G that was damaged pursuant to the accident which occurred on 13/11/2024 (date) at TRAFFIC JUNCTION BETWEEN YIO CHU KANG RD & BEGONIA ROAD (location) involving vehicle no. SJJ9565G (insured vehicle). This is pursuant to the inspection conducted on 18/11/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NEO AH LIK ("the third party claimant") of vehicle no. SCG9885G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SCG9885G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,000.00 to ENG HENG AUTOMOBIL TRADING CO

Dated this 07 day of March 2025

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

Go H Joo Lee

NRIC:

Address:

10 Ang Mo Kio Ind. Park 2A
#01-01 Amk Autopoint (56047)

Nationality:

Occupation:

Manager.

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

ENG HENG AUTOMOBIL TRADING CO

Tel: 6483 5662 / 6483 5663 HP: 9664 6093

We Provide * Duck Hams Oil Products, Motor Vehicle, Spare Part and Accessories * Repairing and Servicing Motor Vehicles * Insurance Claim * LTA Pre-Inspection Services * Repairing and Servicing of Car Air-Con. * Tyres and Batteries Services

Terms

收貨人 Receiver

B & O Vehicle Rental

Block 5033, Ang Mo Kio Industrial Park 2, #01-279
(off Ang Mo Kio Avenue 3) Singapore 569536
TEL: 64825577 (3 Lines) FAX: 64825000
UEN: 53060835M

Date: 30/11/2024

Invoice No: RA21875

Attn:
Neo Ah Lik

Invoice for Rental

Invoice No.	Duration	Amount
21875 – SLA9208L (Toyota Altis)	13/11/2024 to 22/11/24 (9 days)	\$130/day x 9= \$1170 <u>Total: \$1,170.00</u>

Dollars: One Thousand One Hundred and Seventy only

Es 4s

B & O VEHICLE RENTAL

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000
Reg. No: 53060835M

TOWING SERVICE: 6858 4067 (After 10.30 pm)

车辆出租合同 VEHICLE RENTAL AGREEMENT

11:1126397652

Date: 13/11/24

Owner: B & O VEHICLE RENTAL ("the owner")

Hirer: NEG AH LIK

NRIC / Co. Reg. No: S0997597G

Tel: 98761396

Fax:

H/P:

Address: 481 YIO CHU KANG ROAD. #01-12. S787056

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SLA 928 L		Agreement No.: 21875	
Driver's Particulars		Odometer: _____	
Name: NEG AH LIK		Date & Time Out: 13/11/24. 155m	
Address: 481, YIO CHU KANG ROAD. #01-12. S(787056)		Date & Time In: 22/11/24 210m	
I/C No: S0997597G	Dr/Licence No: S0997597G	Hour @\$ _____	
Date of Issue: 14 JUN 1974	Occupation: RETIREE	Days @\$ 130/-	
Date of Birth: 21. JAN 1949.	Tools: Oil & Jet	Wks @\$ _____	
	Spare Tyre: One	Mths @\$ _____	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 2000/- comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 3500/- excess for collision/damage to first party, (i.e.) B & O VEHICLE RENTAL (including windscreen) plus loss of earnings while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 2 year and below.

Deposit (Refundable):

Sub-Total:

Balance To Pay: 1170/-

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

B & O VEHICLE RENTAL

Authorised Signature

CERTIFIED
TRUE COPY

Hirer's Signature

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Nov 2024 / 14:36:01

Receipt Date/Time : 13 Nov 2024 / 14:36:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241113-002702

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
--	---------------------------------	---------------------------------------

Result of Insurance Enquiry - SJJ9565G

As at 13 Nov 2024/11:20:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SJJ9565G
Enquiry Fee
20241113143400165321

25.00	2.25	27.25
-------	------	-------

Sub-Total	25.00	2.25	27.25
------------------	-------	------	-------

Total Before Rounding	25.00	2.25	27.25
------------------------------	-------	------	-------

Rounding Difference			0.00
----------------------------	--	--	------

Total Amount Payable			27.25
-----------------------------	--	--	-------

Paid By

20241113143434230

Direct Debit: eNETS Debit
(Internet Banking)

27.25

Total

27.25

Cash Change

0.00

Tendered Amount

27.25

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Nov 2024 22:26	Clm Dtl Modified	Claimant's Name: -> NEO AH LIK. Claimant's ID: -> S0997597G.	[A] HOW MEI KWAN
2	15 Nov 2024 22:26	Clm Veh Model Changed	(207024) NISSAN SYLPHY 1.6 CVT (A).	[A] HOW MEI KWAN
3	15 Nov 2024 22:26	Clm Created	Reg No: SCG9885G. Acct Date: 2024/11/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Eng Heng Automobil Trading Co (HQ)	[A] HOW MEI KWAN
4	15 Nov 2024 22:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	15 Nov 2024 22:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/26	[A] HOW MEI KWAN
6	15 Nov 2024 22:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	15 Nov 2024 22:26	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	15 Nov 2024 22:26	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	18 Nov 2024 12:25	Clm Dtl Modified	Insured Name: -> NG CHER CHUAN CHRISTOPHER. Insured ID: -> S8528563G.	[A] Daphne Lee Mooi Ngiuk
10	27 Nov 2024 13:54	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 28 applicable. 3 vehicles chain collision (O I middle).	[A] Daphne Lee Mooi Ngiuk
11	27 Nov 2024 18:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/26	[I] Priya
12	27 Nov 2024 18:10	Adj Mandate Set	Approved:0.00.	[I] Priya
13	02 Jan 2025 16:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	02 Jan 2025 16:04	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	02 Jan 2025 16:04	Clm Dtl Modified	JPJ Reg. Date: -> 2019/01/17.	[A] JOANNE LEE KHANG MIN
16	02 Jan 2025 16:04	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	11 Feb 2025 14:23	Adj Mandate Request	Cur.Req:6277.25:PODS Liability: 100% *Quantum: \$6,277.25. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
18	12 Feb 2025 10:32	Adj Mandate Set	Approved:6277.25.	[I] Priya

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3273979	18 Nov 2024 09:38:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SCG9885G	SJJ9565G	12.00
3304943	02 Jan 2025 16:04:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SCG9885G	SJJ9565G	12.00