# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 04.12.2024

MS First Capital Insurance Ltd 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

Attn: Motor Claim Department

Dear Sir/Madam,

### ACCIDENT INVOLVING VEHICLES: SMC 1963U / SHB 6616D ON 13.11.2024

We are the authorized repair workshop for the owner of motor vehicle no: SMC 1963U, which was involved in the captioned accident with your insured vehicle no: SHB 6616D. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1)	Cost of Repair (inclusive of GST)	\$
2)	Loss of Rental	\$

\$ 7,739.00

6,758.00 981.00

We enclosed herewith the following documents to support the claims:

a) Final Repair Invoice b) Car Rental Invoice

c) Letter of Authorisation, etc... d) GIA Report

e) Police Report f) I/C & Driving License

g) Insurance Certificate h) Vehicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you. Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

: 14.11. 2024 : Ms First Capital Insurance Limited TO : ACCIDENT INVOLVING VEHICLE NO. SMC 19634 / RE SHB 6616D ALONG BKE towards SLE ON 13.11.2024 I/We, Sembagavalli DIO Govindargioo of (NRIC No./ROC No.) S 8142562J of APT BLK 171 A Edge dale Plains #17-426 (5) 821171 owner of vehicle no. \_\_SMC 1963U in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SMC 1963U at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely. I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith. Sembagavalli Dlo Govindargioo Signature of Owner:

Name of Owner:



## MS First Capital Insurance Limited

www.msfirstcapital.com.sg (UEN 195000106C GST Reg. No. M2-0001676-9)

### **DISCHARGE RECEIPT**

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim to a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's porsonal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

CLAIM REFERENCE

: D24010033MFCT

**ACCIDENT DATE** 

: 13/11/2024

**ACCIDENT LOCATION** 

: BUKIT TIMAH EXPRESSWAY

INSURED

: COMFORT TRANSPORTATION PTE LTD

**INSURED DRIVER** 

: ROGER TAN KIM HENG (ROGER CHEN JINXING)

**INSURED VEHICLE** 

: SHB6616D

**INVOLVED PARTY** 

: SMC1963U

SETTLEMENT SUM

: \$7,300.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT:

Sembagavall; Dlo Govindarajou

Signature and Date

WITNESS: Jason Tang

Signature and Date:

# **TAX INVOICE**

# **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

Attn: Motor Claim Department

Tax Invoice: 24146

Date 28.11.2024

Vehicle No SMC 1963U

Make/Model # HONDA SHUTTLE 1.5G

Chassis/Eng#

Accident Date # 13.11.2024

Claim No

Reference 1124 -24146

Policy No

Amount

To proceed on lump sum repair

S\$

6200.00

E. & O. E. Total: S\$ 6200.00

GST @ 9%: S\$ 558.00

Amount Due: \$\$ 6758.00

for FASTECH AUTO PTE LTD



A subsidiary of BKW Automobile Pte Ltd

### **BKW RENT A CAR PTE LTD**

UEN/GST No.: 200106276D

120 Lower Delta Road #02-15 Cendex Centre

Singapore 169208

Tel: +65 67387777 Fax: 6738 6666

Website: https://bkw.sg

# **TAX INVOICE**

Invoiced To
FASTECH AUTO PTE LTD
C/O SEMBAGAVALLI D/O
GOVINDARAJOO
BLK 171A EDGEDALE PLAINS

#17-426 SINGAPORE 821171 Invoice Number
Invoice Date
Due Date
VHA Number
Vehicle Number

A 15405 26/11/2024 26/11/2024 A 15405 SNK 8040 H

S/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 14 NOVEMBER 2024 TO 20 NOVEMBER 2024 YOUR REF: SMC 1963 U	6	150.00	900.00
		p <del>e</del>	Subtotal	900.00
		G	ST @ 9%	81.00
		Total (i	ncl. GST)	981.00
		Less: P	ayments	
		Amo	unt Due	S\$981.00

Account Name: BKW RENT A CAR PTE LTD

Account No: 118-312-9991 Paynow UEN: 200106276D

Bank: UNITED OVERSEAS BANK LTD (UOB)

Branch: UOB Shaw Centre Branch

Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

\* Please indicate the invoice number and vehicle number in the reference.







Name (as in I/C) NRIC/Passport No:

Address: BUK

Occupation

Driving Licence No: D/L Type: Local/Int'l/Others:

Name (as in I/C) NRIC/Passport No:

Occupation

Driving Licence No:

D/L Type: Local/Int'l/Others

Name & Address of Employer

Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 62 ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE: 6223 1122

VHA No: 15405

Workshop: Fastech

A / BMS / P

	VEHICLE	HIRING	AGREEMEN	
HRER'S PARTICILI ARS			diror's Own Vehicle	

Age:

Yrs

SI

GOVINI)ARAJOU

Hirer's Own Vehicle No: SMC1963M Replace Veh No:			
Loan Vehicle No: 51NK 804014 VR No: SIMC 19634			
Make & Model: Prus Pla	anual Group:	4	
CHARGES	\$	cts	
Daily 6 day @\$ 15	Per day	\$900	1
Weekly/Monthly week @\$	Per week/Monthly		
Others			
CDW/PAI @\$	,		
Delivery/Collection Svc			
	\$81	r	
OR No:	(A) SUB-TOTAL	\$981	+
Petrol Level OUT E 1/4 1/2	3/4 F		
Surcharge IN		THE STATE OF THE S	-
☐ Return the same petrol level			
Firstkm FREE per day Excess mileage is chargeable at cents per km	TOTAL CHARGE	S	
BA WBA WBA WBA WBA WBA BA WBA WBA WBA WBA	マカスマッスマック	MESSES WAS	711-91

INDICATE: A - Accidents D - Dents S - Scratches Crack

SEMBAGAVALLI DIO

#17-426

Date of Birth:

ITTA EDGEDALE PLAINS

**AUTHORIZED DRIVER'S PARTICULARS** 

Driving Exp: Passed Date:

Driving Exp:

Passed / Expiry Date:

Contact No:

NON WAIVER EXCESS (Subject to GST): \$ 🔼 🗸 🌼 🤣 **ACCESSORIES CHECK** ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge ☐ Petrol Cap ☐ Spare Tyre Jack □ Tyre Opener

Hirer's Signature :

Additional Driver's Signature:

SINGAPORE Use Only \*Please refer to point 5

have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

Date Out

The Hirer and the authorized driver by BKW must be over 23 years of age and The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver. All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.

No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full

where applicable. Any returns after our operation hours will be charged as a full

day rental.

Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited. Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimun \$200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.

The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for a whatsoever reason in respect of or in connection with it's use or operation. The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-wavier excess and cost expense (including

Mileage

Check By

Time Out

legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.

8. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell eg. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's fur between \$300 - \$500.

9. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.

10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.

the event of an accident.

11. The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.

12. All customers data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.

13. I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Remarks

Hirer's/Driver Signature Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or

Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc) Time In Mileage Check By Remarks Date In Hirers/Driver Signature 20.11.24 490

Company Name	Fastech Auto Ate Ltd	
Address I KAKI RUKIT AVENUE 6 #01-48 AUTOBAY (5) 417883		
Remittance Attention To	Jason @ fastechauto.com.sq	
Email & Contact Number 6746 5405 1 6745 > 063		

## **Bank Transfer Details**

Beneficiary	Fasted Auto Pte Ltd
Bank Name	Oversea - Chinese Banking Corporation Limited
Bank Address	_
Bank Code	7339
Branch Code	665
SWIFT Code	0 CBC s 6 s 6
Bank Account No.	6654 3800 8001
Currency	SGD 7,300.00

## **Daphne Lee (LKK Auto)**

From: Karen Tan <karentan@msfirstcapital.com.sg>

**Sent:** Friday, 7 March 2025 4:49 PM **To:** Daphne Lee (LKK Auto)

**Subject:** (OUR REF: D24010033MFCT) SMC 1963U & SHB 6616D (DOA: 13/11/2024) \*\*\*LKK

Ref: CD/FCI24110328/Uma3

Attachments: LKK Survey Report & Photos - SMC1963U.pdf; LOD-SMC1963U-Honda Shuttle

1.5(A)-DOA=13.11.2024.pdf

Dear Daphne,

My apologies. I have missed your email below.

You may proceed to settle at \$7,412.00.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID: 6359 1805 | Fax No.: 6223 0541 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Sent: Friday, March 7, 2025 4:30 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: (OUR REF: D24010033MFCT) SMC 1963U & SHB 6616D (DOA: 13/11/2024) \*\*\*LKK Ref:

CD/FCI24110328/Uma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Karen,

Refer to the email as below

We are pending mandate for your approval. TP repairer chasing for settlement.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Daphne Lee (LKK Auto)

**Sent:** Thursday, 26 December 2024 12:46 PM **To:** Karen Tan <a href="mailto:karentan@msfirstcapital.com.sg">karentan@msfirstcapital.com.sg</a>

Subject: (OUR REF: D24010033MFCT) SMC 1963U & SHB 6616D (DOA: 13/11/2024) \*\*\*LKK Ref:

CD/FCI24110328/Uma3

Dear Karen,

Your Ref: D24010033MFCT

We refer to the above matter and your email below.

### ACCIDENT INVOLVING SMC 1963U AND SHB 6616D ON 13/11/2024

We have highlighted to your good office on 15/11/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA: 27. OID hit onto rear TP.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer FASTECH AUTO PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 21,129.60	\$ 6,758.00 (L/S) (w/GST)
2. Loss of Rental (6 days x \$163.50) (w/GST)	\$ 981.00	\$ 654.00 (6 days x \$109.00) (w/GST)
Total	\$ 22,110.60	<u>\$ 7,412.00</u>

<sup>\*6</sup> days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 26/12/2024 is only for mandate purpose.

### The above is for your approval please.

Thank You

# Cheers to a Wonderful Christmas and a Happy New Year 2025!

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)