Daphne Lee (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Friday, 7 March 2025 4:49 PM **To:** Daphne Lee (LKK Auto)

Subject: (OUR REF: D24010033MFCT) SMC 1963U & SHB 6616D (DOA: 13/11/2024) ***LKK

Ref: CD/FCI24110328/Uma3

Attachments: LKK Survey Report & Photos - SMC1963U.pdf; LOD-SMC1963U-Honda Shuttle

1.5(A)-DOA=13.11.2024.pdf

Dear Daphne,

My apologies. I have missed your email below.

You may proceed to settle at \$7,412.00.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID: 6359 1805 | Fax No.: 6223 0541 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Sent: Friday, March 7, 2025 4:30 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: (OUR REF: D24010033MFCT) SMC 1963U & SHB 6616D (DOA: 13/11/2024) ***LKK Ref:

CD/FCI24110328/Uma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Karen,

Refer to the email as below

We are pending mandate for your approval. TP repairer chasing for settlement.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Daphne Lee (LKK Auto)

Sent: Thursday, 26 December 2024 12:46 PM **To:** Karen Tan <karentan@msfirstcapital.com.sg>

Subject: (OUR REF: D24010033MFCT) SMC 1963U & SHB 6616D (DOA: 13/11/2024) ***LKK Ref:

CD/FCI24110328/Uma3

Dear Karen,

Your Ref: D24010033MFCT

We refer to the above matter and your email below.

ACCIDENT INVOLVING SMC 1963U AND SHB 6616D ON 13/11/2024

We have highlighted to your good office on 15/11/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA: 27. OID hit onto rear TP.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer FASTECH AUTO PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 21,129.60	\$ 6,758.00 (L/S) (w/GST)
2. Loss of Rental (6 days x \$163.50) (w/GST)	\$ 981.00	\$ 654.00 (6 days x \$109.00) (w/GST)
Total	\$ 22,110.60	<u>\$ 7,412.00</u>

^{*6} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 26/12/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)