

## Huey Yon (LKKAuto)

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**From:** claims@yewteegroup.com  
**Sent:** Thursday, 16 January 2025 3:40 PM  
**To:** Taufikh (LKKAuto)  
**Cc:** Huey Yon (LKKAuto); claims@yewteegroup.com  
**Subject:** RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

Hi Taufikh,

Apologies for the late response,

We accept ur offer at \$1,100.00(Before GST) at 3days.

We will send out our LOD soonest.

Thank you.

Best Regards

Shaun Cheng



Business account WhatsApp: 6702 3323

Website: [www.yewteegroup.com](http://www.yewteegroup.com)

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**HQ office / workshop: Mega@Woodlands, 39 Woodlands Close #01-12 S(737856) DID: 62562081**

**Branch Office / workshop: Synergy@KB, 25 Kaki Bukit Road 4 #01-61 S(417800) DID: 67023113**

**Branch Office / workshop: 60 Jalan Lam Huat Carros Centre #01-31/32 S(737869) DID: 65921522**

**Branch Office: Block B, Permas City, #01-15, Jalan Permas Utara, Kawasan Perdagangan Permas Utara, Bandar Baru Permas Jaya 81750 Masai, Johor DID: +6597432262**

Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)

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**From:** Taufikh (LKKAUTO) <Taufikh@lkkauto.com>  
**Sent:** Thursday, January 16, 2025 3:16 PM  
**To:** claims@yewteegroup.com <utauto2@singnet.com.sg>  
**Cc:** Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; claims@yewteegroup.com  
**Subject:** RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

Hi,

Can confirm repair cost?

Regards  
Taufikh

---

**From:** Taufikh (LKKAUTO)  
**Sent:** Monday, 13 January 2025 10:54 pm  
**To:** [claims@yewteegroup.com](mailto:claims@yewteegroup.com) <[utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)>  
**Cc:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; [claims@yewteegroup.com](mailto:claims@yewteegroup.com)  
**Subject:** RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

Hi,

Please refer attached.

Regards  
Taufikh  
Lkk Auto

---

**From:** [claims@yewteegroup.com](mailto:claims@yewteegroup.com) <[utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)>  
**Sent:** Friday, 20 December 2024 4:02 pm  
**To:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Cc:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; [claims@yewteegroup.com](mailto:claims@yewteegroup.com)  
**Subject:** RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

Hi

Pls provide breakdown of the difference

Best Regards  
Shaun Toh L M



Business account WhatsApp: 6702 3323  
Website: [www.yewteegroup.com](http://www.yewteegroup.com)  
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Director of  
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**-YEW TEE AUTOMOBILE CO. LTD - CAMBODIA**  
**-YEW TEE AUTOMOBILE SDN, BHD. - MALAYSIA**

HQ office / workshop: [Mega@Woodlands](mailto:Mega@Woodlands), 39 Woodlands Close #01-12 S(737856) DID: 62562081  
Branch Office / workshop: [Synergy@KB](mailto:Synergy@KB), 25 Kaki Bukit Road 4 #01-61 S(417800) DID: 67023113  
Branch Office / workshop: 60 Jalan Lam Huat Carros Centre #01-31/32 S(737869) DID: 65921522  
Branch Office: [Block B, Permas City, #01-15, Jalan Permas Utara, Kawasan Perdagangan Permas Utara, Bandar Baru Permas Jaya 81750 Masai, Johor](#) DID: +6597432262

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**From:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Sent:** 20 December 2024 15:53  
**To:** [Claims@yewteegroup.com](mailto:Claims@yewteegroup.com)  
**Cc:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Subject:** RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

Hi Sky,

We have seek mandate from MSIG, and they recommended LS \$1100 , 3 days.

Regards  
Taufikh  
Lkk Auto

---

**From:** Shiao Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, 6 December 2024 2:19 pm  
**To:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Subject:** FW: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

Dear Taufikh,

FYNA.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

**Shiao Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [Claims@yewteegroup.com](mailto:Claims@yewteegroup.com) <[Claims@yewteegroup.com](mailto:Claims@yewteegroup.com)>  
**Sent:** Friday, 6 December 2024 2:15 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: [claims@yewteegroup.com](mailto:claims@yewteegroup.com)

Subject: RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

Hi,

Attached after repair photos.

Kindly please finalise lumpsum \$1450/- with 3 repair days.

Thanks.

Best Regards

*Sky Teh*

Company Business Whatsapp: 6256 2081

Email: [claims@yewteegroup.com](mailto:claims@yewteegroup.com)

Website: [www.yewteegroup.com](http://www.yewteegroup.com)

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**-YEW TEE AUTOMOBILE TECH PTE LTD**



NORTH HQ Office:

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39 Woodlands Close #01-12

Singapore 737856

DID: 6256 2081 (3 Lines)

Fax: 6256 2533

EAST Branch Office:

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Unit No #01-61

Singapore 417800

DID: 6702 3113 (3 Lines)

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From: [Claims@yewteegroup.com](mailto:Claims@yewteegroup.com) <[Claims@yewteegroup.com](mailto:Claims@yewteegroup.com)>

Sent: 03 December 2024 11:41

To: [sur@lkkauto.com](mailto:sur@lkkauto.com)

Cc: [claims@yewteegroup.com](mailto:claims@yewteegroup.com)

Subject: RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

Importance: High

Hi,

This vehicle will be repaired under lumpsum basis.

Kindly please assist.

Thank you.

Best Regards

*Sky Teh*

Company Business Whatsapp: 6256 2081

Email: [claims@yewteegroup.com](mailto:claims@yewteegroup.com)

Website: [www.yewteegroup.com](http://www.yewteegroup.com)

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**From:** Melvin Ye <[melvin\\_ye@sg.msig-asia.com](mailto:melvin_ye@sg.msig-asia.com)>

**Sent:** 29 November 2024 09:04

**To:** [claims@yewteegroup.com](mailto:claims@yewteegroup.com)

**Subject:** RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

<Confidential>

Without Prejudice

Dear Sir / Mdm,

Liability is clear, please finalize repair cost with surveyor.

We also noted that your client was injured and if your client would like to submit his medical bill to us, please extend to us for review.

Thank you.

**Have a great week ahead!**

**Melvin Ye**

Claims Services (Motor)

D: +65 6012 1345 | [Melvin\\_ye@sg.msig-asia.com](mailto:Melvin_ye@sg.msig-asia.com)

**\* Starting from 1 Oct 2023, MSIG will not accept any cheque payment anymore to support MAS's initiative on elimination of cheques.**

<https://www.msig.com.sg/corporate-news/elimination-cheque-collection-1-october-2023>



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**From:** [claims@yewteegroup.com](mailto:claims@yewteegroup.com) <[claims@yewteegroup.com](mailto:claims@yewteegroup.com)>

**Sent:** Thursday, 28 November 2024 4:45 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** [claims@yewteegroup.com](mailto:claims@yewteegroup.com); [claims@yewteegroup.com](mailto:claims@yewteegroup.com)

**Subject:** RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

Dear Claim Dept,

Any update for this case ?

Thank you.

With Sincere Gratitude,

**SAMMI**



**Yew Tee Automobile Tech Pte Ltd**

Branch Office (East):

25 Kaki Bukit Road 4,  
#01-61 Synergy@KB,  
Singapore 417800  
DID: 6702 3113

HQ Office (North):

39 Woodlands Close,  
#01-12 Mega@Woodlands  
Singapore 737856  
DID: 6256 2081  
Fax: 6256 2533

Branch Office (North) :

60 Jalan Lam Huat,  
#01-31/32 Carros Centre  
Singapore 737869  
DID:  
Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)



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**From:** Vonn Siow <[vonn\\_siow@sg.msig-asia.com](mailto:vonn_siow@sg.msig-asia.com)>

**Sent:** Tuesday, 19 November, 2024 09:35 AM

**To:** [info@yewteegroup.com](mailto:info@yewteegroup.com); [claims@yewteegroup.com](mailto:claims@yewteegroup.com)

**Cc:** Melvin Ye <[melvin\\_ye@sg.msig-asia.com](mailto:melvin_ye@sg.msig-asia.com)>

**Subject:** RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024 - CN: 380553

<Confidential>

WITHOUT PREJUDICE  
SAVE AS TO COST

Dear sirs

We have received your client's claim on this accident.

We are unable to comment for liability due to non-reporting of our insured as of now.

Please advise your client accordingly as we are not being held liable for any additional days incurred towards your client's loss of use or rental of replacement vehicle due to pending for liability clearance from us.

Thank you.

Regards

**Vonn Siow**

Executive, Claims Services

D: +65 6012 1349 | [vonn\\_siow@sg.msig-asia.com](mailto:vonn_siow@sg.msig-asia.com)

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<https://www.msig.com.sg/corporate-news/elimination-cheque-collection-1-october-2023>



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**From:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Sent:** Tuesday, November 19, 2024 8:38 AM

**To:** Vonn Siow <[vonn\\_siow@sg.msig-asia.com](mailto:vonn_siow@sg.msig-asia.com)>

**Cc:** Melvin Ye <[melvin\\_ye@sg.msig-asia.com](mailto:melvin_ye@sg.msig-asia.com)>

**Subject:** FW: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024

<Confidential>

Hi Vonn,

Please assist.

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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**From:** [info@yewteegroup.com](mailto:info@yewteegroup.com) <[info@yewteegroup.com](mailto:info@yewteegroup.com)> **On Behalf Of** [Claims@yewteegroup.com](mailto:Claims@yewteegroup.com)

**Sent:** Monday, 18 November 2024 6:18 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** [claims@yewteegroup.com](mailto:claims@yewteegroup.com); [claims@yewteegroup.com](mailto:claims@yewteegroup.com)

**Subject:** Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024



**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

Dear Claim Dept,

Attached the surveyor marking & scene photo for your review and kindly please let us have the liability soon.

Thank you.

With Sincere Gratitude,

**SAMMI**



**Yew Tee Automobile Tech Pte Ltd**

HQ Office (North):

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 6256 2081

Fax: 6256 2533

Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)

Branch Office (East):

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)



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---

**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Friday, 15 November, 2024 05:04 PM

**To:** [info@yewteegroup.com](mailto:info@yewteegroup.com); [Claims@yewteegroup.com](mailto:Claims@yewteegroup.com); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Survey Request - Manual Assigned

Dear Sammi,

As spoke, we confirm survey appointment the vehicle FBR6083C on 18/11/2024 @ after 10am at 39 woodlands close #01-12.

Thank you.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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