

Rajes (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Friday, November 15, 2024 3:28 PM
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: FBR6083C_10112024.pdf

<Confidential>

Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD INSURANCE GROUP**



Join our mission in protecting our planet, please consider the environment before you print.

From: Motor Survey
Sent: Friday, 15 November 2024 3:25 PM
To: 'Claims@yewteegroup.com' <Claims@yewteegroup.com>
Subject: RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultants Pte Ltd (Marcus Chua)** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msiq-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msiq.com.sg



A Member of **MS&AD** INSURANCE GROUP

Join our mission in protecting our planet, please consider the environment before you print.

From: info@yewteegroup.com <info@yewteegroup.com> **On Behalf Of** Claims@yewteegroup.com

Sent: Friday, 15 November 2024 3:18 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: claims@yewteegroup.com; claims@yewteegroup.com

Subject: RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ciam Dept,

We choose 3. Marcus Chua.

Thank you.

With Sincere Gratitude,

SAMMI



Yew Tee Automobile Tech Pte Ltd

HQ Office (North):

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 6256 2081

Fax: 6256 2533

Email: info@yewteegroup.com

Branch Office (East):

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: utauto2@singnet.com.sg



Notice : This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Friday, 15 November, 2024 03:10 PM

To: Claims@yewteegroup.com

Subject: RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 15/11/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AJAX Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Loh Teck How, Billy
5) Gary Soon	10) Adam Ng

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

Join our mission in protecting our planet, please consider the environment before you print.

From: Claims@yewteegroup.com <Claims@yewteegroup.com>

Sent: Friday, 15 November 2024 3:04 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: claims@yewteegroup.com

Subject: RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi,

MASRINA BTE HUSSIN
S7917560I

Kindly arrange survey at ***39 woodlands close #01-12 Mega @ Woodlands S(737856)***,

And please let us have the surveyor list to choose from.

Thanks.

Best Regards

Sky Teh

Company Business Whatsapp: 6256 2081

Email: claims@yewteegroup.com

Website: www.yewteegroup.com

Like Us On Facebook

Director of
-YEW TEE AUTOMOBILE TECH PTE LTD



NORTH HQ Office:
Mega@Woodlands
39 Woodlands Close #01-12
Singapore 737856
DID: 6256 2081 (3 Lines)
Fax: 6256 2533

EAST Branch Office:
Synergy@KB, 25 Kaki Bukit Road 4
Unit No #01-61
Singapore 417800
DID: 6702 3113 (3 Lines)
Fax: 6702 3773

 *please consider the environment before printing this email*

Notice : This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: 15 November 2024 13:47

To: Claims@yewteegroup.com

Subject: RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024

Importance: High

<Confidential>

Dear Sir/Mdm,

Please provide full details of your client Company Registration no./NRIC, in order for my colleagues registered the claim.

DETAILS OF OWN VEHICLE

Vehicle Registration Number FBR6083C

INSURED/POLICYHOLDER

Is company?

Name Of Registered Owner

NRIC No **SXXXX5601**

Email Address

No

MASRINA BTE HUSSIN

SXXXX5601

SRINA7179@YAHOO.COM

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

Join our mission in protecting our planet, please consider the environment before you print.

From: Claims@yewteegroup.com <Claims@yewteegroup.com>

Sent: Friday, 15 November 2024 1:23 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: claims@yewteegroup.com

Subject: RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi,

Attached client GIA report for your kind perusal.

Kindly arrange survey at ***39 woodlands close #01-12 Mega @ Woodlands S(737856)***,

And please let us have the surveyor list to choose from.

Thanks.

Best Regards

Sky Teh

Company Business Whatsapp: 6256 2081

Email: claims@yewteegroup.com

Website: www.yewteegroup.com

Like Us On Facebook

Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



NORTH HQ Office:

Mega@Woodlands
39 Woodlands Close #01-12
Singapore 737856
DID: 6256 2081 (3 Lines)
Fax: 6256 2533

EAST Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4
Unit No #01-61
Singapore 417800
DID: 6702 3113 (3 Lines)
Fax: 6702 3773

please consider the environment before printing this email

Notice : This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: 15 November 2024 08:27

To: claims@yewteegroup.com

Subject: RE: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024

<Confidential>

Dear Sir/Mdm,

Please provide your client SAS report or draft copy with full details of your client Company Registration no./NRIC, in order for my colleagues registered the claim.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

Join our mission in protecting our planet, please consider the environment before you print.

From: claims@yewteegroup.com <claims@yewteegroup.com>

Sent: Thursday, 14 November 2024 6:26 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: claims@yewteegroup.com; claims@yewteegroup.com

Subject: Accident involving FBR6083C (INCOME) claiming against SJK7448U (MSIG) on 10.11.2024

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear All,

Kindly arrange survey at ***39 woodlands close #01-12 Mega @ Woodlands S(737856)***,

And please let us have the surveyor list to choose from.

Thanks.

With Sincere Gratitude,

SAMMI



Yew Tee Automobile Tech Pte Ltd

HQ Office (North):

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 6256 2081

Fax: 6256 2533

Email: info@yewteegroup.com

Branch Office (East):

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: utauto2@singnet.com.sg



please consider the environment before printing this email

Notice : This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.