

Shiau Chan (LKKAUTO)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 19 December 2024 12:06 PM
To: Shiau Chan (LKKAUTO); Eddie Sim (CTPIS); SUR
Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL

[Confidential]

Hi Shiau Chan

Please proceed with the repair authorisation at S\$26,143.97.
Excess: S\$5,000.00.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 17 December 2024 11:58 am
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL

[Confidential]

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[Confidential]

Dear Jenny,

Enclosed herewith 2nd preliminary advice of SNK 6767H.
Kindly approve on supplementary.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 19 November 2024 11:53 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL

[Confidential]

Hi Shiau Chan

Please proceed with the repair authorisation at S\$17,168.70.

Excess: S\$5,000.00.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 18 November 2024 10:59 am

To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL

[Confidential]

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[Confidential]

Dear Jenny,

Enclosed herewith preliminary advice of SNK 6767H.
Our surveyor had found no modification and the front grille was after market.

Kindly advise the authorisation.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Friday, 15 November 2024 11:26 AM

To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL

Dear Jenny,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>

Sent: Friday, November 15, 2024 11:18 AM

To: Lynn Yap (Ding Auto) <Claims@dingauto.sg>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Allen (Ding Auto - Carros Branch) <consultant@dingauto.sg>

Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD
VEHICLE SURVEY & APPROVAL

[Confidential]

Hi Sirs/Madam

Please ignore the earlier email.

We will be assigning LKK to survey the vehicle.
Excess: SECT I \$5000

Hi LKK,

Please assist with the OD survey.

Please assist to check vehicle modification if any.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lew (CTPIS)

Sent: Wednesday, 13 November 2024 3:57 pm

To: 'Lynn Yap (Ding Auto)' <Claims@dingauto.sg>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>

Cc: 'Kenneth Ding' <kenneth.ding@dingauto.sg>; 'Joyce (Ding Auto - Carros Branch)' <admin.carros@dingauto.sg>; 'Jun Kai (Ding Auto - Carros Branch)' <carros.workshop@dingauto.sg>; 'Allen (Ding Auto - Carros Branch)' <consultant@dingauto.sg>

Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD
VEHICLE SURVEY & APPROVAL

Hi Sirs/Madam

We will be assigning Eddie to survey the vehicle.
Excess: SECT I \$5000

Hi Eddie,

Please assist with the OD survey.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lew (CTPIS)

Sent: Wednesday, 13 November 2024 10:32 am

To: Lynn Yap (Ding Auto) <Claims@dingauto.sg>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Allen (Ding Auto - Carros Branch) <consultant@dingauto.sg>

Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL

Importance: High

Hi Sirs/Madam

Please submit supporting docs in ezclaim.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 13 November 2024 9:57 am

To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Lynn Yap (Ding Auto) <Claims@dingauto.sg>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Allen (Ding Auto - Carros Branch) <consultant@dingauto.sg>

Subject: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL

[Internal]

Dear Jenny,

Please refer to the below email.

Kindly assist.

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>

Sent: Tuesday, 12 November 2024 6:32 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Allen (Ding Auto - Carros Branch) <consultant@dingauto.sg>

Subject: OD CLAIM: SNK6767H / DOA: 09/11/2024 - PENDING VEHICLE SURVEY & APPROVAL / YOUR REF: 24N046357

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Dear CTI Motor Claim Officers,

Attached are the GIA report, Repair Estimate, and Accident Photos for your review and approval.

The vehicle has been grounded in our workshop since the accident on 11 November 2024.
Our workshop's address is as follows:

Ding Auto Pte Ltd (Northwest Branch)

60 Jalan Lam Huat

#06-46/47 Carros Centre

Singapore 737869

We kindly request your assistance in arranging a vehicle survey at your earliest convenience to prevent any delays in approval or repair.

We await your prompt response. Thank you.

Best Regards,

Lynn Yap

Claims Department

Mobile +65 9385 8368 **Office** +65 6993 7808

Web www.dingauto.sg **Email** claims@dingauto.sg

HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645 **NorthWest Branch** 60 Jalan Lam Huat #06-46/47 Carros Centre S737869

