

Hueh Yin (LKK Auto)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Friday, November 15, 2024 11:18 AM
To: Lynn Yap (Ding Auto); Eddie Sim (CTPIS); SUR; assignments
Cc: Kenneth Ding; Joyce (Ding Auto - Carros Branch); Jun Kai (Ding Auto - Carros Branch); Allen (Ding Auto - Carros Branch)
Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL

[Confidential]

Hi Sirs/Madam

Please ignore the earlier email.

We will be assigning LKK to survey the vehicle.
Excess: SECT I \$5000

Hi LKK,

Please assist with the OD survey.

Please assist to check vehicle modification if any.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jenny Lew (CTPIS)
Sent: Wednesday, 13 November 2024 3:57 pm
To: 'Lynn Yap (Ding Auto)' <Claims@dingauto.sg>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>
Cc: 'Kenneth Ding' <kenneth.ding@dingauto.sg>; 'Joyce (Ding Auto - Carros Branch)' <admin.carros@dingauto.sg>; 'Jun Kai (Ding Auto - Carros Branch)' <carros.workshop@dingauto.sg>; 'Allen (Ding Auto - Carros Branch)' <consultant@dingauto.sg>
Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL

Hi Sirs/Madam

We will be assigning Eddie to survey the vehicle.
Excess: SECT I \$5000

Hi Eddie,

Please assist with the OD survey.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jenny Lew (CTPIS)
Sent: Wednesday, 13 November 2024 10:32 am
To: Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Allen (Ding Auto - Carros Branch) <consultant@dingauto.sg>
Subject: RE: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL
Importance: High

Hi Sirs/Madam

Please submit supporting docs in ezclaim.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 13 November 2024 9:57 am
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Allen (Ding Auto - Carros Branch) <consultant@dingauto.sg>
Subject: CTI REF: SNM24D206342/SNK6767H/C01/LEWLC | DOA: 09/11/2024 - Notification: 24N046357 / OD VEHICLE SURVEY & APPROVAL

[Internal]

Dear Jenny,

Please refer to the below email.

Kindly assist.

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Sent: Tuesday, 12 November 2024 6:32 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Allen (Ding Auto - Carros Branch) <consultant@dingauto.sg>
Subject: OD CLAIM: SNK6767H / DOA: 09/11/2024 - PENDING VEHICLE SURVEY & APPROVAL / YOUR REF: 24N046357

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear CTI Motor Claim Officers,

Attached are the GIA report, Repair Estimate, and Accident Photos for your review and approval.

The vehicle has been grounded in our workshop since the accident on 11 November 2024.
Our workshop's address is as follows:

Ding Auto Pte Ltd (Northwest Branch)
60 Jalan Lam Huat
#06-46/47 Carros Centre
Singapore 737869

We kindly request your assistance in arranging a vehicle survey at your earliest convenience to prevent any delays in approval or repair.

We await your prompt response. Thank you.

Best Regards,

Lynn Yap
Claims Department

Mobile +65 9385 8368 Office +65 6993 7808
Web www.dingauto.sg Email claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645 NorthWest Branch 60 Jalan Lam Huat #06-46/47 Carros Centre S737869