



聯成汽車維修

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

Your Ref: 23/24/24/VC05/029443

30 August 2024

M/s. **Lonpac Insurance Bhd**
101 Thomson Rd
#18-01 United Square
Singapore 307591

Attn: Motor Claims

Dear Sir

Re: Acc Invlg SMA880S & GBL9614H on 24.06.2024

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. GBL9614H

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 9% GST)	\$ 1,744.00
2)	GIA Search Fee	\$ 2.18
3)	Loss of Use (\$100 x 3 days)	\$ 300.00
Total:		\$ 2,046.18

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No. : S2408042
- 2) GIA Search Fee
- 3) Letter of Authorization

We appreciate your prompt attention and response.

Yours faithfully

Email: eliselaw@successunited.com.sg




LETTER OF AUTHORISATION

To: **Success United Pte Ltd**
Singapore

RE: **ACCIDENT INVOLVING VEHICLE NOS: SMA880S & GBL9614H**
ALONG KAKI BUKIT AVE 2 ON 24.06.2024

I, **TAN KHIA YIN IRENE** **NRIC No: S8025506C**
of **733 TAMPINES STREET 71 #06-67 S 520733**

the owner of vehicle no. **SMA880S** hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party for the costs of repair and loss of use, etc in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We undertake to co-operate fully with you to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We undertake to inform you in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you the cost of repairs settled and related expenses and disbursement incurred.

My insurer is **Allianz Insurance (S) Pte Ltd**
Policy No. **SP2003942095-01**

Date : **24.06.2024**



Owner's Signature/Co's stamp
TAN KHIA YIN IRENE
NRIC No : **S8025506C**

Expiry Date : **26.02.2025**

Excess : **N/A**



Witness Signature/Name





LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VC05/029443
DATE : 08 OCT 2024

DISCHARGE VOUCHER

I/We, TAN KHIA YIN IRENE confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBL9614H the sum of Singapore Dollar One Thousand Nine Hundred Forty Six and Cents Eighteen Only (**\$1,946.18**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMA880S and GBL9614H on 24/06/2024 along/at 2 KAKI BUKIT AVE 2.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ THE CROWD STORE AND/OR QUEE HENG LEE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**SUCCESS UNITED PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date



聯成汽車維修

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www.successunited.com.sg Co. / GST Reg: 200402570G

Lonpac Insurance Bhd

101 Thomson Rd

#18-01 United Square

Singapore 307591

Attention : Motor Claim Department

Contact : 62507388 Fax No. : 62962706

Tax Invoice : S2408042

Date : 30/08/2024

Vehicle Num. : SMA880S

Make/Model : BMW 520i-2015

Chassis/Eng# : WBA5A32080D792339/A1021273N20B20B

Accident Date : 24/06/2024

Claim No. : 23/24/24/VC05/029443

Reference :

Policy No. : SP2003942095-01

Amount S\$

To provide materials, labour and respray painting.

Lump Sum

1,600.00

Total S\$: 1,600.00
GST @ 9% S\$: 144.00
Amount Due S\$: 1,744.00
=====

SUCCESS UNITED PTE LTD



INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBL9614H

Date of Accident

24/06/2024 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **24/08/2023 - 23/08/2024**

Requested By **Elise Law Yi Ting (Success Unit...**

Requested Date **24/06/2024 16:46**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

Success United Pte Ltd

Bank Account Details

Beneficiary Name:

Success United Pte Ltd

Bank Name / Branch Name:

UOB

Bank Account No.:

356-300-968-1

Bank Code / Branch Code:

7375 / 062

Swift Code

UOVBSGSG

Email Address:

elaine@successunited.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Elaine Soon, General Manager, 67461515, elaine@successunited.com.sg

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 08/10/2024

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 2 October 2024 4:32 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - ORef: 23/24/24/VC05/029443 - TP PRI - SMA880S | GBL9614H | DoA 24/06/2024 *** LKK REF: CD/LPC24060274/Apa3

Lonpac External - Confidential

Lonpac External - Confidential

Hi Hsiao Tong,

Please proceed as proposed.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 18 September 2024 10:03 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - ORef: 23/24/24/VC05/029443 - TP PRI - SMA880S | GBL9614H | DoA 24/06/2024 ***
LKK REF: CD/LPC24060274/Apa3

Lonpac External - Confidential

Your ref: **23/24/24/VC05/029443**

Our ref : CD/LPC24060274/Apa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBL9614H(LONPAC) AND SMA880S(TP) ON 24/06/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and collided onto third party vehicle.

We seek your approval to offer repairer "SUCCESS UNITED PTE LTD " at **\$2,046.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 8,654.79	\$1,744.00 (\$1,600.00 + 9% GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3DAYS X \$100.00)
3. LTA/GIA SERACH FEE	\$ 2.18	\$ 2.18
Total	\$ 8,956.97	\$ 2,046.18

Surveyor recommended 2days for repair +1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/09/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: ENG HUEY NI <hneng@lonpac.com>

Sent: Tuesday, 9 July 2024 9:10 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ORef: 23/24/24/VC05/029443 - TP PRI - SMA880S | GBL9614H | DoA 24/06/2024 *** LKK REF: CD/LPC24060274/Apa3

Lonpac External - Confidential

Lonpac External - Confidential

Hi Mei Kwan,

Oi reported. Please see attached OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI

Sent: Monday, July 1, 2024 2:32 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: ORef: 23/24/24/VC05/029443 - TP PRI - SMA880S | GBL9614H | DoA 24/06/2024 *** LKK REF: CD/LPC24060274/Apa3

Hi Mei Kwan,

Please note our reference above.

Insured is still non-reporting.

Regards

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, July 1, 2024 2:26 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: TP PRI - SMA880S | GBL9614H | DoA 24/06/2024 *** LKK REF: CD/LPC24060274/Apa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Thursday, June 27, 2024 11:02 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP PRI - SMA880S | GBL9614H | DoA 24/06/2024

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Thursday, June 27, 2024 10:12 AM

To: Elise Law <eliselaw@successunited.com.sg>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; WEI NI TAN <wynni@successunited.com.sg>

Subject: FW: TP PRI - SMA880S | GBL9614H | DoA 24/06/2024

Lonpac External - General

Lonpac External - General

Without Prejudice

Dear Sirs ,

Our insured has not filed the report.

We will be appointing LKK for the survey.

Aside to LKK Rajes, FYNA please.

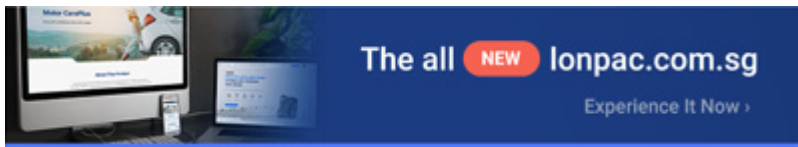
Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555



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From: Elise Law <eliselaw@successunited.com.sg>

Sent: Thursday, June 27, 2024 9:44 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: WEI NI TAN <wynni@successunited.com.sg>

Subject: TP PRI - SMA880S | GBL9614H | DoA 24/06/2024

Hi,

Kindly arrange TP PRI for our client's vehicle no. SMA880S which was damaged due to the accident.

Attached herein the necessary document for your reference.

Thank you.

Best Regards,

Elise Law

Claim Executive

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2

#01-33 Kaki Bukit AutoHub

Singapore 417921

Tel: 6746 1515 Fax: 6748 5015

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