

## Hsiao Tong (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Wednesday, 2 October 2024 4:32 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - ORef: 23/24/24/VC05/029443 - TP PRI - SMA880S | GBL9614H | DoA 24/06/2024 \*\*\* LKK REF: CD/LPC24060274/Apa3

Lonpac External - Confidential

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Hi Hsiao Tong,

Please proceed as proposed.

Thanks

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, 18 September 2024 10:03 am  
**To:** ENG HUEY NI <hneng@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [SEEK MANDATE] - ORef: 23/24/24/VC05/029443 - TP PRI - SMA880S | GBL9614H | DoA 24/06/2024 \*\*\*  
LKK REF: CD/LPC24060274/Apa3

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Your ref: **23/24/24/VC05/029443**

Our ref : CD/LPC24060274/Apa3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBL9614H(LONPAC) AND SMA880S(TP) ON 24/06/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and collided onto third party vehicle.

We seek your approval to offer repairer "SUCCESS UNITED PTE LTD " at **\$2,046.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 8,654.79	\$1,744.00 (\$1,600.00 + 9% GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3DAYS X \$100.00)
3. LTA/GIA SERACH FEE	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 8,956.97</b>	<b>\$ 2,046.18</b>

Surveyor recommended 2days for repair +1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/09/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Tuesday, 9 July 2024 9:10 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: ORef: 23/24/24/VC05/029443 - TP PRI - SMA880S | GBL9614H | DoA 24/06/2024 \*\*\* LKK REF: CD/LPC24060274/Apa3

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Hi Mei Kwan,

Oi reported. Please see attached OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** ENG HUEY NI

**Sent:** Monday, July 1, 2024 2:32 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** ORef: 23/24/24/VC05/029443 - TP PRI - SMA880S | GBL9614H | DoA 24/06/2024 \*\*\* LKK REF: CD/LPC24060274/Apa3

Hi Mei Kwan,

Please note our reference above.

Insured is still non-reporting.

Regards

Huey Ni

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, July 1, 2024 2:26 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: TP PRI - SMA880S | GBL9614H | DoA 24/06/2024 \*\*\* LKK REF: CD/LPC24060274/Apa3

## Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that our officer in charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Thursday, June 27, 2024 11:02 AM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP PRI - SMA880S | GBL9614H | DoA 24/06/2024

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Thursday, June 27, 2024 10:12 AM

**To:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; WEI NI TAN <[wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)>

**Subject:** FW: TP PRI - SMA880S | GBL9614H | DoA 24/06/2024

## Lonpac External - General

## Lonpac External - General

Without Prejudice

Dear Sirs ,

Our insured has not filed the report.

We will be appointing LKK for the survey.

**Aside to LKK Rajes, FYNA please.**

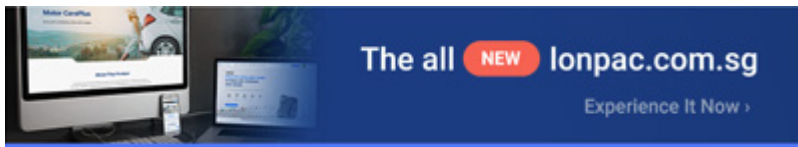
Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555



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**From:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>

**Sent:** Thursday, June 27, 2024 9:44 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** WEI NI TAN <[wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)>

**Subject:** TP PRI - SMA880S | GBL9614H | DoA 24/06/2024

Hi,

Kindly arrange TP PRI for our client's vehicle no. SMA880S which was damaged due to the accident.

Attached herein the necessary document for your reference.

**Thank you.**

**Best Regards,**

**Elise Law**

**Claim Executive**

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

**Singapore 417921**

**Tel: 6746 1515 Fax: 6748 5015**

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