

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 25 November 2024 11:37 AM  
**To:** Lim Gan Koon (Chris)  
**Cc:** SUR; Harminder Kaur  
**Subject:** RE: FW: MSFC Ref : D24009695MFCT/CTPL/TPD-2 // RE: Accident Involving our vehicle no : SND4845R claiming TP vehicle no : SH7941X D.O.A. 02/11/2024  
**Attachments:** SND4845R IA.pdf

Dear Chris,

Enclosed herewith preliminary advice of SND 4845R.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>  
**Sent:** Monday, 18 November 2024 4:09 PM  
**To:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; Harminder Kaur <Harminder@msfirstcapital.com.sg>  
**Subject:** FW: FW: MSFC Ref : D24009695MFCT/CTPL/TPD-2 // RE: Accident Involving our vehicle no : SND4845R claiming TP vehicle no : SH7941X D.O.A. 02/11/2024

Dear All,

Below email from TP, requesting for PRI tml.

Kindly revert to them.

Thank you.

Chris Lim  
Motor Claims Dept.

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

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**From:** -, S&H Motor Pte Ltd <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>

**Sent:** Monday, 18 November 2024 3:28 pm

**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); KL Chan <[chan@sh-motor.com](mailto:chan@sh-motor.com)>; Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>

**Subject:** Re: FW: MSFC Ref : D24009695MFCT/CTPL/TPD-2 // RE: Accident Involving our vehicle no : SND4845R claiming TP vehicle no : SH7941X D.O.A. 02/11/2024

Dear Sir/Madam,

Vehicle already in workshop, can arrange survey tomorrow, 19th Nov 2024?

Thanks & Best Regards,

Ray Tan

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

On Fri, Nov 15, 2024 at 11:14 AM Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)> wrote:

Without Prejudice

Dear Ray,

As per our emails dated 05/11/24 & 13/11/24 & our tele-conversation yesterday, we had mentioned that liability is **unclear**.

Thank you.

Chris Lim

Motor Claims Dept.

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

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**From:** -, S&H Motor Pte Ltd <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>

**Sent:** Friday, 15 November 2024 10:57 am

**To:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>; KL Chan <[chan@sh-motor.com](mailto:chan@sh-motor.com)>

**Subject:** Re: FW: MSFC Ref : D24009695MFCT/CTPL/TPD-2 // RE: Accident Involving our vehicle no : SND4845R claiming TP vehicle no : SH7941X D.O.A. 02/11/2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sir/Madam,

We attach a GIA report for the TP claim.

Kindly let us know who is the Officer-in-charge and what is the liability first.

Thanks & Best Regards,

Ray Tan  
S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

On Thu, Nov 14, 2024 at 2:59 PM Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)> wrote:

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

**MS First Capital Insurance Ltd**

16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |

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**From:** -, S&H Motor Pte Ltd <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>  
**Sent:** Thursday, 14 November 2024 11:52 am  
**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Cc:** KL Chan <[chan@sh-motor.com](mailto:chan@sh-motor.com)>  
**Subject:** Re: MSFC Ref : D24009695MFCT/CTPL/TPD-2 // RE: Accident Involving our vehicle no : SND4845R claiming TP vehicle no : SH7941X D.O.A. 02/11/2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Can we arrange the PRI on next monday, 18 Nov 2024 after 3pm?  
Customer will drive his car in on mon about 3pm.

Thanks & Best Regards,

Ray Tan  
S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

On Wed, Nov 13, 2024 at 3:59 PM Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)> wrote:

Without Prejudice

Dear Ray,

Liability remain the same, unclear.

Both vehicles filtering into the same lane.

Thank you.

Chris Lim

Motor Claims Dept.

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541  
Website <http://www.msfirstcapital.com.sg>

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**From:** -, S&H Motor Pte Ltd <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>

**Sent:** Wednesday, 13 November 2024 3:52 pm

**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Cc:** KL Chan <[chan@sh-motor.com](mailto:chan@sh-motor.com)>

**Subject:** Re: MSFC Ref : D24009695MFCT/CTPL/TPD-2 // RE: Accident Involving our vehicle no : SND4845R claiming TP vehicle no : SH7941X D.O.A. 02/11/2024

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Any update on this? Because customer been asking for it.

Thanks & Best Regards,

Ray Tan  
S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

On Tue, Nov 5, 2024 at 2:01 PM Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)> wrote:

Without Prejudice

Dear Sir,

We refer to your email below.

Please note that liability is unclear.

Both vehicles filtering into the same lane.

Thank you.

Chris Lim

Motor Claims Dept.

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581



D: 6359 1813 | M: 6359 1800 | F: 6223 0541  
Website <http://www.msfirstcapital.com.sg>

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**From:** -, S&H Motor Pte Ltd <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>

**Sent:** Tuesday, 5 November 2024 9:41 am

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** KL Chan <[chan@sh-motor.com](mailto:chan@sh-motor.com)>

**Subject:** Accident Involving our vehicle no : SND4845R claiming TP vehicle no : SH7941X D.O.A. 02/11/2024

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Dear Sir/Madam,

We attach a GIA report for the TP claim.

Kindly let us know who is the Officer-in-charge and what is the liability first.

Thanks & Best Regards,

Ray Tan  
S&H MOTOR PTE LTD

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