

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CD/AIG24110298/EMA3 (SLD4511C)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0860/2024/NH

From
Telephone + 65 -
Telefax + 65 -
Email
Our Dept
Our Ref

2 Jan 2025 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SFL SMH 7909 L - Audi A4 SEDAN 2.0 TFSI
DATE OF LOSS: 30 OCTOBER, 2024

With reference to the above-mentioned vehicle, no. **SMH 7909 L**, claimant, **Mr. Joseph Titus**, please find the related document per attached.

1. A copy of the Original invoice no. 85020651 – S\$ 7,882.10.
2. A copy of the Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 500.00 (S\$ 100.00 x 5 working days)
5. A copy of the GIA search – S\$ 2.18

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Authorization Letter

PA/TP/0860/2024/EQ

29 November 2024

Mr. Joseph Titus
10F Braddell View
#06-21
Singapore 579725

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CD/AIG24110298/Ema3

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SMH 7909 L & SLD 4511 C
AT NUS HOSPITAL CARPARK ON 30/10/2024.**

I am the owner of SMH 7909 L.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Joseph Titus

Copy to Norah Khai, Premium Automobiles Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,882.10** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SMH7909L** that was damaged pursuant to the accident which occurred on **30/10/2024** (date) along **NUS CAR PARK** (location) involving vehicle no/s **SLD4511C**. This is pursuant to the inspection conducted on **18/11/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **JOSEPH TITUS** (the third party claimant”) of vehicle no. **SMH7909L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMH7909L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3RD (day) of MAR (month) 2025 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Ubi Service Centre

55 Ubi Road 1
Singapore 408699
Main Telephone: 6388 2223
Main Telefax: 6841 1183
Co. & GST Reg. No.: 199902271W

Customer Service

Service Appointment: 6366 2323
24-hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:22

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85020651 Date : 27/12/2024 Order : SMH7909L Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMH7909L (V 41020)	Regn Date: 01/02/2019	Mileage: 119431	WIP No.: 38492
Model: A4 SEDAN 2.0 TFSI 8W2ADG	Chassis: WAUZZZF41KN006291	Engine: CVK 075526	Dept: U
You have been assisted by :- UB-Tang Cha Hao (52)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS REAR DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES.	350.00	1.00	350.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND RHS REAR DOOR.TO REPAIR RHS REAR FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,RHS REAR FENDER, RHS REAR DOOR AND RHS REAR DOOR HANDLE.	1850.00	1.00	1,850.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	292.00	1.00	292.00
X	A8W5833052C	DOOR(LAST) Less 020%	1.00	3647.00	2,917.60
X	A8W5839912A	SEAL(LAST) Less 020%	1.00	255.00	204.00
X	AD 355205A2	BONDAGENT Less 020%	1.00	53.80	43.04
X	AD 00940104	CLEANER Less 020%	1.00	91.10	72.88
X	AD 00950025	APPLICATOR Less 020%	1.00	10.00	8.00
X	A8K0837199	CLIP Less 020%	6.00	1.00	4.80
X	A8W0839249	CHECK ROD-A/P GT Less 020%	1.00	150.00	120.00
X	AWHT003497	BOLT-A/P GT Less 020%	2.00	3.80	6.08
X	AN 10833601	BOLT-A/P GT Less 020%	2.00	1.80	2.88

Parts 3,379.28
Labour 0.00
Sublet 3,852.00
Menus 0.00
Lubricant 0.00

Sub-Total 7,231.28

9% GST 650.82

Grand Total 7,882.10



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLD4511C

Date of Accident

30/10/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **17/06/2024 - 16/06/2025**

Requested By **FOONG CHIN FONG (PREMIUM ...**

Requested Date **14/11/2024 14:12**

Payment details

Request Amount: **S\$2**

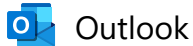
GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



ACCIDENT INVOLVING SLD 4511C(AIG) AND SMH 7909L AT/ALONG NUS CAR PARK ON 30/10/2024

From Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Date Mon 11/18/2024 2:40 PM
To nicklesemily@gmail.com <nicklesemily@gmail.com>
Cc Admin A <admin-a@lkkauto.com>

Our Ref: CD/AIG24110298/Ema3
AIG Ref: 0850521365SG

Dear NICKLES MARC PAUL/ EMILY PAULINE NICKLES,

ACCIDENT INVOLVING SLD 4511C(AIG) AND SMH 7909L AT/ALONG NUS CAR PARK ON 30/10/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMH 7909L** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Nov 2024 17:54	Clm Dtl Modified	Claimant's Name: -> JOSEPH TITUS. Claimant's ID: -> SXXXX817G.	[A] HOW MEI KWAN
2	14 Nov 2024 17:54	Clm Veh Model Changed	(207006) AUDI A4 2.0 SEDAN TFSI S-TRONIC (NAV) (A).	[A] HOW MEI KWAN
3	14 Nov 2024 17:54	Clm Created	Reg No: SMH7909L. Acct Date: 2024/10/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Nov 2024 17:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Nov 2024 17:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/25	[A] HOW MEI KWAN
6	14 Nov 2024 17:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Nov 2024 17:54	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Nov 2024 17:54	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Nov 2024 17:54	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	14 Nov 2024 17:54	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
11	18 Nov 2024 18:46	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/11/25	[A] HOW MEI KWAN
12	24 Jan 2025 14:37	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	24 Jan 2025 14:37	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
14	24 Jan 2025 14:37	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	24 Jan 2025 14:37	Clm Dtl Modified	JPJ Reg. Date: -> 2019/02/01.	[A] JOANNE LEE KHANG MIN
16	24 Jan 2025 14:37	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	04 Feb 2025 16:55	Adj Mandate Request	Cur.Req:8384.28:Liability: 100% (BOLA 23) *Quantum: \$8,384.28 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
18	03 Mar 2025 10:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/25. Mandate Remarks: please proceed with settlement @ \$8384.28 (COR-\$7882.10 LOU-\$500 LTA/GIA-\$2.18)** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	03 Mar 2025 10:27	Adj Mandate Set	Approved:8384.28:please proceed with settlement @ \$8384.28 (COR-\$7882.10 LOU-\$500 LTA/GIA-\$2.18)** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3273141	15 Nov 2024 10:07:51	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMH7909L	SLD4511C	12.00
3274733	18 Nov 2024 18:46:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMH7909L	SLD4511C	12.00