## SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711 Tel: 67472112 (5 lines) Fax: 67438032 Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

#### SM/SKT6699J/2406099

11<sup>th</sup> July 2024

WITHOUT PREJUDICE

The Manager Motor Claim Dept. AIG Asia Pacific Insurance Pte Ltd CHARTIS Building 78 Shenton Way #07-16 Singapore 079120

# RE: ACCIDENT INVOLVING VEHICLES SKT 6699 J AND SMX 9993 U ON 23<sup>RD</sup> JUNE 2024 AT 1100 HRS AT MOLEK REGENCY JOHOR BAHRU, MALAYSIA

Dear Sirs,

We refer to the above matter.

Our Client Ang Chin Chua the registered owner of SKT 6699 J.

You are the insurer of motor vehicle no. SMX 9993 U, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SMX 9993 U, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (SMT 6699 J)

We are claiming as follows: -

LTA search

S\$ 2.18

Repair costs

S\$ 8,683.30

Car rental

S\$ 649.64

TA 0 00 5 10

S\$ 9,335.12

Dollar: Nine Thousand Three Hundred Thirty Five And Cents Twelve Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

Karen Ong

## SPECIALISTS MOTOR PTE LTD

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Bus. Reg No: 199502604 E GST No: 19-9502604-E

#### SM/SKT6699J/2406099

11th July 2024

TAX INVOICE

The Manager Motor Claim Department AIG Asia Pacific Insurance Pte Ltd CHARTIS Building 78 Shenton Way #07-16 Singapore 079120

Date of Accident

23<sup>rd</sup> June 2024

Location

Molek Regency Johor Bahru, Malaysia

Third Party Claim Vehicle No :

SMX 9993 U

Repair Cost For Vehicle No

SKT 6699 J Audi Q3

Supply of Parts & Labours

No.	<u>Particulars</u>	<u>Qty</u>	<b>Price</b>	<b>Amounts</b>
1	Headlamp assy RH	1	6,200.00	\$ 6,200.00
2	Front bumper fascia	1	1,602.00	\$ 1,602.00
3	Front bumper headlamp nozzle cover RH	1	71.70	\$ 71.70
				\$ 7,873.70
		Less	10%	\$ 787.37
			-	\$ 7,086.33

Labour Charges :-Amounts 300.00 Cut out, renew, knocking & welding front fender RH, front support panel, remove & install all damage parts & re-align body Spray painting on damage parts \$ 500.00 Diagnostic & reset \$ 60.00 Check all lighting after repairs 20.00 \$ 7,966.33 Add 9% GST \$ 716.97 **Total Amount** \$ 8,683.30

S/ Dollars:- Eight Thousand Six Hundred Eighty Three And Cents Thirty Only.

SPECIALISTS MOTOR PTE LTD

......

ACCIDENT INVOLVING VEHICLE SKT 6699 J And Smx 9993 u on 23rd June 2024 at					
1100hrs at molet Regency Johor Bahru. malaysia					
Letter Of Authority And Undertaking  1/We Ang chin chua (NRICNO) \$ 15741522 of  4E Gren Lane Singapon 438904					
the owner/driver of Vehicle No. SKT 6699 J hereby authorise your esteem company specialists motor pte ctd					
as my repairer for my Damaged Vehicle involved in the above accident and to claim against the negligent party and/or insurance company.  I/ We hereby agreed to be bound by the following:-					
You are authorised to use my/our name to claim against the negligent party and/or insurance company pertaining to the above accident including any other incidental losses. All payments/settlement monies shall be made in favour of your company M/S specialists motor ptc.					

- All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
- Any offer of settlements by the insurer and / or negligent party will be accepted only with your concurrence and approval.
- I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
- If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
- Throughout the process of claim, I/We will be obligated to assist and to provide your company with accurate and correct information.
- I/We agree that I/We shall pay to your company all cost/expenses/ damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my/our behalf.
- I/We warrant and undertake that all information and statement provided by me/us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully

Date:

**INSURER ENQUIRY** 

# Find insurer

Vehicle reg. no.

SMX9993U

**Date of Accident** 

23/06/2024

Reset

#### % RESULT & RECEIPT

# Insurance AIG Asia Pacific Insurance Pte.... Period of Insurance 18/12/2023 - 17/12/2024 Requested By Irene Ting (SPECIALISTS MOT... Requested Date 25/06/2024 14:19

**Payment details** 

Request Amount: **\$\$2** GST Amount: **\$\$0.18** 

Total Amount Due (GST Inclusive): \$\$2.18

**General Insurance Association** 

Records Management Centre

GST Registration No: **M400017735** 

SP18246P0009-01 / PROGRESSIVE CAR CARE PTE LTD ENTRY DATE & TIME: 25/06/2024 14:42 (SGT) SUBMITTED BY: Lily Lim Buay Hiang VERSION: 2 (26/06/2024 11:27 (SGT))

## SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Actual Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.

  4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

- 5. Any false reporting may be referred to the Police for investigation.
  6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### **ACCIDENT STATEMENT**

Date of First Submission 25/06/2024 14:42 (SGT) Reported by Both Policyholder and Actual Driver Date of Accident 23/06/2024 11:00 (SGT) **Exact Location of Accident** Johor Bahru, Johor, Malaysia Additional Location Information MOLEK REGENCY JOHOR BAHRU CONDOMINIUMCARPARK Country/State of Loss Malavsia

#### **DETAILS OF OWN VEHICLE**

ANG CHIN CHUA

anghongchoo@gmail.com

(Phone) +65-98316966

S1574152Z

Vehicle Registration Number SKT6699J

INSURED/POLICYHOLDER

Is company? Name Of Registered Owner NRIC No

**Email Address** Mobile Phone No Alternative Phone No

VEHICLE PARTICULARS

INSURANCE COMPANY

Manufacturer Audi Model Q3 Variant

Exact purpose for which vehicle was being used at time of Private use accident

Are you claiming under your own insurance policy for repair to your vehicle?

Vehicle Category Transmission CC

Name of Insurance Company Policy Number / Cover Note Number EQ Insurance Company Ltd DMPPHQ24-004858

No - Claiming third party

Private car

Auto

2000

DRIVER

Name of Driver NRIC No Date Of Birth Occupation

ANG CHIN CHUA S1574152Z 30/11/1963 Indoor

Driving Pass Date 08/04/1981

Driving experience 43 YEARS AND 2 MONTHS

Gender Male

Mobile Number (Phone) +65-98316966 Alt. Phone Number -

Email Address anghongchoo@gmail.com

Address 4E GREEN LANE
Address complement -

Postcode 438904

Is the driver the policyholder?

Yes
If No, Relationship of the Driver with the Insured
-

Does Driver Own Other Vehicles?

Vehicle Registration Number of Other Vehicle Owned by Driver

Insurance Company of Other Vehicle Owned by Driver

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident Hit and run / Vandalism / Damaged whilst parked Weather Conditions Clear

Dry

Road Surface

OTHER INFORMATION

Was any foreign vehicle involved in the accident?

No
Number of vehicles involved in the accident

Was anybody injured in the Accident?

Was any injured conveyed to hospital by ambulance?

Was any other vehicle or property damaged?

Number of Passengers (Including Driver)

Has the driver been approached by unknown person(s)

soliciting/offering accident claims assistance?

No

Translator's name - Translator's ID - Translator's phone number - Translator's phone n

Translator's email -

Original language used in the statement

DETAILS OF POLICE ACTION

Was the accident reported to the police?

Police Station Name JOHOR BAHRU

Was notice of intended Prosecution given?

No
If yes, against whom?

CIRCUMSTANCES OF ACCIDENT

STATEMENT RECORDED BY LILY - PROGRESSIVE CAR CARE PTE LTD TEL 67415336

ATTACHMENT(S)

Are accident photos available for attachment?

Was there any video captured by Car Camera?

No

#### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number SMX9993U
Vehicle Manufacturer -

Vehicle Model
Vehicle Variant

Vehicle Variant - Vehicle Colour -

Vehicle CategoryPrivate carName of DriverSOO TEK LAM

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Actual Driver
- Information provided must be as <u>truthful</u> and <u>accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>reprudiate policy liability</u>.
- 4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Traffic Police Department for investigation.
- 6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the fodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.

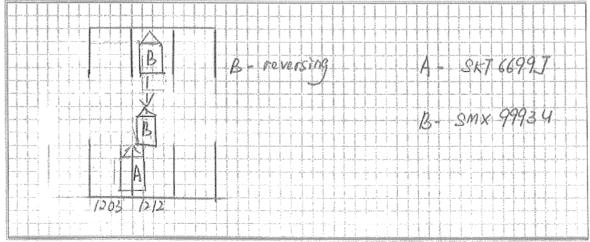
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable taw in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/loan be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law/firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Actual Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel (Name as in NRIC/ID card)

Sketch Plan



vJun2022

Attached	police	report	**************************************	TRA FIR	SER/	ALAM / 009831	/ <i>r</i> y
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I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time Actual Driver's Signature (if driver is not the policyholder) Witnessed by Reporting Centre Personnel (Name as in NRIC/ID card)

vJun2022



Tandatangan Pengadu:

# POLIS DIRAJA MALAYSIA REPOT POLIS

ANALY MANAGEMENT								
Balai Daerah	: TRAFIK SERI AL : SERI ALAM	_AM	Pegawai Peny	Pegawai Penyiasat : R190405				
Kontinjen	: JOHOR							
No. Repot	: TRAFIK SERI AL	AM/009831/24						
Tarikh	: 24/06/2024	-, ,,,,,						
Waktu	: 1611 PM							
Bahasa Diterima	: B. Malaysia							
Butir-butir Penerii	na Repot :							
	RUL ASHIKIN BINTI AHIM	No. Badan : R'	189052 <b>P</b>	angkat	: L/KPL			
Butir-butir Juruba	hasa (Jika Ada) :		ş.					
Nama :		No. K/P (Baru) :	N	o. Polis/Tentera				
No. Pasport :		Bahasa Asal :						
Alamat :								
Butir-butir Pengad	lu:							
Nama	: ANG CHIN CHUA							
No. K/P (Baru)	,	No. Polis/Tentera		No. Pasport	: K5022968A			
No. Sijil Beranak	:	Jantina	: Lelaki	Tarikh Lahir	one and and			
Umur	: Tahun 0 Bulan	Keturunan	: Cina	Warganegara	: SINGAPORE			
Pekerjaan	: FOOD MANAGER							
Alamat Tinggal : C-11-02 PANGSAPURI MOLEK (MOLEK REGENCY) PERSIARAN BUMI HIJAU TAMAN MOLEK, JOHOR BAHRU, 81100 JOHOR								
Alamat IbuBapa								
Alamat Pejabat	] ensem							
No. Tel (Rumah)		No. Tel (Pejabat)		No. Tel (Bimbit	: 6598316966			
Emel	÷	, ,						
Pengadu Menyatakan:  PADA 23/06/2024 JAM LEBIH KURANG 11:00 PAGI, SAYA DAPATI MOTOKAR SAYA NOMBOR SKT6699J YANG SAYA PARKING DI TEMPAT PARKING ALAMAT C-11-02 PANGSAPURI MOLEK (MOLEK REGENCY) PERSIARAN BUMI HIJAU TAMAN MOLEK, JOHOR BAHRU, 81100 JOHOR MENGALAMI KEROSAKAN AKIBAT DILANGGAR. SETELAH BUAT SEMAKAN PADA CCTV DARI PIHAK MANAGEMENT DAPATI MOTOKAR NOMBOR SMX9993U YANG MELANGGAR MOTOKAR SAYA SEMASA MOTOKAR TERSEBUT SEDANG REVERSE. KEROSAKAN MOTOKAR SAYA IALAH PADA BUMPER DEPAN.								

ID Pencetak | Tarikh @ Masa Cetak : A26987 | 24/06/2024 04:27:35 PM

Tandatangan Jurubahasa(Jika ada):

PEJABAT SALINAN REPOT TRAFIK SERI ALAM SALINAN YANG DISAHKAN BENAR (HANYAMNTUK TUMTUTAN SIVIL)

Tandatangan Penerima Repot:

KÉTUA TRAFIK DAERAH SERI ALAM, JOHOR TIDAK BOLEH DIGUNAKAN UNTUK TUJUAN PERBICARAAN Consider the angle of the first English and Society that so is a finite of



Our Ref: HA202407-000021

Date : 5 July, 2024

To

: MR. ANG CHIN CHUA

NO. 4E

**GREEN LANE** 

SINGAPORE 438904

: FARAHIN From

Breakdown Hotline: 9297 2485

Delivery to hirer

50 Ubi Ave 3 Frontier

#05-06 S(408866) #05-06

S(408866)

Date: 08/07/2024 Date:

10/07/2024

10:00 Time:

Time:

09:59

Collection from hirer

50 Ubi Ave 3 Frontier

#### RENTAL ACCEPTANCE

Reg. No.

No.

Contact No.

D.O.B

30/11/1963

DriveLicNo.

S1574152Z

NRIC/Passport

S1574152Z

1 MR. ANG CHIN CHUA

TOYOTA CAMRY HYBRID 2.5 ASCENT SPORT CVT

SNE3897S

Rental Period

Car Make & Model

08/07/2024 10:00 - 10/07/2024 09:59

SHORT TERM

Rental Type Rental Rate

\$298.00 Per Day

(Excl. GST)

Security Deposit

\$ 0.00

Singapore Dollars

ZERO DOLLARS ONLY

Bank Transfer Details:

Account Holder: ACE DRIVE PTE LTD 1) DBS Account No: 003-918921-4

Bank Code - 7171

DBS Swift Code: DBSSSGSG

2) DBS Paynow: ACE DRIVE PTE.LTD.

UEN: 201004348K

Maximum Speed Limit :

mileage excess charges = 2% X Daily rate \$ 298.00

X excess mileage(KM)

Mileage Cap

UNLIMITED

= \$ 5.96

Remarks:

- -Full comprehensive insurance coverage with Insurance excess @ S\$ 7,000.00 in Singapore and S\$ 14,000.00 in Malaysia (Maximum Liability payable upon accident reporting), and up to 2 named driver(s).
- -All Payments must be issued to "Ace Drive Pte Ltd".
- -All bank transfer must be made to "Ace Drive Pte Ltd" & bank account number can be found above.
- -Kindly send your cash payment request to <a href="mailto:payment@acedrive.sg">payment@acedrive.sg</a>.
- -Please only make cash payment to our designated employee upon receiving our email acknowledgement.
- -Please request for an official receipt for all cash payments made to our designated employees.
- -Ace Drive will not be held responsible for any loss of cash payment made to any staff, otherwise authorized over email.
- -In the event of an accident and the driver is not the name driver, your maximum liability is unlimited.
- -Contact us immediately should you met with an accident. Do not attempt to repair our car, failing which minimum penalty \$300
- -Security deposit required before the start of rental and will be forfeited with additional charges for recovery of vehicle if driver is not the approved named driver(s) or car is driven out of Singapore.
- -Deposit refundable 7 14 working days from return date subject to traffic violations, summons, and un-paid penalties for, mileage, time extensions, petrol, and damages to our vehicle, if any.
- -Speeding beyond the stated limit will incur a penalty of \$10/- per km/hr.
- -Smoking, eating and drinking in the car will incur a charge of \$250/- for detailing and pest control.
- -20% of rental fee will be charged for late return per hour. 15 mins grace allowed and extensions are subject to availability.
- -Delivery/pick up services available @ \$75/trip with additional \$20/- for requests less than 3 days before start of rental. \$75 chargeable for bookings on Saturday /Sunday / Public Holiday. \$125 chargeable for booking on Saturday /Sunday coinciding with Public Holiday.
- -Any excess in mileage will be charged at 2% of rental amount per kilometer.
- -Signee is fully responsible to inform other name driver of our terms & conditions.
- -All other terms and conditions apply, please see overleaf.
- -All prices quoted are subject to prevailing GST rate.
- -24 hours assistance & towing service in the event of breakdown is only applicable in Singapore. Any such cost(s) incurred out

Confirmed and acknowledge by:

Authorized Signature

E.& O.E

ANG CHIN CHUA



#### **ACE DRIVE PTE LTD**

NO. 50 UBI AVE 3, #05-06 FRONTIER, SINGAPORE 408866 GST/Co. Reg. 201004348k

AMOUNT (S\$)

#### TAX INVOICE

Bill To: ANG CHIN CHUA

NO. 4E

IIN CHUA

GREEN LANE SINGAPORE 438904 INVOICE : AR202407-000163
DATE : 08/07/2024

 DATE
 :
 08/07/2024

 TERMS
 :
 C.O.D

 STAFF ID
 :
 FARAHIN

**AGREEMENT NO**: HA202407-000021

NO. DESCRIPTION

Vehicle Reg No : SNE3897S

Make / Model : TOYOTA CAMRY HYBRID 2.5 ASCENT SPORT CVT

Rental Dates : Rental Billing From 08/07/2024 10:00 To 10/07/2024 10:00 SNE3897S

Period : 2 days

Rental Rate 298.00

REMARKS: 0% DISCOUNT FOR WEEKDAY

0% DISCOUNT FOR WEEKEND
0% DISCOUNT FOR CAR PROMO
0% DISCOUNT FOR ADVANCE BOOKING

Please request for an official receipt for all cash payments made to our designated employees.

AMOUNT: S\$
SIX HUNDRED FORTY-NINE AND CENTS SIXTY FOUR ONLY

Wrive Pte. 13d

 SUB TOTAL :
 596.00

 GST 9% :
 53.64

 TOTAL S\$ :
 649.64

ACE DRIVE PTE LTD

Authorized Signature

Customer's Signature