

# **SPECIALISTS MOTOR PTE LTD**

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

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SM/SKT6699J/2406099

11<sup>th</sup> July 2024

**WITHOUT PREJUDICE**

The Manager  
Motor Claim Dept.  
AIG Asia Pacific Insurance Pte Ltd  
CHARTIS Building  
78 Shenton Way #07-16  
Singapore 079120

**RE: ACCIDENT INVOLVING VEHICLES SKT 6699 J AND SMX 9993 U ON 23<sup>RD</sup> JUNE  
2024 AT 1100 HRS AT MOLEK REGENCY JOHOR BAHRU, MALAYSIA**

Dear Sirs,

We refer to the above matter.

Our Client Ang Chin Chua the registered owner of SKT 6699 J.

You are the insurer of motor vehicle no. SMX 9993 U, which was involved in the above accident.  
Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no.  
SMX 9993 U, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (SMT 6699 J)

We are claiming as follows: -

LTA search	S\$ 2.18
Repair costs	S\$ 8,683.30
Car rental	S\$ 649.64
	-----
	S\$ 9,335.12
	=====

Dollar: Nine Thousand Three Hundred Thirty Five And Cents Twelve Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days  
from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

  
Karen Ong

ACCIDENT INVOLVING VEHICLE

SKT 6699 J And Smx 9993 u on 23rd June 2024 at  
1100hrs at motel Regency Johor Bahru. Malaysia

Letter Of Authority And Undertaking

I / We Ang chin chua (NRIC NO) S 15741522 of  
4E Green Lane Singapore 438904

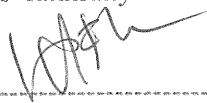
the owner / driver of Vehicle No. SKT 6699 J hereby authorise your  
esteem company specialists motor pte ltd  
as my repairer for my Damaged Vehicle involved in the above accident and to  
claim against the negligent party and /or insurance company.

I / We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and /or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and / or negligent party will be accepted only with your concurrence and approval.
4. I / We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I / We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I / We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my / our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost / expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I / We warrant and undertake that all information and statement provided by me / us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully



Date : 25.06.2024

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **SPECIALISTS MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,950.00** (Global Sum) for vehicle no. **SKT6699J** that was damaged pursuant to the accident which occurred on **23/06/2024** (date) along **MOLEK REGENCY MULTI STOREY CR PARK** (location) involving vehicle no/s **SMX9993U**. This is pursuant to the inspection conducted on **08/07/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ANG CHIN CHUA** (the third party claimant”) of vehicle no. **SKT6699J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKT6699J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13<sup>th</sup> (day) of August (month) 2024 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

# SPECIALISTS MOTOR PTE LTD

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Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SKT6699J/2406099

11<sup>th</sup> July 2024

## TAX INVOICE

The Manager  
Motor Claim Department  
AIG Asia Pacific Insurance Pte Ltd  
CHARTIS Building  
78 Shenton Way #07-16  
Singapore 079120

Date of Accident : 23<sup>rd</sup> June 2024  
Location : Molek Regency Johor Bahru, Malaysia  
Third Party Claim Vehicle No : SMX 9993 U  
Repair Cost For Vehicle No : SKT 6699 J Audi Q3

### Supply of Parts & Labours

No.	Particulars	Qty	Price	Amounts
1	Headlamp assy RH	1	6,200.00	\$ 6,200.00
2	Front bumper fascia	1	1,602.00	\$ 1,602.00
3	Front bumper headlamp nozzle cover RH	1	71.70	\$ 71.70
				\$ 7,873.70
Less			10%	\$ 787.37
				\$ 7,086.33

### Labour Charges :-

	Amounts
Cut out, renew, knocking & welding front fender RH, front support panel, remove & install all damage parts & re-align body	\$ 300.00
Spray painting on damage parts	\$ 500.00
Diagnostic & reset	\$ 60.00
Check all lighting after repairs	\$ 20.00
	\$ 7,966.33
Add 9% GST	\$ 716.97
<b>Total Amount</b>	<b>\$ 8,683.30</b>

S/ Dollars:- Eight Thousand Six Hundred Eighty Three And Cents Thirty Only.

SPECIALISTS MOTOR PTE LTD

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# ACE DRIVE

Our Ref: HA202407-000021

Breakdown Hotline : 9297 2485

Date : 5 July, 2024

To : MR. ANG CHIN CHUA

NO. 4E  
GREEN LANE  
SINGAPORE 438904

From : FARAHIN

## Delivery to hirer

50 Ubi Ave 3 Frontier  
#05-06  
S(408866)

Date : 08/07/2024  
Time : 10:00

## Collection from hirer

50 Ubi Ave 3 Frontier  
#05-06  
S(408866)

Date : 10/07/2024  
Time : 09:59

## RENTAL ACCEPTANCE

No.	Contact No.	D.O.B	DriveLicNo.	NRIC/Passport
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1 MR. ANG CHIN CHUA

30/11/1963

S1574152Z

S1574152Z

Car Make & Model : TOYOTA CAMRY HYBRID 2.5 ASCENT SPORT CVT

Reg. No. : SNE3897S

Rental Period : 08/07/2024 10:00 - 10/07/2024 09:59

Rental Type : SHORT TERM

Rental Rate : \$298.00 Per Day (Excl. GST)

Security Deposit : \$ 0.00

Singapore Dollars : ZERO DOLLARS ONLY

## Bank Transfer Details :

Account Holder : ACE DRIVE PTE LTD

1) DBS Account No: 003-918921-4

Bank Code - 7171

DBS Swift Code: DBSSSGSG

2) DBS Paynow : ACE DRIVE PTE.LTD.

UEN : 201004348K

Maximum Speed Limit :   
 Mileage Cap : UNLIMITED   
 mileage excess charges = 2% X Daily rate \$ 298.00 X excess mileage(KM)   
 = \$ 5.96 /KM

## Remarks:

- Full comprehensive insurance coverage with Insurance excess @ S\$ 7,000.00 in Singapore and S\$ 14,000.00 in Malaysia (Maximum Liability payable upon accident reporting), and up to 2 named driver(s).
- All Payments must be issued to "Ace Drive Pte Ltd".
- All bank transfer must be made to "Ace Drive Pte Ltd" & bank account number can be found above.
- Kindly send your cash payment request to [payment@acedrive.sg](mailto:payment@acedrive.sg).
- Please only make cash payment to our designated employee upon receiving our email acknowledgement.
- Please request for an official receipt for all cash payments made to our designated employees.
- Ace Drive will not be held responsible for any loss of cash payment made to any staff, otherwise authorized over email.
- In the event of an accident and the driver is not the name driver, your maximum liability is unlimited.
- Contact us immediately should you met with an accident. Do not attempt to repair our car, failing which minimum penalty \$300
- Security deposit required before the start of rental and will be forfeited with additional charges for recovery of vehicle if driver is not the approved named driver(s) or car is driven out of Singapore.
- Deposit refundable 7 - 14 working days from return date subject to traffic violations, summons, and un-paid penalties for, mileage, time extensions, petrol, and damages to our vehicle, if any.
- Speeding beyond the stated limit will incur a penalty of \$10/- per km/hr.
- Smoking, eating and drinking in the car will incur a charge of \$250/- for detailing and pest control.
- 20% of rental fee will be charged for late return per hour. 15 mins grace allowed and extensions are subject to availability.
- Delivery/pick up services available @ \$75/trip with additional \$20/- for requests less than 3 days before start of rental. \$75 chargeable for bookings on Saturday /Sunday / Public Holiday. \$125 chargeable for booking on Saturday /Sunday coinciding with Public Holiday.
- Any excess in mileage will be charged at 2% of rental amount per kilometer.
- Signee is fully responsible to inform other name driver of our terms & conditions.
- All other terms and conditions apply, please see overleaf.
- All prices quoted are subject to prevailing GST rate.
- 24 hours assistance & towing service in the event of breakdown is only applicable in Singapore. Any such cost(s) incurred out

Confirmed and acknowledge by:

Authorized Signature  
E. & O.E

ANG CHIN CHUA

# ACE

DRIVE

ACE DRIVE PTE LTD

NO. 50 UBI AVE 3, #05-06  
FRONTIER, SINGAPORE 408866  
GST/Co. Reg. 201004348k

## TAX INVOICE

Bill To:  
ANG CHIN CHUA

NO. 4E  
GREEN LANE  
SINGAPORE 438904

INVOICE : AR202407-000163  
DATE : 08/07/2024  
TERMS : C.O.D  
STAFF ID : FARAHIN  
AGREEMENT NO : HA202407-000021

NO.	DESCRIPTION	AMOUNT (S\$)
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1 Vehicle Reg No : SNE3897S  
Make / Model : TOYOTA CAMRY HYBRID 2.5 ASCENT SPORT CVT  
Rental Dates : Rental Billing From 08/07/2024 10:00 To 10/07/2024 10:00 SNE3897S  
Period : 2 days

Rental Rate 298.00

REMARKS: 0% DISCOUNT FOR WEEKDAY  
0% DISCOUNT FOR WEEKEND  
0% DISCOUNT FOR CAR PROMO  
0% DISCOUNT FOR ADVANCE BOOKING

Please request for an official receipt for all cash payments made to our designated employees.

AMOUNT : S\$  
SIX HUNDRED FORTY-NINE AND CENTS SIXTY FOUR ONLY

SUB TOTAL :	596.00
GST 9% :	53.64
<b>TOTAL S\$ :</b>	<b>649.64</b>

ACE DRIVE PTE LTD

# ACE

DRIVE

ACE Drive Pte. Ltd

Authorized Signature

Customer's Signature

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMX9993U

Date of Accident

23/06/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **18/12/2023 - 17/12/2024**

Requested By ..... **Irene Ting (SPECIALISTS MOT...**

Requested Date ..... **25/06/2024 14:19**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CD/AIG24060273/Uma3  
AIG Ref: 5546656761SG

03 July 2024

**SOO TEK LAM**  
BLK 18D HOLLAND DR  
#27-431  
SINGAPORE 275018

Dear Sir/ Mdm,

**ACCIDENT INVOLVING SMX 9993U(AIG) AND SKT 6699J AT/ALONG MOLEK  
REGENCY MULTI STOREY CARPARK ON 23/06/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SKT 6699J** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

Daphne Lee  
Case Handler  
DID: 6841 2157  
Email: [daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Jun 2024 10:57	Clm Dtl Modified	Claimant's Name: -> ANG CHIN CHUA. Claimant's ID: -> S1574152Z.	[A] HOW MEI KWAN
2	27 Jun 2024 10:57	Clm Veh Model Changed	(207967) AUDI Q5 2.0 TFSI QU S TRONIC (A).	[A] HOW MEI KWAN
3	27 Jun 2024 10:57	Clm Created	Reg No: SKT6699J. Acct Date: 2024/06/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: EQ Insurance Company Ltd (HQ). Workshop: Specialists Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	27 Jun 2024 10:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Jun 2024 10:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/08	[A] HOW MEI KWAN
6	27 Jun 2024 10:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Jun 2024 10:57	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	27 Jun 2024 10:57	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	27 Jun 2024 10:57	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	27 Jun 2024 10:57	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	29 Jul 2024 16:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	29 Jul 2024 16:09	Clm Dtl Modified	JPJ Reg. Date: -> 2022/05/26.	[A] JOANNE LEE KHANG MIN
13	29 Jul 2024 16:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
14	31 Jul 2024 16:36	Adj Mandate Request	Cur.Req:9077.88:Liability: 100% (BOLA 23) *Quantum: \$9,077.88(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
15	12 Aug 2024 08:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/08	[I] MdNoor, Norsiah
16	12 Aug 2024 08:10	Adj Mandate Set	Approved:9077.88.	[I] MdNoor, Norsiah

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3190367	27 Jun 2024 11:00:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKT6699J	SMX9993U	12.00
3208818	29 Jul 2024 16:09:24	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT6699J	SMX9993U	12.00