

Yan (LKK Auto)

From: Anikka Lai SK <anikka.lai.sk@eurokars.com.sg>
Sent: Friday, February 21, 2025 11:41 AM
To: Yan (LKK Auto)
Cc: ESPL Claims Admin
Subject: LOD//TP - SMZ666M (M5/F90)_TP CLAIM AGAINST SHA9227D / DOA: 08/11/2024
Attachments: SMZ666M - LOD.pdf

Without Prejudice

Dear Yan,

The repairs have been completed for **SMZ666M**. We submit the following claims with supporting documents for your perusal:-

1. COR Invoice No. 50600515	\$ 6,327.78
2. Loss Of Use (\$120 x 03 days)	\$ 320.00
3. LTA/GIA Search Fees	\$ 2.18
4. Admin Fees	\$ 350.00
5. Letter Of Authorization	ATTACHED
6. Discharge Voucher	ATTACHED
Please pay to Eurokars Auto Pte Ltd	\$ 6,999.96

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Warmest Regards.

Anikka Lai (Ms)
Claim Assistant Manager | Body & Paint



27A Tanjong Penjuru, Singapore 609042
Tel. +65 63310680 | DID +65 63310693 | Anikka.lai.sk@eurokars.com.sg



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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Wednesday, 19 February 2025 5:58 pm
To: Oh Hui Wen <huiwen.oh@eurokars.com.sg>
Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Manojj Baloo (Porsche) <manojj.baloo@porsche.com.sg>; Faiz Sanat (Porsche) <faiz.sanat@porsche.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas

LETTER OF AUTHORISATION



In the matter of an accident involving motor vehicles SMZ 666M and SHA 9227D on 08/11/2024 along THOMSON RD UNDER MACRITCHE VIADUCT

I/We LIM SIEW LAY TOWARDS BRADDELL RD SINGAPORE the owner of vehicle registration number SMZ 666M at the material time of accident hereby appoint Eurokars Auto Pte Ltd to proceed with the repairs to the damages caused to my/our vehicle in the above accident in accordance with the recommendations and advice of the licensed motor surveyor appointed by the insurers or on my/our behalf.

I/ We authorise Eurokars Auto Pte Ltd and/or its representative to submit and make any claims which I/ We may have against the other party/parties or alternatively under the insurance policy taken up by me/ us in respect of the cost of repair suffered by me/us arising from the accident, and to receive payment (such payment to be made by way of Cheque or online bank transfer in favour of Eurokars Auto Pte Ltd) due to me/us in connection with and arising out of the above claim.

Eurokars Auto Pte Ltd and/or its representative are hereby authorised as my attorney to execute and/or sign any documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Eurokars Auto Pte Ltd of the settlement amount in respect of such claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/ our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us in person.

Dated 08 of Nov 2024.

Insured/Owner Name & Signature



NRIC No.:

Witness Name & Signature



Hui Wen

NRIC No.:

DISCHARGE RECEIPT

CLAIM REFERENCE : D24009874MFCT/CTPL/TPD 2
ACCIDENT DATE : 08/11/2024
ACCIDENT LOCATION : THOMSON ROAD SINGAPORE
INSURED : CITYCAB PTE LTD
INSURED DRIVER : TAN HEE JOO
INSURED VEHICLE : SHA9227D
INVOLVED PARTY : SMZ666M
SETTLEMENT SUM : **\$6,629.96**

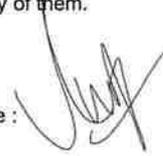
I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

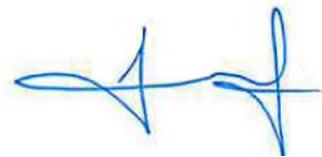
CLAIMANT: **LIM SIEW LAY**

Signature and Date :



WITNESS : Aqilah Rahim

Signature and Date :



Eurokars Auto Pte. Ltd.



BMW Dealer

BMW Eurokars Auto Showroom: 11 Leng Kee Road, Singapore 159091 | 6269 8833

BMW Eurokars Authorised Service Centre & Office: 29 Leng Kee Road, Singapore 159099 | 6219 8388

BMW Eurokars Experience Centre & Authorised Service Centre: 11 Kung Chong Road, Singapore 159147 | 6269 8833

BMW Eurokars Fast Lane Service Centre & Certified Body & Paint Shop: 27A Tanjong Penjuru, Singapore 609042 | 6331 0600

UEN No. 198403740N | GST No. M90364005A | www.bmweurokars.com.sg

TAX INVOICE

CODE:	F0002	PAGE NO.:	1
CUSTOMER:	MS First Capital Insurance Ltd	INVOICE NO.:	50600515
ADDRESS:	16 Raffles Quay #42-01 Hong Leong Building Singapore 048581	DOCUMENT DATE:	21/01/2025
		POS ID:BW	
		PRINTED BY:	Manojj Baloo/698
		SERVICE ADV:	Manojj Baloo/698
CONTACT NO.:	63591800	DEPT:	W
MODEL:	M5 / F90	WIP NO.:	30048
CHASSIS NO.:	WBSJF02090GA03336	REF. NO.:	DS/SMZ666M/0439
ENGINE NO.:	20373059	DATE IN:	25/11/2024
REG NO.:	SMZ666M	EXT. WTY:	
REGN DATE:	09/10/2018	MILEAGE:	65,545

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price	Disc.	Con	Gross amount	GST Code
			SGD	%	%	SGD	
NOTES	THIRD PARTY CLAIM - MS FIRST CAPITAL INSURANCE	0.00	0.00			0.00	0
SUB	TO REMOVE / REPLACE REAR BUMPER, REAR REINFORCEMENT AND ALL RELATED DAMAGED BODY PARTS.TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	850.00	1.00			850.00	S
SUB	TO RESPRAY REAR BUMPER.	1,000.00	1.00			1,000.00	S
SUB	TO TRANSFER THE REVERSE SENSORS.	250.00	1.00			250.00	S
SUB	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150.00	1.00			150.00	S
SUB	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	500.00	1.00			500.00	S
SUB	SUNDRIES.	20.00	1.00			20.00	S
51.12.8.069.482	241220/Trim, nozzle	1.00	359.60	0.00		359.60	S
51.12.8.073.379	241220/Cover, bumpe	1.00	428.85	0.00		428.85	S
51.12.8.073.725	241220/Bumper trim	1.00	1,731.95	0.00		1,731.95	S
51.41.6.989.691	PLUG-IN NUT	2.00	1.50	0.00		3.00	S
51.47.1.911.992	Expanding ri	6.00	1.20	0.00		7.20	S
63.12.1.374.075	Expanding nu	2.00	0.55	0.00		1.10	S

Eurokars Auto Pte. Ltd.



BMW Dealer

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BMW Eurokars Experience Centre & Authorised Service Centre: 11 Kung Chong Road, Singapore 159147 | 6269 8833

BMW Eurokars Fast Lane Service Centre & Certified Body & Paint Shop: 27A Tanjong Penjur, Singapore 609042 | 6331 0600

UEN No. 198403740N | GST No. M90364005A | www.bmweurokars.com.sg

TAX INVOICE

CODE: F0002
 CUSTOMER: MS First Capital Insurance Ltd
 ADDRESS: 16 Raffles Quay
 #42-01 Hong Leong Building
 Singapore 048581

PAGE NO.: 2
 INVOICE NO.: 50600515
 DOCUMENT DATE: 21/01/2025
 POS ID: BW
 PRINTED BY: Manojj Baloo
 SERVICE ADV: Manojj Baloo
 CSP/OP CODE: Manojj Baloo
 DEPT: W
 WIP NO.: 30048
 REF. NO.: DS/SMZ666M/0439
 DATE IN: 25/11/2024
 EXT. WTY:
 MILEAGE: 65,545

CONTACT NO.: 63591800
 MODEL: M5
 CHASSIS NO.: WBSJF02090GA03336
 ENGINE NO.: 20373059
 REG NO.: SMZ666M
 REGN DATE: 09/10/2018

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price	Disc.	Con	Gross amount	GST Code
			SGD	%	%	SGD	
66.20.9.283.203	241220/Decoupling r	6.00	5.65	0.00		33.90	S
18.10.8.072.035	241220/Tailpipe tip	2.00	234.85	0.00		469.70	S

	* GST Code	Rate	Service/Goods	GST	Before GST	GST	Total	
Parts	0	-		-	5,805.30	522.48	6,327.78	
Surcharge	S	9.00%	5,805.30	522.48	0.00	0.00	0.00	
Labour								
Menus								
					Amount Due **	5,805.30	522.48	6,327.78

All major repaired parts stated above are covered under a 24 months' warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which EUROKARS AUTO PTE. LTD. reserved the rights to dispose of these parts without further notice.

** Deposit tax invoice No.:

Proof of Payment is only valid if invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER / CHEQUE

No.

 Date: _____

 Customer signature

 Authorised signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SHA9227D

Date of Accident

08/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **MS First Capital Insurance Ltd**

Period of Insurance **01/01/2024 - 31/12/2024**

Requested By **STUTT GART AUTO PTE LTD - T...**

Requested Date **08/11/2024 13:38**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Yan (LKK Auto)

From: Nur Aqilah Binte Abdul Rahim <aqilah.rahim@eurokars.com.sg>
Sent: Tuesday, April 1, 2025 5:44 PM
To: Yan (LKK Auto)
Cc: ESPL Claims Admin; Anikka Lai SK; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [DV] RE: [REVISE OFFER] RE: [OFFER] RE: LOD//TP - SMZ666M (M5/F90) _TP CLAIM AGAINST SHA9227D / DOA: 08/11/2024
Attachments: SMZ666M - DV.pdf

Without Prejudice

Dear Yan,

Attached is the endorsed DV for your processing.

Please payable the sum of \$6,629.96 to our bank account as follows:-

BMW

Beneficiary Name	Eurokars Auto Pte Ltd
Beneficiary Bank Name	DBS BANK LTD
Beneficiary Bank Account	072-662504-4
Beneficiary Bank Address	12 Marina Boulevard, DBS Asia Central, Marina Bay Financial Centre Tower 3, Singapore 018982
Bank Code	7171
Branch Code	72
Branch Name	Raffles Place
Bank Swift BIC Code	DBSSSGSG
Paynow UEN	198403740NBM1
Email	SGBMWARTeam@eurokars.com.sg

Thank you.

Best regards.

Aqilah Rahim (Miss)
Insurance Claims Officer | Body & Paint



27A Tanjong Penjuru Singapore 609042
Tel: +65 6331 0680 | DID: +65 6331 0691



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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: 01 April 2025 5:29 PM
To: Nur Aqilah Binte Abdul Rahim <aqilah.rahim@eurokars.com.sg>
Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Anikka Lai SK <anikka.lai.sk@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [DV] RE: [REVISE OFFER] RE: [OFFER] RE: LOD//TP - SMZ666M (M5/F90) _TP CLAIM AGAINST SHA9227D / DOA: 08/11/2024

Yan (LKK Auto)

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Sent: Monday, March 17, 2025 3:53 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: Mandate Given || RE: Agree DS Thru LKK (Our Ref: D24009874MFCT/CCPL) *** LKK REF: CD/FCI24110278/Rua3

Dear Yan,

Mandate for settlement given as follows:

Description	Mandate for Settlement		Remarks
	From	To	
Costs of Repairs	\$6,327.78	\$6,327.78	W/GST (As per SJE recommendations), 3 days
Loss of Use	\$240.00	\$360.00	3 days to X \$80 to \$120
LTA Fees	\$2.18	\$2.18	receipts given
Admin Fees	\$0.00	\$0.00	not payable
TOTAL	\$6,569.96	\$6,689.96	

Please start from \$6,569.96

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Monday, 24 February 2025 3:21 pm
To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: Agree DS Thru LKK (Our Ref: D24009874MFCT/CCPL) *** LKK REF: CD/FCI24110278/Rua3

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Your ref: **D24009874MFCT**
Our ref : CD/FCI24110278/Rua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA9227D(MS FCIL) AND SMZ666M(TP) ON 08/11/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured rear ended third party vehicle.

We seek your approval to offer repairer "**EUROKARS AUTO PTE LTD**" at **\$ 6,689.96(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,996.15	\$ 6,327.78 (\$5,805.30+9%GST)
2. Loss of Use (3days x \$120.00)	\$ 360.00	\$ 360.00 (3DAYS X \$120.00)
3. GIA / LTA search fee	\$ 2.18	\$ 2.18
Total	\$ 16,358.33	<u>\$ 6,689.96</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this inspection report dated 25/06/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, November 14, 2024 11:16 AM
To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: Agree DS Thru LKK (Our Ref: D24009874MFCT/CCPL) *** LKK REF: CD/FCI24110278/Rua3

Hi Jason,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Sent: Thursday, 14 November 2024 10:42 AM

To: Oh Hui Wen <huiwen.oh@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Agree DS Thru LKK (Our Ref: D24009874MFCT/CCPL)

Without Prejudice

Dear Hui Wen,

We agree to Direct Settlement thru LKK, subject to quantum to be agreed and damage consistency.

Dear LKK,

Please note the above

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Joanne Tan Jo Ann

Sent: Tuesday, 12 November 2024 4:10 pm

To: Oh Hui Wen <huiwen.oh@eurokars.com.sg>

Cc: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Subject: FW: New Assignment (Our Ref: D24009874MFCT/CCPL)

Dear Sir/Mdm,

Noted on your email.

Your email has been redirected to the officer in charge Mr. Jason Tea.

Thank you and Regards,

Joanne Tan
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581
D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

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and notify the sender immediately by return e-mail.

From: Oh Hui Wen <huiwen.oh@eurokars.com.sg>
Sent: Tuesday, November 12, 2024 3:21 PM
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; assignments@lkkauto.com; admin-a@lkkauto.com
Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Manojj Baloo <manojj.baloo@porsche.com.sg>; Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Vion Lim LS <vion.lim.ls@eurokars.com.sg>; Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Subject: RE: New Assignment (Our Ref: D24009874MFCT/CCPL)

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Dear Joanne,

Vehicles had been survey. Kindly advise who is the claim officer for this case.

We would appreciate it if you could kindly let us know the status of this case.

We are waiting for your prompt reply ASAP.

Thank you very much

Oh Hui Wen (Ms)
Insurance Claim Advisor | BMW



11 Kung Chong Road, Singapore 159147
Tel +65 8121 2923 | DID +65 6360 2484



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From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: 11 November 2024 4:34 PM

To: assignments@lkkauto.com; admin-a@lkkauto.com

Cc: Oh Hui Wen <huiwen.oh@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Manojj Baloo <manojj.baloo@porsche.com.sg>; Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Vion Lim LS <vion.lim.ls@eurokars.com.sg>; Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Subject: New Assignment (Our Ref: D24009874MFCT/CCPL)

Dear Sir/Mdm,

Attached documents for survey assignment.

-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Monday, November 11, 2024 4:23 PM

To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Subject: MT00018489 is Approved

Insured Vehicle No : SHA9227D

TP Vehicle No : SMZ666M

Claim No : D24009874MFCT

Workshop Name : EUROKARS GROUP

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice, please let us have your video for review on liability.

Created By : JOANNTAN

Verified By : JASONTEA

Approved By : JASONTEA

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