

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Monday, February 24, 2025 3:21 PM
To: Jason Tea Chee Kiat
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: [SEEK MANDATE] RE: Agree DS Thru LKK (Our Ref: D24009874MFCT/CCPL) *** LKK REF: CD/FCI24110278/Rua3
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SMZ666M - TP LOD.pdf

Your ref: **D24009874MFCT**
Our ref : CD/FCI24110278/Rua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA9227D(MS FCIL) AND SMZ666M(TP) ON 08/11/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured rear ended third party vehicle.

We seek your approval to offer repairer **"EUROKARS AUTO PTE LTD"** at **\$ 6,689.96(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,996.15	\$ 6,327.78 (\$5,805.30+9%GST)
2. Loss of Use (3days x \$120.00)	\$ 360.00	\$ 360.00 (3DAYS X \$120.00)
3. GIA / LTA search fee	\$ 2.18	\$ 2.18
Total	\$ 16,358.33	<u>\$ 6,689.96</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this inspection report dated 25/06/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, November 14, 2024 11:16 AM
To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: Agree DS Thru LKK (Our Ref: D24009874MFCT/CCPL) *** LKK REF: CD/FCI24110278/Rua3

Hi Jason,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Sent: Thursday, 14 November 2024 10:42 AM

To: Oh Hui Wen <huiwen.oh@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Agree DS Thru LKK (Our Ref: D24009874MFCT/CCPL)

Without Prejudice

Dear Hui Wen,

We agree to Direct Settlement thru LKK, subject to quantum to be agreed and damage consistency.

Dear LKK,

Please note the above

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A Member of  MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Joanne Tan Jo Ann

Sent: Tuesday, 12 November 2024 4:10 pm

To: Oh Hui Wen <huiwen.oh@eurokars.com.sg>

Cc: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Subject: FW: New Assignment (Our Ref: D24009874MFCT/CCPL)

Dear Sir/Mdm,

Noted on your email.

Your email has been redirected to the officer in charge Mr. Jason Tea.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Oh Hui Wen <huiwen.oh@eurokars.com.sg>

Sent: Tuesday, November 12, 2024 3:21 PM

To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; assignments@lkkauto.com; admin-a@lkkauto.com

Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Manojj Baloo <manojj.baloo@porsche.com.sg>; Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Vion Lim LS <vion.lim.ls@eurokars.com.sg>; Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Subject: RE: New Assignment (Our Ref: D24009874MFCT/CCPL)

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Joanne,

Vehicles had been survey. Kindly advise who is the claim officer for this case.

We would appreciate it if you could kindly let us know the status of this case.

We are waiting for your prompt reply ASAP.

Thank you very much

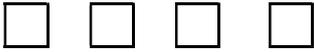
Oh Hui Wen (Ms)

Insurance Claim Advisor | BMW



11 Kung Chong Road, Singapore 159147

Tel +65 8121 2923 | DID +65 6360 2484



The contents of this email and attachments herein are strictly confidential. It may contain privileged information and is intended only for the use of the individual or entity to whom the email is addressed. If you are not the intended recipient, please notify the sender immediately by replying to this message and then delete it from your system. Do not read, copy, use or circulate this communication. While every reasonable effort has been made to ensure that this communication has not been tampered with, Trans Eurokars Pte Ltd and its affiliates are not responsible for alterations made to the contents of this message without its express consent. Any individual or entity who communicates with us is taken to have accepted these risks. In providing personal data to us, you consent to us using it for the purposes set out in <https://www.eurokarsgroup.com/data-protection/>.

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: 11 November 2024 4:34 PM

To: assignments@lkkauto.com; admin-a@lkkauto.com

Cc: Oh Hui Wen <huiwen.oh@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Manojj Baloo <manojj.baloo@porsche.com.sg>; Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Vion Lim LS <vion.lim.ls@eurokars.com.sg>; Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Subject: New Assignment (Our Ref: D24009874MFCT/CCPL)

Dear Sir/Mdm,

Attached documents for survey assignment.

-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Monday, November 11, 2024 4:23 PM

To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Subject: MT00018489 is Approved

Insured Vehicle No : SHA9227D

TP Vehicle No : SMZ666M

Claim No : D24009874MFCT

Workshop Name : EUROKARS GROUP

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice, please let us have your video for review on liability.

Created By : JOANNTAN

Verified By : JASONTEA

Approved By : JASONTEA

This is a computer generated mail. Do not reply to this mail.