

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Wednesday, April 30, 2025 6:26 PM
To: Lim Gan Koon (Chris)
Cc: Admin A; Kon Yin Siew; Hsiao Tong (LKKAuto)
Subject: [SEEK MANDATE] RE: LOD - RE: [EXT] [request video] RE: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024
Attachments: LOD.pdf; LKK SURVEY REPORT & PHOTOS_9056.pdf

Your ref: **D24009965MFCT**
Our ref : CD/FCI24110269/Rua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH7692P(MS FCIL) AND SCF9056M(TP) ON 12/11/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured rear ended TP's vehicle.

We seek your approval to offer repairer **"VOLKSWAGEN GROUP SINGAPORE PTE LTD"** at **\$19,975.60(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 28,626.31	\$18,533.42 (\$17,003.14+9%GST)
2. Loss of Rental (12days x \$120.00)	\$ 1,440.00	\$ 1,440.00 (12DAYS X \$120.00)
3. GIA / LTA search fee	\$ 2.18	\$ 2.18
Total	\$ 30,068.49	<u>\$19,975.60</u>

Surveyor recommended 8 days for repair + 2 Saturday + 2 Sunday.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this inspection report dated 29/04/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Sunday, April 27, 2025 5:37 PM
To: Yan (LKK Auto) <yan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Kon Yin Siew <KonYinSiew@msfirstcapital.com.sg>
Subject: FW: LOD - RE: [EXT] [request video] RE: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

DIRECT SETTLEMENT

Dear Yan,

LOD FROM TP - FYNA

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

A Member of  **MS&AD INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Thursday, 24 April 2025 4:12 pm

To: Yan (LKK Auto) <yan@lkkauto.com>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: LOD - RE: [EXT] [request video] RE: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Claims,

Please see attached LOD, please kindly revert with your offer soonest.

thank you!

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7218

Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

<https://www.volkswagen.com.sg/>



View my
LinkedIn®
Company Profile



Your **ID.**deal elec

From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Thursday, 21 November 2024 2:10 pm

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] [request video] RE: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

Without Prejudice

Dear Sirs/Mdm,

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of

the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Thursday, November 21, 2024 11:38 AM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] [request video] RE: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

Dear Yan,

Please revert on liability, thank you

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

<https://www.volkswagen.com.sg/>





From: Anthonidas Christopher (VGS - SG/Singapore)

Sent: Wednesday, 20 November 2024 8:43 am

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] [request video] RE: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

Dear Yan,

I have attached the accident video footage as per your request.

Please kindly revert on liability.

Thank you!

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Wednesday, 20 November 2024 8:20 am

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] [request video] RE: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

Dear Yan,

I have attached the accident video footage as per your request.

Please kindly revert on liability.

Thank you!

Best Regards,

Christopher Dass
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Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

<https://www.volkswagen.com.sg/>





From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Tuesday, 19 November 2024 4:30 pm

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXT] [request video] RE: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

Dear Sir/Madam,

Would appreciate if you could share the video footage of this accident with us for assessment.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Wednesday, 13 November 2024 9:36 am

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

Dear Claims,

Please revert on liability and survey arrangement for this claim.

Thank you!

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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