## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, November 20, 2024 11:48 PM

To: Joanne Yong Lai Fong
Cc: Admin A; Yan (LKK Auto)

Subject: RE: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M &

SH7692P - DOA:12/11/2024 \*\*\* LKK REF: CD/FCI24110269/Rua3

Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf

Hi Joanne,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

## LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, November 13, 2024 4:04 PM

**To:** Harminder Kaur < Harminder@msfirstcapital.com.sg>; assignments < assignments@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Cc: Joanne Yong Lai Fong < Joanne Yong@msfirstcapital.com.sg>

Subject: RE: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

Dear Harminder,

Thank you for the assingment.

Best Regards,

Rajes | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Harminder Kaur < Harminder@msfirstcapital.com.sg>

**Sent:** Wednesday, November 13, 2024 3:19 PM **To:** assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>

**Cc:** Joanne Yong Lai Fong < <u>Joanne Yong@msfirstcapital.com.sg</u>>; Anthonidas Christopher Dass (VGS - SG/Singapore)

<<u>christopher.anthonidas@vw.com.sg</u>>; <u>Pearlyn.cheong@vw.com.sg</u>; Ong Michelle (VGS - SG/Singapore

<michelle.ong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore <meiy.wong@vw.com.sg>; Tang Shushi (VGS -

SG/Singapore) < shushi.tang@vw.com.sg>

Subject: FW: D24009965MFCT/CTPL/JY REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 | Website <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a> A Member of <a href="MS&AD">MS&AD</a> Insurance Group

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From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Wednesday, 13 November 2024 9:36 am

To: CWS Motor Claims < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>

**Cc:** Cheong Pearlyn (VGS - SG/Singapore) < <a href="mailto:Pearlyn.cheong@vw.com.sg">Pearlyn.cheong@vw.com.sg</a>; Ong Michelle (VGS - SG/Singapore) < <a href="mailto:michelle.ong@vw.com.sg">michelle.ong@vw.com.sg</a>; Wong Meiy (VGS - SG/Singapore) < <a href="mailto:michelle.ong@vw.com.sg">meiy.wong@vw.com.sg</a>; Tang Shushi (VGS - SG/Singapore) </a>

SG/Singapore) <shushi.tang@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT FOR SCF9056M & SH7692P - DOA:12/11/2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Claims,

Please revert on liability and survey arrangement for this claim.

## Thank you!

Best Regards,

Christopher Dass Insurance Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7218 Mobile: +65 85112203 Main Line: +65 6305 7299 Main Fax: +65 6474 364

Email: <a href="mailto:christopher.anthonidas@vw.com.sg">christopher.anthonidas@vw.com.sg</a>

https://www.volkswagen.com.sg/



Internal