



DICKSON GROUP
Your Trusted Automotive Solutionist

DICKSON AUTO CARE CENTRE PTE LTD
29 UBI ROAD 4, DICKSON AUTO CENTRE
SINGAPORE 408619
TEL: 6668 1122 | FAX: 6668 1123

Our Ref: SLX9056L_111124
Accident Date: 11-Nov-24

20-Dec-24

ATTENTION: India International Insurance Pte Ltd
Email: lod@iii.com.sg

India International Insurance Pte Ltd
64 Cecil Street
#04/#05-02, IOB Building
049711

CLAIMANT: DICKSON AUTO CARE CENTRE PTE LTD
ACCIDENT INVOLVING SLX9056L & SLG8803T AT BETWEEN JALAN EUNOS AND SIMS AVE ON 11 NOV 2024

We would like to claim damages against your insured in connection with a road accident involving our client's motor registration number and motor vehicle registration number driven by your authorised driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair (with GST) after surveyor final esti.	\$	5,232.00
2) Rental (9 days x 100) w gst	\$	981.00
TOTAL:	\$	6,213.00

A copy of each of the following supporting documents is enclosed:

- 1) GIA report of our Insured

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within **14 days** of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within **8 weeks** of your receipt of this letter.

For any further enquiry, kindly contact us via email to admin@dacc.com.sg or call us at 6668 1122 directly.

Yours Faithfully,



Poon Heng Cheong
Dickson Auto Care Centre Pte Ltd
Deputy GM - Aftersales



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SINGAPORE 408619
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LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SLX 9056 L and SLG 8803 T
on 11 day of NOV (month) 2024 (year) along in between Jalan Eunos & Sims Avenue.

I/ We, GRACE ARIANY SUDARMA the owner of vehicle registration number SLX 9056 L
at the material time of accident hereby appoint Dickson Auto Care Centre to proceed with the repairs to the damages
caused to my/our vehicle in the above accident in accordance with the recommendations and advice of the licensed
motor surveyor appointed by the insurers or on my/our behalf.

I/ We authorise Dickson Auto Care Centre and/or its representative to submit and make any claims which I/ We may
have against the other party/parties or alternatively under the insurance policy taken up by me/ us in respect of the
cost of repair suffered by me/us arising from the accident, and to receive payment (such payment to be made by way
of Cheque or online bank transfer in favour of Dickson Auto Care Centre Pte Ltd due to me/us in connection with and
arising out of the above claim.

Dickson Auto Care Centre and/or its representative are hereby authorised as my attorney to execute and/or sign any
documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Dickson Auto Care Centre of the settlement amount in respect of such
claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

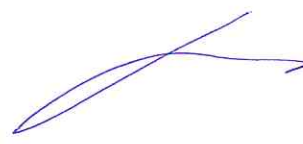
I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/ our behalf shall
be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us
in person.

Date: 30 day of 11 (month) 2024 (year).



Name & Signature
(Insured/Owner)

NRIC No:



Name & Signature
(Dickson Auto Care Representative)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III- Direct Settlement (PODS)

India Ref: MFL2024D0013352

Claimant Ref: SLX9056L

We/I, DICKSON AUTO CARE CENTRE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,232.00 (repair cost), S\$ 981.00 (loss of use/rental), S\$ — (search fee), vehicle no. SLX9056L that was damaged pursuant to the accident which occurred on 11/11/2024 (date) at BETWEEN JALAN EUNOS & SIMS AVENUE (location) involving vehicle no. SLG8803T (insured vehicle). This is pursuant to the inspection conducted on 14/11/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRACE ARIANY SUDARMA ("the third party claimant") of vehicle no. SLX9056L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLX9056L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,213.00 to DICKSON AUTO CARE CENTRE PTE LTD

Dated this 3 day of 3 2025

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by "the workshop" (with chop)

DICKSON AUTO CARE CENTRE
PTE LTD

29 UBI RD 4

C5 408619

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**DICKSON GROUP**

Your Trusted Automotive Solutionist

Dickson Auto Care Centre Pte Ltd

Address: 29 Ubi Road 4, Singapore 408619

Tel No: 6668 1122 Fax No: 6668 1123

24/7 Roadside Assistance: 6668 1129

Email: enquiry@dicksonautocarecentre.com.sg

GST Reg. No.: 201921404K Company Reg. No.: 201921404K

Tax Invoice

Invoice No. : INV24120576
Invoice Date : 20/12/2024
Ref. No. : WJ2411262
Terms : COD
Service Advisor : Choon Xiang
Invoiced By : Mahirah
Current Mileage : 61553 km

INDIA INTERNATIONAL INSURANCE

64 Cecil Street, #04/#05-02,
IOB Building
Singapore 049711

Make : HONDA
Model : FIT 1.3GF CVT
Veh. No. : SLX9056L

#	Description	Qty	UOM	U/P	Disc	Amt
1	COST OF REPAIR	1.00		4,800.00	0.00	4,800.00
2	BEING RENTAL OF VEHICLE SLJ9937T FOR THE PERIOD 21 NOV 2024 TO 30 NOV 2024 (9 DAYS)	1.00		900.00	0.00	900.00

Remarks: TP CLAIM

D.O.A: 11 NOV 2024

Transfer to bank account: DBS 072-021-5168
Paynow to company UEN: 201921404K

Subtotal : S\$ 5,700.00
GST 9.0% : S\$ 513.00
Total : S\$ 6,213.00

*I agree to the remarks and price as listed
above and affirm that the goods are
received in good condition.*

For Dickson Auto Care Centre Pte Ltd

(Customer's Signature and Company Stamp)

(Authorised Signature)

RENTAL AGREEMENT

RA 017107 2024-11

Hirer's Name Grace Ariany Sudarma		Date of Birth 6/3/82	Passport/ Nric No. S8278365B	Nationality Indonesian
Address 223 Upper Paya Lebar Road		Occupation	Driving Licence No. AS Above	Date of Expiry Life.
Postal Code #11-05		Contact No. 533874	Mobile Phone No. 87667082	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 21.11.24	Time 10am	Mileage KM	E <input checked="" type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F
Date 30.11.24	Time 11.06am	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	9	@	100 + GST	900
DISCOUNT				
GST @ 9%				81
TOTAL				981
EXTENSION			Inv 130009 2024-1	
Dickson				
SLX9056L				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE



VEHICLE NO.

SLJ9937T

MODEL

TOYOTA AHI 1.6 (A)

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

Tax Invoice							
<div>chan's</div> <div>www.chans.com.sg</div> <div>CHAN'S & SONS ENTERPRISE</div> <div>Company Reg No:51936900M</div> <div>363 Sembawang Road, Goodlink Park,</div> <div>Singapore - 758379</div> <div>Email: admin@chans.com.sg</div>			Tax Invoice No:		Dated:		
			INV1200092024-12		December 2, 2024		
			Rental Agreement No:		Terms of Payment:		
			RA 017107 2024-11		Due upon receipt		
<div>Customer Details</div> <div>DICKSON AUTO CARE CENTRE PTE. LTD.</div> <div>NO.29 UBI ROAD 4 DICKSON AUTO CENTRE</div> <div>Singapore 408619</div>			Customer Reference:				
			SLX9056L				
			Notes:				
			SLX9056L				
			Executive Name:DICKSON SIANG				
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SLJ9937T	Toyota Altis 1.6 (A) - Grace Ariany Sudarma	21-11-2024	30-11-2024	9 Days	100.00	900.00
							900.00
GST 9% (9%)							81.00
Amount in words : Nine Hundred Eighty One Singapore Dollar (SGD)					Total (SGD)		981.00
<div>Declaration:</div> <div>Please make your cheques payable to : CHAN'S & SONS ENTERPRISE</div>			<div>For CHAN'S & SONS ENTERPRISE</div> <div>This is a Computer generated document.</div> <div>No signature is required.</div>				
<div>Income Terms</div> <div>Terms</div>							

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Nov 2024 16:44	Clm Dtl Modified	Claimant's Name: -> GRACE ARIANY SUDARMA. Claimant's ID: -> SXXXX365B.	[A] HOW MEI KWAN
2	13 Nov 2024 16:44	Clm Veh Model Changed	(205794) HONDA FIT 1.3 GF CVT (A).	[A] HOW MEI KWAN
3	13 Nov 2024 16:44	Clm Created	Reg No: SLX9056L. Acct Date: 2024/11/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Dickson Auto Care Centre Pte Ltd (HQ)	[A] HOW MEI KWAN
4	13 Nov 2024 16:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Nov 2024 16:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/22	[A] HOW MEI KWAN
6	13 Nov 2024 16:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Nov 2024 16:44	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	13 Nov 2024 16:44	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	14 Nov 2024 11:46	Clm Dtl Modified	Insured Name: -> LION CITY RENTALS PTE LTD. Insured ID: -> 201504621K.	[A] HOW MEI KWAN
10	14 Nov 2024 17:21	Adj Adjuster Assigned	MARCUS CHUA -> CHEN TSUE YEE	[A] HOW MEI KWAN
11	18 Nov 2024 11:35	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
12	18 Nov 2024 11:36	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
13	18 Nov 2024 11:37	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
14	18 Nov 2024 11:37	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
15	18 Nov 2024 11:42	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.	[A] NA MENG YAN
16	18 Nov 2024 13:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/22. Mandate Remarks: Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
17	18 Nov 2024 13:50	Adj Mandate Set	Approved:0.00:Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
18	18 Nov 2024 18:07	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/11/22	[A] HOW MEI KWAN
19	24 Dec 2024 16:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	24 Dec 2024 16:16	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	24 Dec 2024 16:16	Clm Dtl Modified	JPJ Reg. Date: -> 2018/04/16.	[A] JOANNE LEE KHANG MIN
22	24 Dec 2024 16:16	Clm Details Notified		[A] JOANNE LEE KHANG MIN
23	03 Jan 2025 12:23	Adj Mandate Request	Cur.Req:6213.00:Liability: 100% *Quantum: \$ 6,213.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN

AUDIT TRAIL

No.	On	Audit	Remarks	By
24	06 Jan 2025 09:14	Adj Mandate Set	Approved:6213.00.	[I] Loganathan S/O Agoram

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3272079	13 Nov 2024 16:45:48	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLX9056L	HOW MEI KWAN	xx.xx
3272080	13 Nov 2024 16:45:48	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLX9056L	HOW MEI KWAN	xx.xx
3272081	13 Nov 2024 16:45:49	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLX9056L	HOW MEI KWAN	xx.xx
3272082	13 Nov 2024 16:45:49	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLX9056L	HOW MEI KWAN	xx.xx
3272317	14 Nov 2024 09:16:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLX9056L	SLG8803T	12.00
3274712	18 Nov 2024 18:07:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX9056L	SLG8803T	12.00