

Your Ref: TK.BW.SME5215J

Our Ref: MT/CA/TP/138/1303314-002/MX

12 Nov 2024

CROSSBORDERS LLC
133 NEW BRIDGE ROAD
#23-03/05 CHINATOWN POINT
SINGAPORE 059413

Dear Sir/Madam

CLAIM NUMBER: MT/1303314-002
ACCIDENT INVOLVING SLM3112E / SME5215J on 07 Nov 2024

We refer to your email of 12 Nov 2024.

We have selected Lkk Auto Consultants Pte Ltd from your list of surveyors to be our single joint expert for this matter. May we highlight that pre-repair survey as per NIMA protocol includes survey of the vehicle when its damaged parts are being dismantled before repairs. Please provide a list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

In addition, please note our intention to conduct a post-repair survey before the vehicle has been returned to your client. Please co-ordinate with the appointed single joint expert immediately after the repairs is completed.

If you have any queries, please email us at mtcl@income.com.sg.

Yours sincerely



Jenny Pe
Deputy Vice President
Motor Insurance

cc Lkk Auto Consultants Pte Ltd

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