

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, November 18, 2024 5:47 PM
To: CHARMAINE KONG
Cc: MT_Claim_SG; Admin A; Yan (LKK Auto)
Subject: RE: REF: 24/24/24/VC05/030145 -TP CLAIM / SML5488B / DOA 03.11.2024 / YR INSURED YQ8276H *** LKK REF: CD/LPC24110251/Kua3
Attachments: TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Wednesday, November 13, 2024 10:50 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REF: 24/24/24/VC05/030145 -TP CLAIM / SML5488B / DOA 03.11.2024 / YR INSURED YQ8276H

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, November 13, 2024 10:27 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: 24/24/24/VC05/030145 -TP CLAIM / SML5488B / DOA 03.11.2024 / YR INSURED YQ8276H

Lonpac External - Confidential

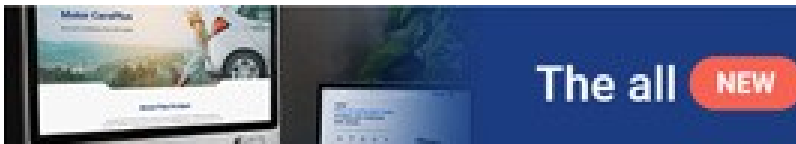
Lonpac External - Confidential

Dear Hueh Yin,

OI & TP GIA attached for your reference.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, 13 November 2024 10:23 am

To: Kelvin Su Khai Wen <kelvinsukwen@cdge.com.sg>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: 24/24/24/VC05/030145 -TP CLAIM / SML5488B / DOA 03.11.2024 / YR INSURED YQ8276H

Lonpac External - General

WITHOUT PREJUDICE

REF: 24/24/24/VC05/030145
OIC: Eric

Dear Kelvin,

We will be appointing LKK for the survey.

Aside to Hueh Yin (LKK), FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Kelvin Su Khai Wen <kelvinsukwen@cde.com.sg>
Sent: Wednesday, 13 November 2024 9:55 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Spark Car Care <SparkARC@comfortdelgro.com>
Subject: TP CLAIM / SML5488B / DOA 03.11.2024 / YR INSURED YQ8276H

Dear Sir/Mdm,

Kindly refer to attached.

Pls assist to conduct survey at 205 Braddell Rd.

Best Regards,
Kelvin Su

Customer Care Specialist(Accident Repair)
T: 63837890



205 Braddell Rd, Singapore 579701

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