



BAN HOCK HIN
Co., Pte Ltd

Rev 11

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

26 NOV 2024

Your Ref : GBK4301Z
Our Ref : TP/12646/FBN1744H/GBK4301Z

BY EMAIL

AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way
#07-16
Singapore 79120

ATTN: Motor Claims Dept

Dear Sir/Madam,

Accident Involving FBN1744H & GBK4301Z on 13/11/2024

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 9% GST)	\$1,253.50
2. Loss of Use (3 days x \$20)	\$ 60.00
3. GIA Vehicle Insurance Search Fee	\$ 2.18
TOTAL	<u>\$1,315.68</u>

We attached our Tax Invoice and GIA Search Invoice for your perusal.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220

Thank you.

BAN HOCK HIN CO PTE LTD

.....
Raymond Tan
Manager/Insurance Dept



RELEASE

Claim No: 3632865932SG

Policy No: 2070109915-04

I/We, FBN1744H – BAN HICK HIN CO PTE LTD hereby agree to accept the sum of (SINGAPORE DOLLARS ONE THOUSAND THREE HUNDRED FIFTEEN AND CENTS SIXTY EIGHT ONLY) (\$1,315.68) to be paid to (BAN HICK HIN CO PTE LTD) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving FBN1744H and GBK4301Z on the 06 NOVEMBER 2024 along YISHUN CENTRAL 1 NEAR BLOCK 926 and I/we agree that the said sum is paid with a denial of liability on the part of AIG Asia Pacific Insurance Pte. Ltd. being the insurer, insured and the driver of vehicle No GBK4301Z respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said AIG Asia Pacific Insurance Pte. Ltd. and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify AIG Asia Pacific Insurance Pte. Ltd. against any claim made or which may be made in respect of this compensation.

“This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them.”

Dated this 9th day of January 2025



WITNESS

Signature: _____

Name : Tan Chae Lok

Address : Blk 8 Defu South Street 1

#04-28

Singapore 533758

CLAIMANT

Signature: _____

Name : FBN1744H – BAN HICK HIN CO PTE LTD

Address : Blk 8 Defu South Street 1

#04-28 S(533758)

NRIC No: 197000228K



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Invoice No. : **LECR20043619-112646**

Invoice Date : 25/11/2024

Payment Due Date : 25/12/2024

CLAIM NO. : 12646
POLICY NO. : MC/01009120/03
VEHICLE NO. : FBN1744H
MAKE/MODEL : YAM / NMAX155 ABS

S/N	Description	Amount
1	LUMPSUM REPAIR	\$1,150.00
SUB TOTAL		\$1,150.00
GST @ 9 %		\$103.50
GRAND TOTAL (SGD)		\$1,253.50

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD



UEN: 197000288K

For Bank Transfer:

Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD

Name of Bank: DBS BANK LTD

Bank Account Number: 025 008 566 3 (Current Account)

Bank Code: 7171 Branch Code: 025 Swift Code: DBSSSGSG

Branch: TOWNER ROAD BRANCH

Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

Printed by : RAYMOND



bizSAFE₃




INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBK4301Z

Date of Accident

13/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 22/07/2024 - 21/07/2025

Requested By Tan Chok Lok (Ban Hock Hin C...

Requested Date 12/11/2024 11:16

Payment details

Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 19 November 2024 1:20 PM
To: Jeeling; Mei Kwan (LKKAUTO)
Cc: Karen; Yulia; Admin A
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45
ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Dear Sirs/Mdm,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeeling <jeeling@mido.com.sg>
Sent: Tuesday, 19 November 2024 1:08 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926
Importance: High

Hi Mei Kwan,

Please find the attached.

We received the attached letter, please advise how to go about it.

Thank you.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Jeeling

Sent: Monday, 18 November 2024 8:54 am

To: Meikwan@lkkauto.com

Cc: Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Morning Mei Kwan,

Please find the attached.

We have lodged the GIA report, kindly advise the next step.

Thank you.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 14 November 2024 6:34 pm

To: Yulia <yulia@mido.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Our Ref: CD/AIG24110247/Upa3

AIG Ref: 3632865932SG

Mido Uniforms Pte Ltd

7 Kallang Place

#07-01/02

SINGAPORE 339153

Dear Sirs,

**ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1
NEAR BLOCK 926**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Hsiao Tong

Case Handler

Tel : 6742 3197

Email : chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Nov 2024 14:29	Clm Dtl Modified	Claimant's Name: -> Ban Hock Hin Co Pte. Ltd.. Claimant's ID: -> 197000288K.	[A] HOW MEI KWAN
2	13 Nov 2024 14:29	Clm Veh Model Changed	(207269) YAMAHA NMAX155 155cc ABS.	[A] HOW MEI KWAN
3	13 Nov 2024 14:29	Clm Created	Reg No: FBN1744H. Acct Date: 2024/11/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: BAN HOCK HIN CO PTE LTD (HQ)	[A] HOW MEI KWAN
4	13 Nov 2024 14:29	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Nov 2024 14:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/22	[A] HOW MEI KWAN
6	13 Nov 2024 14:29	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Nov 2024 14:29	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Nov 2024 14:29	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	13 Nov 2024 14:30	Assignment 1st Accessed		[A] Rajeswari
10	13 Nov 2024 14:32	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	13 Nov 2024 14:32	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
12	18 Nov 2024 17:48	Clm Registration Modified	Acct Time:12:00:00->12:45:00. Pol No:2070109915->2070109915-04.	[I] AIG OneClaim Integration User
13	02 Dec 2024 10:18	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/11/22	[A] CHEW HSIAO TONG
14	24 Dec 2024 09:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	24 Dec 2024 09:47	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
16	24 Dec 2024 09:47	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	24 Dec 2024 09:47	Clm Dtl Modified	JPJ Reg. Date: -> 2019/12/20.	[A] JOANNE LEE KHANG MIN
18	24 Dec 2024 09:47	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	26 Dec 2024 10:21	Adj Mandate Request	Cur.Req:1315.68:Liability: 100%(ID HIT TP PARKED MOTORBIKE, TP BIKE FALL DOWN TO THE LEFT.) *Quantum: \$1,315.68 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	26 Dec 2024 10:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2025/01/10	[I] Ng, Hai-Chuan
21	26 Dec 2024 10:45	Adj Mandate Set	Approved:1315.68.	[I] Ng, Hai-Chuan

Date From    Date To    Audit Type 

ACTIVITY	
[15/11/2024 09:35] CHEW HSIAO TONG: OI COMPANY PIC CALLED IN. RECEIVED LKK EMAIL. THEY AWARE OF THE ACCIDENT AND WILL GET DRIVER TO REPORT ASAP.	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount

3271898	13 Nov 2024 14:36:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBN1744H	GBK4301Z	12.00
3283327	02 Dec 2024 10:18:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBN1744H	GBK4301Z	12.00