

Hsiao Tong (LKKAuto)

From: Jeeling <jeeling@mido.com.sg>
Sent: Thursday, 9 January 2025 11:08 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Karen; Yulia
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Hi Hsiao Tong,

Thank you for your investigation and update.

We opt to let AIG to settle the matter.

Thank you.

Best regards,
Je Ling
Operations Administrator



MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153
T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 7 January 2025 10:51 am
To: Jeeling <jeeling@mido.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Dear Jee Ling,

For an update, our surveyor who had physically conducted survey to third party motorcycle is in the view that the damages sustained to the Third-Party motorcycle is consistent to the nature of accident as reported. The motorcycle sustained damages at the front and left side body. We attached here with a copy of our inspection photos & photos to show the damages on the highlighted items for your easy reference.

- BOX FILTER AIR OUTER
- BOX FILTER AIR OUTER FRONT
- BOX REAR (GIVI) E450N SIMPLY II
- LAMP SIGNAL FRONT LH
- LEVER BRAKE LH

For towing service, it is required for the company to tow the accident vehicle from their company to the reporting centre and workshop due to safety issue.

Third party repairer issued an estimated repair cost of \$1,831.00, our surveyor had checked and managed to bring down repair cost to \$1,150.00(before GST). Enclosed below is the breakdown of Third-Party's claim if you would like to settle the matter privately to protect the NCD :-

Third Party Claim Amount (including repair cost & loss of use)	\$ 1,315.68
LKK Professional Fee (with GST)	\$ 374.96

Please advise if you will consider for private settlement or let AIG to settle the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeeling <jeeling@mido.com.sg>
Sent: Monday, 30 December 2024 3:58 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Hi Hsiao Tong,

Your prompt action is highly appreciated.

Awaiting your further update, thanks.

Best regards,
Jee Ling
Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153
T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 30 December 2024 10:46 am
To: Jeeling <jeeling@mido.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Dear Jee Ling,

Thank you for your email.

We will review and get back to you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeeling <jeeling@mido.com.sg>
Sent: Friday, 27 December 2024 2:24 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Hi Hsiao Tong,

Thanks for the list of items related to the cost of repair.

We went through the list carefully and realised that the motorcycle had undergone a major repair, including changing the parts that are not caused by our fault/the accident.

Frankly speaking, we got a shock when we were informed on the cost of repair \$1250+, our driver was reversing company van and hitting a motorcycle which was parking/still behind it. The collision was not strong, yet the cost of repair could hit \$1250+.

Please find the attached photos taken by the claimer, the accident had caused damages/scratches to the motorcycle covers, others were still in good condition. Understand from our driver that the motorcycle could still function after the accident, not to the extend to be on tow.

Please see below items highlighted in yellow, these items are not related to the accident at all, it is unfair to claim from us, the claim must be REASONABLE AND FAIR.

- BALANCER HANDLE
- BELLY PAN
- BOARD FOOTREST LH
- BOX FILTER AIR OUTER
- BOX FILTER AIR OUTER FRONT
- BOX REAR (GIVI) E450N SIMPLY II
- COVER CLUTCH OUTER
- COVER CLUTVH OUTER DAMPER
- COVER SIDE
- COWLING FRONT LH
- EMBLEM (YAMAHA) LOGO
- FOOTREST REAR ASSY 1 LH
- LAMP SIGNAL FRONT LH
- LEVER BRAKE LH
- PANEL 1 (MATTE BLACK) LH
- STAND MAIN
- STICKER
- TOWING
- LABOUR FOR DISMANTLE , INSTALLATION OF PARTS & SPRAY PAINT.

We will be only responsible for the repair cost under our responsibilities caused by the accident.

Kindly assist to investigate the matter and update us on our cost portion.

Thanks for your kind attention and understanding.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 27 December 2024 10:56 am

To: Jeeling <jeeling@mido.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Dear Jee Ling,

Please be informed that the repair cost included for the below items: -

- BALANCER HANDLE
- BELLY PAN
- BOARD FOOTREST LH
- BOX FILTER AIR OUTER
- BOX FILTER AIR OUTER FRONT
- BOX REAR (GIVI) E450N SIMPLY II
- COVER CLUTCH OUTER
- COVER CLUTVH OUTER DAMPER
- COVER SIDE
- COWLING FRONT LH
- EMBLEM (YAMAHA) LOGO
- FOOTREST REAR ASSY 1 LH
- LAMP SIGNAL FRONT LH
- LEVER BRAKE LH
- PANEL 1 (MATTE BLACK) LH
- STAND MAIN
- STICKER
- TOWING
- LABOUR FOR DISMANTLE , INSTALLATION OF PARTS & SPRAY PAINT.

Please advise if you will consider for private settlement or let AIG to settle the matter.

Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeeling <jeeling@mido.com.sg>

Sent: Thursday, 26 December 2024 11:03 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Morning Hsiao Tong,

May we have the cost breakdown for the cost of repair, please?

Thank you.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Jeeling

Sent: Monday, 23 December 2024 10:42 am

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Hi Hsiao Tong,

As this accident involved company's van, we need to know more details on the cost breakdown for the cost of repair. Please advise.

Thank you.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Jeeling

Sent: Monday, 23 December 2024 9:43 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Hi Hsiao Tong,

Thanks for your cost breakdown.

Could you also share the cost breakdown for the cost of repair \$1253.50?

Thank you.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 23 December 2024 9:39 am

To: Jeeling <jeeling@mido.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Dear Jee Ling,

As requested,

1. Cost of Repair (Inc 9% GST)	\$1,253.50
2. Loss of Use (3 days x \$20)	\$ 60.00
3. GIA Vehicle Insurance Search Fee	\$ 2.18
TOTAL	<u>\$1,315.68</u>

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeeling <jeeling@mido.com.sg>
Sent: Friday, 20 December 2024 5:32 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Hi Hsiao Tung,

Thank you for your update.

May we have the cost breakdown for the Third Party Claim?

Thank you.

Best regards,
Jee Ling
Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153
T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 20 December 2024 5:15 pm
To: Jeeling <jeeling@mido.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Dear Jee Ling,

As spoken, enclosed below is the breakdown of Third-Party's claim if you would like to settle the matter privately to protect the NCD: -

Third Party Claim Amount (including repair cost & loss of use)	\$ 1,315.68
LKK Professional Fee (with GST)	\$ 374.96

Kindly call the undersigned should your need further assistance. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeeling <jeeling@mido.com.sg>

Sent: Thursday, 12 December 2024 12:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Hi Hsiao Tong,

Hope you are doing well.

May we know if there is any update on the claim?

Thank you.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Jeeling

Sent: Tuesday, 26 November 2024 8:41 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Morning Hsiao Tong,

Thanks for your update.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 26 November 2024 8:40 am

To: Jeeling <jeeling@mido.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Dear Jee Ling,

We are pending third party to submit documents.

We will update you once we have received it. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeeling <jeeling@mido.com.sg>

Sent: Tuesday, 26 November 2024 8:38 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Hi Hsiao Tong,

Any update on the billing?

Thank you.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Jeeling

Sent: Friday, 22 November 2024 3:35 pm

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Hi Hsiao Tong,

May we know if you have obtained the invoice?

Thank you.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Jeeling

Sent: Tuesday, 19 November 2024 2:26 pm

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Hi Hsiao Tong,

Thanks for your update and assistance.

May we have the invoice billed by the third-party claim?

Thank you.

Best regards,

Jee Ling

Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153

T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 19 November 2024 1:20 pm

To: Jeeling <jeeling@mido.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Dear Sirs/Mdm,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeeling <jeeling@mido.com.sg>
Sent: Tuesday, 19 November 2024 1:08 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926
Importance: High

Hi Mei Kwan,

Please find the attached.

We received the attached letter, please advise how to go about it.

Thank you.

Best regards,
Jee Ling
Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153
T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Jeeling
Sent: Monday, 18 November 2024 8:54 am
To: Meikwan@lkkauto.com
Cc: Karen <karen@mido.com.sg>; Yulia <yulia@mido.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Morning Mei Kwan,

Please find the attached.

We have lodged the GIA report, kindly advise the next step.

Thank you.

Best regards,
Jee Ling
Operations Administrator

MIDO UNIFORMS

Blk 7 Kallang Place #07-01/02 Singapore 339153
T: +65 62927111 | F: +65 62971290

Privileged / Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender and permanently delete the email and any attachments immediately.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 14 November 2024 6:34 pm

To: Yulia <yulia@mido.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

Our Ref: CD/AIG24110247/Upa3

AIG Ref: 3632865932SG

Mido Uniforms Pte Ltd

7 Kallang Place

#07-01/02

SINGAPORE 339153

Dear Sirs,

ACCIDENT INVOLVING GBK 4301Z AND FBN 1744H ON 06/11/2024 12:45 ALONG/ AT YISHUN CENTRAL 1 NEAR BLOCK 926

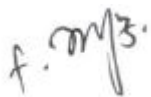
We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

A handwritten signature in dark ink, appearing to read 'f. my3.' with a stylized flourish at the end.

Hsiao Tong

Case Handler

Tel : 6742 3197

Email : chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)