

Lonpac Insurance BHD
300 Beach Road
#17-04/06, The Concourse
Singapore 199555
Attn: Motor Claims
Yr Ref: SNF7602U

Norah Khai	From
6768 9911	Telephone + 65 -
6841 1183	Telefax + 65 -
Nora.khai@premiumauto.com.sg	Email
Body & Paint Dept	Our Dept
PAXP/TP/0003/2024/NH	Our Ref

19 Mar 2025 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SNT 3410 J - XPENG G6 RWD (LONG RANGE)
DATE OF LOSS: 11 NOVEMBER, 2024

With reference to the above-mentioned vehicle, no. **SNT 3410 J**, claimant, **Mr. Soong Chin Khang**, please find the related document per attached.

1. A copy of the Original invoice no. 85000011 – S\$ 6,101.82.
2. A copy of the Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 400.00 (S\$ 100.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.18

XPremium Automobiles
BEV Pte Ltd
Showroom
281 Alexandra Road
Singapore 159938
Telephone (65) 6815 2223

Service & Parts Centres
53 Ubi Rd 1
Singapore 408699
Telephone (65) 6816 2223

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SNT 3410 J

Authorization letter

PAXP/TP/0003/2024/NH

10 January 2025

Mr. Soong Chin Khang
27 Fernvale Road
#22-27
Singapore 797415

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claim Dept
Yr Ref: CD/LPC24110244/XPA3 (SNF7602U)

Dear Sir/ Mdm,


**ACCIDENT INVOLVING VEHICLES SNT 3410 J & SNF 7602 U
AT PUNGGOL CENTRAL (OUTSIDE PARC CENTROS) ON 11/11/2024.**

I am the owner of SNT 3410 J.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the repair bill and Loss of Use directly with XPremium BEV Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Soong Chin Khang

Copy to Norah Khai, XPremium BEV Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VP05/030177

DATE : 20 MARCH 2025

DISCHARGE VOUCHER

I/We, SOONG CHIN KHANG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SNF7602U the sum of Singapore Dollar Six Thousand Five Hundred Four Only (**\$6,504.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNT3410J and SNF7602U on 11/11/2024 along/at PUNGGOL CENTRAL (OUTSIDE PARC CENTROS).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NG GEOK CHOON AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**XPREMIUM BEV PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date


.....
Name of vehicle owner /Date 20/3/25

Ubi Service Centre
53 Ubi Road 1
Singapore 408699
Main Telephone: 6816 2221
Co. & GST Reg. No.: 202404303E

Showroom
281 Alexandra Road
Singapore 159938
Main Telephone: 6815 2223

INS TAX INVOICE

Page 1 16:24

LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07, THE CONCOURSE SINGAPORE 199555 ATTN: MOTOR CLAIMS DEPT	Invoice No: 85000011 Date : 18/03/2025 Order : SNT3410J Term : 30	Account: L0001 (T 0) LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07, THE CONCOURSE SINGAPORE 199555 ATTN: MOTOR CLAIMS DEPT
Regn No: SNT3410J (V 86)	Regn Date: 26/09/2024	Mileage: 3675 WIP No.: 10044
Model: G6 RWD (Standard Range)	Chassis: L1NNSGHA5RB074127	Engine: E7H5017911030000FA6 Dept: U
You have been assisted by :- UB-Tony Foong (33)		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1200.00	1.00	1,200.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND BOTH REAR WHEEL ARCH TRIMS.	1800.00	1.00	1,800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	480.00	1.00	480.00
X	X7185300FA30000	WHEEL COVER ASSY RR	1.00	175.00	175.00
X	X7185400FA30000	WHEEL COVER ASSY RR	1.00	175.00	175.00
X	X7106122FA30000	LWR TRIM BUMPER RR	1.00	387.00	387.00
X	X7330008FA10001	RIGHT REVERSING AND	1.00	248.00	248.00
X	X7106121FA30000	BUMPER FASCIA LWR RR	1.00	773.00	773.00

Parts 1,758.00
Labour 0.00
Sublet 3,840.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,598.00

9% GST 503.82

Grand Total 6,101.82



Received by

For & on behalf of

INSURER ENQUIRY
Find
insurer
Vehicle reg. no.

SNF7602U

Date of Accident

11/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**
Period of Insurance **21/06/2024 - 20/06/2025**
Requested By **LIM KEE SIANG (PREMIUM AUT...**
Requested Date **12/11/2024 14:54**

Payment details	General Insurance Association
Request Amount: S\$2	Records Management Centre
GST Amount: S\$0.18	GST Registration No: M400017735
Total Amount Due (GST Inclusive): S\$2.18	

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

XPREMIUM AUTOMOBILES BEV PTE LTD

Bank Account Details

Beneficiary Name:

XPREMIUM AUTOMOBILES BEV PTE LTD

Bank Name / Branch Name:

UNITED OVERSEAS BANK LTD

Bank Account No.:

773-335-822-3

Bank Code / Branch Code:

7375 / 001

Swift Code

UOVBSGSGXXX

Email Address:

CLAIMS.XPENG@PREMIUMAUTO.COM.SG

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

NORAZIMA KHAIRUDDIN + 65 67689911

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date:

Acknowledged by :

NADIA 24/3/2025

Name / Date:

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <GERALDPOH@lonpac.com>
Sent: Thursday, March 20, 2025 10:50 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - REF: 24/24/24/VP05/030177 - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 *** LKKREF : CD/LPC24110244/Xpa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

GERALD POH
CLAIMS EXECUTIVE
300 BEACH ROAD #17-04/06 THE CONCOURSE
SINGAPORE 195555
TEL NO. 62507388 ext- 255

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 19 March 2025 5:10 pm
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - REF: 24/24/24/VP05/030177 - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 *** LKKREF : CD/LPC24110244/Xpa3

Lonpac External - General

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/24/VP05/030177**
Our ref : CD/LPC24110244/Epa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNF7602U(LONPAC) AND SNT3410J(TP) ON 11/11/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "XPREMIUM BEV PTE LTD" at **\$6,504.00(all-in).**

The summary is as follows: -

?

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 10,977.39	\$ 6,101.82 (\$5,598.00 + 9%GST)
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 400.00 (4DAYS X \$100.00)
3. LTA/GIA Report Search Fee	\$ 2.18	\$ 2.18
Total	\$ 11,379.57	<u>\$ 6,504.00</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, November 20, 2024 3:35 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: REF: 24/24/24/VP05/030177 - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 *** LKKREF : CD/LPC24110244/Xpa3

Hi Charmaine,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG

Sent: Wednesday, 20 November 2024 11:47 AM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAuto)

Subject: RE: REF: 24/24/24/VP05/030177 - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 *** LKKREF : CD/LPC24110244/Xpa3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

OI report attached.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 20 November 2024 10:33 am

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: REF: TBA - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 *** LKKREF : CD/LPC24110244/Xpa3

Lonpac External - General

Hi Charmaine,

We refer to the above matter.

Please see attached TP video footage and accident photo.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Wednesday, 13 November 2024 12:34 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: TBA - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024

Dear Charmaine,

Thank you for the assignment.

Please be informed that the vehicle will arrive on 19/11/2024 @ 2.30pm (owner waiting)

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, November 13, 2024 12:06 PM

To: claims.xpeng@premiumauto.com.sg; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: TBA - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Kee Siang,

Our insured has not filed the report.

We will be appointing LKK to survey your client's vehicle.

Aside to LKK, FYNA please.

Thank you.

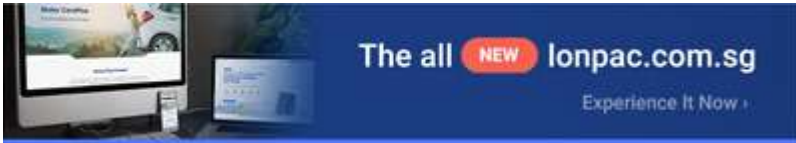
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: claims.xpeng@premiumauto.com.sg <claims.xpeng@premiumauto.com.sg>
Sent: Wednesday, 13 November 2024 11:53 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: claims.xpeng@premiumauto.com.sg
Subject: ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 19/11/2024 @2:30pm. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,
Kee Siang
Claims Advisor



XPREMIUM BEV PTE LTD

53 Ubi Road 1 Singapore 408698

Main Line. +65 6816 2221, **Roadside Assistance** +65 6717 2111. +65

e. claims.xpeng@premiumauto.com.sg **w.** www.xpeng.com.sg

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.