

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, March 19, 2025 5:10 PM  
**To:** CHARMAINE KONG  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** [SEEK MANDATE] - REF: 24/24/24/VP05/030177 - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 \*\*\* LKKREF : CD/LPC24110244/Xpa3  
**Attachments:** SNT3410 GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS\_SNT3410J.pdf; SNT3410J LOD.pdf

Your ref: **24/24/24/VP05/030177**  
Our ref : CD/LPC24110244/Epa3q2(N)

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SNF7602U(LONPAC) AND SNT3410J(TP) ON 11/11/2024**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**XPREMIUM BEV PTE LTD**" at **\$6,504.00(all-in).**

The summary is as follows: -

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	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 10,977.39	\$ 6,101.82 (\$5,598.00 + 9%GST)
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 400.00 (4DAYS X \$100.00)
3. LTA/GIA Report Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 11,379.57</b>	<b><u>\$ 6,504.00</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.  
Kindly note that this inspection report dated 11/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, November 20, 2024 3:35 PM  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: REF: 24/24/24/VP05/030177 - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 \*\*\* LKKREF : CD/LPC24110244/Xpa3

Hi Charmaine,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG  
**Sent:** Wednesday, 20 November 2024 11:47 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG ; Admin A ; Hsiao Tong (LKKAuto)  
**Subject:** RE: REF: 24/24/24/VP05/030177 - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 \*\*\* LKKREF : CD/LPC24110244/Xpa3

**Lonpac External - General**

**Lonpac External - General**

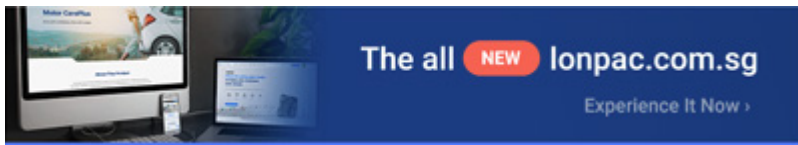
Dear Mei Kwan,

OI report attached.

Thank you.

Best Regards,  
Charmaine Kong

Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 20 November 2024 10:33 am

**To:** CHARMINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: REF: TBA - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 \*\*\* LKKREF : CD/LPC24110244/Xpa3

## Lonpac External - General

Hi Charmaine,

We refer to the above matter.

Please see attached TP video footage and accident photo.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Wednesday, 13 November 2024 12:34 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REF: TBA - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024

Dear Charmaine,

Thank you for the assignment.

Please be informed that the vehicle will arrive on 19/11/2024 @ 2.30pm (owner waiting)

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Wednesday, November 13, 2024 12:06 PM

**To:** [claims.xpeng@premiumauto.com.sg](mailto:claims.xpeng@premiumauto.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: REF: TBA - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Kee Siang,

Our insured has not filed the report.

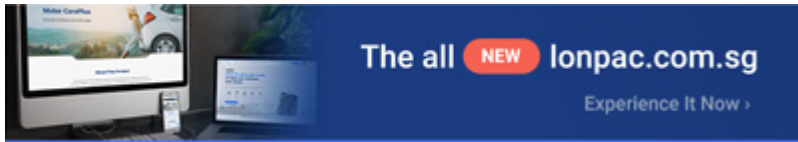
We will be appointing LKK to survey your client's vehicle.

**Aside to LKK, FYNA please.**

Thank you.

Best Regards,

Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** [claims.xpeng@premiumauto.com.sg](mailto:claims.xpeng@premiumauto.com.sg) <[claims.xpeng@premiumauto.com.sg](mailto:claims.xpeng@premiumauto.com.sg)>  
**Sent:** Wednesday, 13 November 2024 11:53 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** [claims.xpeng@premiumauto.com.sg](mailto:claims.xpeng@premiumauto.com.sg)  
**Subject:** ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 19/11/2024 @2:30pm. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,  
Kee Siang  
Claims Advisor



**XPREMIUM BEV PTE LTD**

53 Ubi Road 1 Singapore 408698

Main Line. +65 6816 2221, Roadside Assistance +65 6717 2111. +65

e.[claims.xpeng@premiumauto.com.sg](mailto:claims.xpeng@premiumauto.com.sg) w. [www.xpeng.com.sg](http://www.xpeng.com.sg)

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