

Mei Kwan (LKKAUTO)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, 20 November 2024 11:47 AM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: REF: 24/24/24/VP05/030177 - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 *** LKKREF : CD/LPC24110244/Xpa3
Attachments: OI REPORT - SNF7602U.PDF

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

OI report attached.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 20 November 2024 10:33 am
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: REF: TBA - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024 *** LKKREF : CD/LPC24110244/Xpa3

Lonpac External - General

Hi Charmaine,

We refer to the above matter.

Please see attached TP video footage and accident photo.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Wednesday, 13 November 2024 12:34 PM

To: CHARMINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: TBA - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024

Dear Charmaine,

Thank you for the assignment.

Please be informed that the vehicle will arrange on 19/11/2024 @ 2.30pm (owner waiting)

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, November 13, 2024 12:06 PM

To: claims.xpeng@premiumauto.com.sg; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: TBA - ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Kee Siang,

Our insured has not filed the report.

We will be appointing LKK to survey your client's vehicle.

Aside to LKK, FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: claims.xpeng@premiumauto.com.sg <claims.xpeng@premiumauto.com.sg>

Sent: Wednesday, 13 November 2024 11:53 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: claims.xpeng@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SNT 3410 J AND YOUR INSURED SNF 7602 U ON 11112024

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 19/11/2024 @2:30pm. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,
Kee Siang
Claims Advisor



XPREMIUM BEV PTE LTD

53 Ubi Road 1 Singapore 408698

Main Line. +65 6816 2221, **Roadside Assistance** +65 6717 2111. +65

e. claims.xpeng@premiumauto.com.sg **w.** www.xpeng.com.sg

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