



Claims Dept &lt;claims\_rar@bifrostauto.com&gt;

---

**Accident involving SJB 4856 S & XD 2168 G on 12/08/2022 (PRE-REPAIR SURVEY REQUEST)**

4 messages

**Assessment Dept** <assessment\_ral@bifrostauto.com>

13 August 2022 at 13:00

To: Claims Dept of CTI &lt;claimsdept@sg.cntaiping.com&gt;

Cc: Claims Dept &lt;claims\_rar@bifrostauto.com&gt;, Joseph Koh &lt;claims@bifrostauto.com&gt;

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, SYED ALIFF MUBARAQ BIN SYED OSMAN to notify you of the aforesaid accident involving our client's vehicle SJB4856S and your insured's vehicle XD2168G on 12/08/2022 at 1515HRS along LOH CHUAN

This serves as a **NOTICE** that we are claiming against XD2168G for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** DENNIS TING ( 93855409)

**Contact Email:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

VEH IN (Date & Time) : 13/08/2022

PRS ARRANGEMENT (Date & Time) : 15/08/2022 after 1400hrs

---

**Claims Dept of CTI** <claimsdept@sg.cntaiping.com>

15 August 2022 at 12:04

To: Assessment Dept <assessment\_ral@bifrostauto.com>

Cc: Claims Dept <claims\_rar@bifrostauto.com>, Joseph Koh <claims@bifrostauto.com>

Without Prejudice

Kindly take note of following policy wording:

"It is hereby declared and agreed that under Risk 7-XD2168G, is added into this Policy with effect from 20/08/2022.

In consideration of which, an additional premium is due to the Company.

Other terms and conditions remain unchanged. "

Pri not under us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15-00](#) Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>  
**Sent:** Saturday, 13 August 2022 1:00 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>  
**Subject:** Accident involving SJB 4856 S & XD 2168 G on 12/08/2022 (PRE-REPAIR SURVEY REQUEST)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Quoted text hidden]

---

**Assessment Dept** <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Cc: Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>, Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>

16 August 2022 at 11:11

WITHOUT PREJUDICE,

Dear Sir / Mdm,

May i double confirm that the 3rd party which is your insured ( XD 2168 G ) is not insured with you guys during the point of accident?

DOA : 12/08/2022 @ 1515 HRS

Thank you.

*Regards,*

Dennis Ting  
Motor Claims Department  
Tel: 9385 5409

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

[Quoted text hidden]

---

**Assessment Dept** <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Cc: Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>, Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>

19 August 2022 at 17:03

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly refer to your insured's report . Certificate of insurance is attached in the GIA report .

**PLEASE TAKE NOTE THAT WE WILL NOT BE LIABLE FOR ANY LOSS OF RENTAL DURING THE WAITING PERIOD FROM THE START**

Thank you.

*Regards,*

Dennis Ting  
Motor Claims Department  
Tel: 9385 5409

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

[Quoted text hidden]



**SJB 4856 S - 3P GIA.pdf**  
1562K