

## Shiau Chan (LKKAuto)

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**From:** Hew, Lee Fong <LeeFong.Hew@awac.com>  
**Sent:** Thursday, 21 November 2024 2:55 PM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** SUR  
**Subject:** RE: OD survey assignment for YN 605 K - DOA : 31.10.2024 Our Ref: CSG24VFCPA00047/HLF

Hi Shiau Chan

Please authorise repair at \$28,450.00 on Lump Sum basis.

Policy excess not applicable.

Regards  
Hew Lee Fong  
Senior Claims Analyst  
Asia Pacific Claims Group

**Allied World** Assurance Company, Ltd  
60 Anson Road #08-01 Singapore 079914  
T: +65 6423 0533  
F: +65 6423 0864  
E: [leefong.hew@awac.com](mailto:leefong.hew@awac.com)  
W: [www.awac.com](http://www.awac.com)

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Thursday, 21 November 2024 1:48 pm  
**To:** Hew, Lee Fong <LeeFong.Hew@awac.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey assignment for YN 605 K - DOA : 31.10.2024 Our Ref: CSG24VFCPA00047/HLF

**CAUTION:** External Email

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Dear Lee Fong,

1. The cause of the fire.  
Ans: The vehicle caught fire. The cause of fire probably due to electrical in nature.
2. To negotiate on lump sum basis and advise the revised amount.  
Ans: Repairer able to undertake the repair cost \$28,450.00 on Lump Sum basis exclude supplementary due to the vehicle caught fire, may affect other parts of vehicle.

For your approval.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler  
Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hew, Lee Fong <[LeeFong.Hew@awac.com](mailto:LeeFong.Hew@awac.com)>

**Sent:** Wednesday, 20 November 2024 11:42 AM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey assignment for YN 605 K - DOA : 31.10.2024 Our Ref: CSG24VF CPA00047/HLF

Hi Shiau Chan

Please revert on the following:-

1. The cause of the fire.
2. To negotiate on lump sum basis and advise the revised amount.

Regards

Hew Lee Fong

Senior Claims Analyst

Asia Pacific Claims Group

**Allied World** Assurance Company, Ltd

60 Anson Road #08-01 Singapore 079914

T: +65 6423 0533

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W: [www.awac.com](http://www.awac.com)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Wednesday, 20 November 2024 9:39 am

**To:** Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey assignment for YN 605 K - DOA : 31.10.2024 Our Ref: CSG24VF CPA00047/HLF

**CAUTION:** External Email

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Dear Stella,

Enclosed herewith preliminary advice of YN 605K.

COE renew on 28/10/2024. (see attached)

The vehicle repair on part by part basis.

We have not authorise repair.

Kindly advise on authorisation.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

**From:** Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)> **On Behalf Of** Motorsurvey  
**Sent:** Tuesday, 12 November 2024 4:32 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>  
**Subject:** RE: OD survey assignment for YN 605 K - DOA : 31.10.2024 Our Ref: CSG24VF CPA00047/HLF

Dear Sir,

We refer to our email.

It looks like YN605K just renewed COE after the accident.

Please kindly assist to check and confirm.

Thank you.

Regards  
Stella Goh  
Senior Claims Analyst  
Asia Pacific Claims Group

**Allied World** Assurance Company, Ltd  
60 Anson Road #08-01 Singapore 079914  
T: +65 6423 0857  
F: +65 6423 0864  
E: [stella.goh@awac.com](mailto:stella.goh@awac.com)  
W: [www.awac.com](http://www.awac.com)

**From:** Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)> **On Behalf Of** Motorsurvey  
**Sent:** Tuesday, 12 November 2024 3:08 pm  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** OD survey assignment for YN 605 K - DOA : 31.10.2024 Our Ref: CSG24VF CPA00047/HLF

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	YN 605 K		
Policy Number	:	BVFC SB0014792400	Account Code:	B073SD0
Policy Excess	:	\$ 1,000	(Allied World waived \$ ) (Insured to pay \$ )	
Voluntary Excess	:	\$	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	DULEVO 5000 VELOCE GARBAGE / SANITARY WAGON		

Name of Workshop	:	COMPLETE VMS PTE LTD
Contact Number	:	8333 2118
Person to Contact	:	MR DARREN
Estimated Cost of repairs	:	\$ 35,600
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)	
( X )	Please revert with your preliminary survey report with photographs	
Remarks	<b>PLEASE KINDLY CHECK CAUSE OF FIRE.</b>	

Regards,

Claims Division

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