

Hsiao Tong (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 17 December 2024 4:53 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] REF: 24/24/24/VC05/030117 -TP CLAIMS - YN9642T AGAINST XE4604X DOA: 30/10/24 *** LKK REF: CD/LPC24110227/Epa3

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Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 12 December 2024 3:20 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] REF: 24/24/24/VC05/030117 -TP CLAIMS - YN9642T AGAINST XE4604X DOA: 30/10/24 *** LKK REF: CD/LPC24110227/Epa3

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Your ref: **24/24/24/VC05/030117**
Our ref : CD/LPC24110227/Epa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE4604X(LONPAC) AND YN9642T(TP) ON 30/10/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "MOVA AUTOMOTIVE PTE LTD" at **\$4,567.18 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 7,420.99	\$ 3,815.00 (\$3,500.00 + 9% GST)
2. Loss of Use (5days x \$220.00)	\$ 1,100.00	\$ 750.00 (5days x \$150.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 8,523.17	\$ 4,567.18

Surveyor recommended 4days for repair + 1PRS = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 27 November 2024 6:34 PM

To: geraldpoh@lonpac.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: REF: 24/24/24/VC05/030117 -TP CLAIMS - YN9642T AGAINST XE4604X DOA: 30/10/24 *** LKK REF: CD/LPC24110227/Epa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Tuesday, 12 November 2024 3:14 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 24/24/24/VC05/030117 -TP CLAIMS - YN9642T AGAINST XE4604X DOA: 30/10/24

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, November 12, 2024 2:58 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: 24/24/24/VC05/030117 -TP CLAIMS - YN9642T AGAINST XE4604X DOA: 30/10/24

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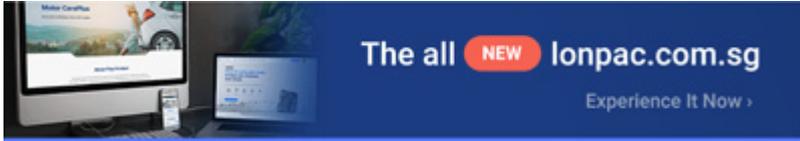
REF: 24/24/24/VC05/030117 (Gerald's case)

Dear Hueh Yin,

GIA reports attached. Please arrange survey.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: CHARMAINE KONG
Sent: Tuesday, 12 November 2024 2:55 pm
To: menglee@mova.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REF: 24/24/24/VC05/030117 -TP CLAIMS - YN9642T AGAINST XE4604X DOA: 30/10/24

REF: 24/24/24/VC05/030117 (Gerald's case)

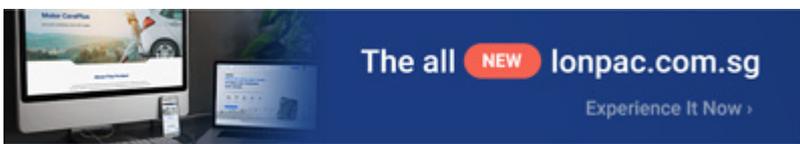
WITHOUT PREJUDICE

Dear Meng Lee,

We are appointing LKK for the survey.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: menglee@mova.com.sg <menglee@mova.com.sg>
Sent: Tuesday, 12 November 2024 2:49 pm
To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: brian.eng@mova.com.sg; suann@mova.com.sg

Subject: TP CLAIMS - YN9642T AGAINST XE4604X DOA: 30/10/24

Dear Sir/Madam,

Please kindly assign officer in-charge and surveyor for the above-mentioned case.

Thank you.

Best Regards,

Meng Lee

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151

