

## Huey Yon (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 14 November 2024 8:55 AM  
**To:** Huey Yon (LKKAuto); CHARMAINE KONG  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REF: TBA - 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

## Lonpac External - General

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Dear Huey Yon,

Our reference is 23/24/24/VC05/030168 ( Charmaine's case)

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Thursday, 14 November 2024 8:52 am  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: REF: TBA - 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

## Lonpac External - General

Dear Charmaine,

Kindly provide us claim no.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Tuesday, 12 November 2024 1:56 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [davidng@dglaw.sg](mailto:davidng@dglaw.sg)

**Subject:** RE: REF: TBA - 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

Dear Charmaine,

Thank you for the assignment.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/  
[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Tuesday, November 12, 2024 12:03 PM

**To:** [davidng@dglaw.sg](mailto:davidng@dglaw.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Selina Chua' <[cselina@ymail.com](mailto:cselina@ymail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: REF: TBA - 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

**Lonpac External - General**

**Lonpac External - General**

Without Prejudice

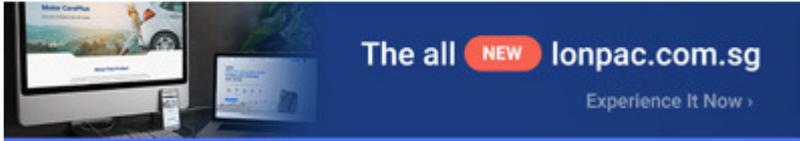
Dear Sirs,

We will be appointing LKK for the survey.

**Aside to Hueh Yin (LKK), FYNA please.**

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** [davidng@dglaw.sg](mailto:davidng@dglaw.sg) <[davidng@dglaw.sg](mailto:davidng@dglaw.sg)>

**Sent:** Tuesday, 12 November 2024 11:41 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** 'Selina Chua' <[cselina@ymail.com](mailto:cselina@ymail.com)>

**Subject:** 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

Without Prejudice

Dear Sirs

We act for Neo Chee Suan , the owner of motorcar SMS 5453 P in the above accident.

Kindly arrange any of your appointed surveyor to arrange directly for a pre-inspection of our client's motor car at his workshop, Koi Motor Works, 176, Sin Ming Drive, #04-12, Sin Ming Autocare, Singapore 575721, Contact person: Ms Selena Chua at 64546335/81258820. Attached our client's GIA Report (see below email to open) and LTANET search for your attention.

Please revert within 2 (two) working days, failing which our client's workshop will proceed to appoint an independent surveyor to survey our client's motor vehicle without your pre-inspection.

Please note that our client will be appointing an independent surveyor after your pre-inspection and thereafter forwarding a third party claims against you as insurers for YQ 6107 H for his costs of repairs.

Kindly let us have your confirmation urgently.

Your co-operation in this matter is much appreciated.

We apologise for the inconvenience caused.

Best Regards



DG Law LLC

34D, North Canal Road, Singapore 059290

Tel: (65) 63382251 Fax: (65) 63381818

Email: [davidng@dglaw.sg](mailto:davidng@dglaw.sg)

<https://acrobat.adobe.com/id/urn:aaid:sc:AP:3a6accf2-0384-4b13-af1f-b962b58f0cac> (open out GIA Report SMS5453P)

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