

Huey Yon (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 14 November 2024 10:19 AM
To: Huey Yon (LKKAuto); CHARMAINE KONG
Cc: MT_Claim_SG
Subject: RE: REF: TBA - 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

Lonpac External - General

Lonpac External - General

Dear Huey Yon,

Our reference should be 23/24/24/VC05/030178.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN
Sent: Thursday, 14 November 2024 8:55 am
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; CHARMAINE KONG <CHARMAINEKONG@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REF: TBA - 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

Dear Huey Yon,

Our reference is 23/24/24/VC05/030168 (Charmaine's case)

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Thursday, 14 November 2024 8:52 am
To: CHARMAINE KONG <charmainedkong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REF: TBA - 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

Lonpac External - General

Dear Charmaine,

Kindly provide us claim no.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Tuesday, 12 November 2024 1:56 PM
To: CHARMAINE KONG <charmainedkong@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; davidng@dglaw.sg
Subject: RE: REF: TBA - 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

Dear Charmaine,

Thank you for the assignment.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/
hueyyon@lkkauto.com

Best Regards,

Hueh Yin | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, November 12, 2024 12:03 PM
To: davidng@dglaw.sg; assignments <assignments@lkkauto.com>
Cc: 'Selina Chua' <cselina@ymail.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REF: TBA - 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

Lonpac External - General

Lonpac External - General

Without Prejudice

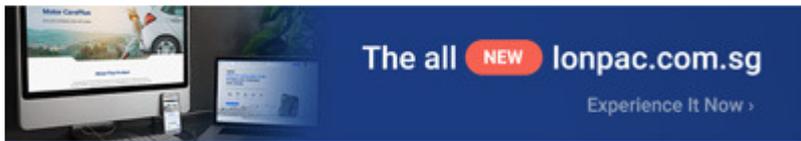
Dear Sirs,

We will be appointing LKK for the survey.

Aside to Hueh Yin (LKK), FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: davidng@dglaw.sg <davidng@dglaw.sg>
Sent: Tuesday, 12 November 2024 11:41 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Selina Chua' <cselina@ymail.com>
Subject: 7200-24-Koi SMS 5453 P and YQ 5107 H between block 534 & 541 Hougang St 52 open carpark on 8.11.24 – Neo Chee Suan

Without Prejudice

Dear Sirs

We act for Neo Chee Suan , the owner of motorcar SMS 5453 P in the above accident.

Kindly arrange any of your appointed surveyor to arrange directly for a pre-inspection of our client's motor car at his workshop, Koi Motor Works, 176, Sin Ming Drive, #04-12, Sin Ming Autocare, Singapore 575721, Contact person: Ms Selena Chua at 64546335/81258820. Attached our client's GIA Report (see below email to open) and LTANET search for your attention.

Please revert within 2 (two) working days, failing which our client's workshop will proceed to appoint an independent surveyor to survey our client's motor vehicle without your pre-inspection.

Please note that our client will be appointing an independent surveyor after your pre-inspection and thereafter forwarding a third party claims against you as insurers for YQ 6107 H for his costs of repairs.

Kindly let us have your confirmation urgently.

Your co-operation in this matter is much appreciated.

We apologise for the inconvenience caused.

Best Regards



34D, North Canal Road, Singapore 059290
Tel: (65) 63382251 Fax: (65) 63381818
Email: davidng@dglaw.sg

<https://acrobat.adobe.com/id/urn:aaid:sc:AP:3a6accf2-0384-4b13-af1f-b962b58f0cac> (open out GIA Report SMS5453P)

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