



Borneo Motors

Co Reg No: 196700092

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2024/12/PD1327/DS (TP)

Your Ref: III-SGT8571C

31/12/2024

BY EMAIL (INS COPY)

M/S.INDIA INTERNATIONAL INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SNS5526B AND SGT8571C ON 08/11/2024

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost	- \$3,852.86	B. LTA Search	- \$27.25
C. Excess	-	D. Loss of Use	- \$240.00(\$60x4days)
E. Rental	-	F. Others	-
G. Medical Claims	-	Total Claim	- \$4,120.11
H. -Undertake By Claimant	☐		

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|----------------------------------|---------------------------------|
| (✓) Original Tax Invoice | (X) Discharge Voucher |
| (X) Car Rental Invoice/Agreement | (X) Original Photograph X _____ |
| (✓) GIAS/Police Report/s | (X) Original/Photocopy Survey |
| (✓) Certificate of Insurance | (✓) LTA Search Fees |
| (✓) Letter of Authority | (X) Medical Receipt |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SNS 5526B and SGT B571C on 8/11/2024
Own vehicle's number Other vehicle's number Date of accident
along Sin Ming Road
Accident location

BY THE LETTER OF AUTHORITY, I/we, Ivy Lam Bee Lian (Lan Mei Lian) & Sxxxx 215
Name of Policy Holder & (IC/Passport/Company Registration) number
of 14A Loring 7 Toa Payoh #25-23 S(311014)
Address of Policy Holder

owner of Vehicle Registration No. SNS 5526B hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain **irrevocable**.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

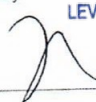
IN WITNESS WHEREOF, *I/we have hereunto set *my/our hand and sign this 11 of the month 12 Year 20 24.

Signed & Delivered By:


(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

Witness By:


BORNEO MOTORS (SINGAPORE) PTE LTD
INCHCAPE BODYCARE CENTRE
LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE
2 PANDAN CRESCENT
SINGAPORE 128482

*delete as appropriate

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0013216
Claimant Ref: SNS5526B

We/I, BORNEO MOTORS (S) PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,852.86 (repair cost), S\$ 240.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. SNS5526B that was damaged pursuant to the accident which occurred on 08/11/24 (date) at SIN MING RD (location) involving vehicle no. SGT8571C (insured vehicle). This is pursuant to the inspection conducted on 11/12/24 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner IVY LAM BEE LIAN(LAN MEILIAN) ("the third party claimant") of vehicle no. SNS5526B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNS5526B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,120.11 to BORNEO MOTORS (S) PTE LTD.

Dated this 25 day of MAR 20 25.

CLAIMANT:

Signature: _____

Signed by "the workshop" (with chop)

Name: _____

BORNEO MOTORS (SINGAPORE) PTE LTD

NRIC: _____

**INCHCAPE BODYCARE CENTRE
LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE**

Address: _____

**2 PANDAN CRESCENT
SINGAPORE 128482**

Nationality: _____

Occupation: _____

WITNESS:

Signature: _____

Signed by appointed Surveyor

Name: _____

LKK Auto Consultants Pte Ltd

NRIC: _____

199607198R

Address: _____

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality: _____

Occupation: _____



MTH

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no. : 6631 1188



TOYOTA

TAX INVOICE

Account Details				Account No.		Customer Details			
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept				S1000006 / ICIII1		Mdm Ivy Lam Bee Lian (Lan Meilian) 14A Lorong 7 Toa Payoh #25-233 Singapore 311014 Mobile: 97304413			
				Document No. 38084976					
				Document Date 30/12/2024					
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks		
2024	ZRE210R	GEXGPZ S3	20/08/2024	SNS5526B	981	34604	72/DS/SNS5526B		
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On		
MR2BE3BE800030232		1ZR3A89375	60	Thomas Pang W T	11/12/2024	11.39	30/12/2024	9.29	
L	Cd	Job/Parts Description				Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY-AI TP INS:INDIA INTERNATIONAL INSURANCE TP VEH:SGT8571C DATE OF ACC:08.11.2024 BY:LKK-TAUFIKH @ 11.12.2024 03 WORKING DAYS							50.00
2	B	BP-LAB2	DRILL HOLE AND INSTALL REVERSE SENSOR	BP29					198.00
3	B	BP-LAB2	CHECK WIRING SYSTEM	BP29					134.64
4	B	BP-ECU2	TO RESET ECU AND REPROGRAMME	BP63					198.00
5	B	BP-MECH2	TO CONDUCT ADJUSTMENT ON BLIND SPOT SENS OR	BP63					198.00
6	B	BP-LAB2	REPLACE ACC DAMAGED PARTS	BP29					792.00
7	B	BP-RES2	REPLACE ACC DAMAGED PARTS	BP20					656.00
8	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION				0619			91.59
9	1	S52159-0Z961	COVER, RR BUMPER L/C		1.00	824.30			824.30
10	2	S52462-02340	PAD, RR BUMPER, RH		2.00	28.00			56.00
11	3	S52161-0K040	PIECE, RR BUMPER		10.00	5.80			58.00
12	4	S81920-02360	REFLECTOR ASSY, REFL		1.00	54.10			54.10
13	5	SPC507-12005 2A	BACK SENSOR (1K3, CELESTITE GR		1.00	224.10			224.10
For & on behalf of BORNEO MOTORS (SINGAPORE) PTE LTD INCHCAPE BODYCARE CENTRE LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE 2 PANDAN CRESCENT SINGAPORE 128462						Customer's Signature		Charge Summary	
Please acknowledge receipt of vehicle 						Total		3,534.73	
						GST 9.00%		318.13	
						Less		0.00	
						Amount Due		3,852.86	
						Part		1,216.50	
Labour		2,226.64							
Sublet		91.59							
Lubrication/Fluid		0.00							
Others		0.00							

Customer Copy



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Nov 2024 / 18:03:03

Receipt Date/Time : 08 Nov 2024 / 18:02:59

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241108-003919

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SGT8571C

As at 08 Nov 2024/13:30:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SGT8571C

Enquiry Fee	25.00	2.25	27.25
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20241108180150093431

Sub-Total	25.00	2.25	27.25
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Total Before Rounding	25.00	2.25	27.25
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Rounding Difference			0.00
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Total Amount Payable			27.25
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Paid By

552592XXXXX3306	eNETS Credit Card	27.25
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Total	27.25
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Cash Change	0.00
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Tendered Amount	27.25
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	11 Nov 2024 17:50	Clm Dtl Modified	Claimant's Name: -> IVY LAM BEE LIAN (LAN MEILIAN). Claimant's ID: -> SXXXX215A.		[A] HOW MEI KWAN
2	11 Nov 2024 17:50	Clm Veh Model Changed	(202931) TOYOTA COROLLA ALTIS 1.6 Elegance (A).		[A] HOW MEI KWAN
3	11 Nov 2024 17:50	Clm Created	Reg No: SNS5526B. Acct Date: 2024/11/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Borneo Motors (S) Pte Ltd (Pandan)		[A] HOW MEI KWAN
4	11 Nov 2024 17:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	11 Nov 2024 17:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/20		[A] HOW MEI KWAN
6	11 Nov 2024 17:50	Adj Mandate Set	Approved:0.00.Reinspr:Adj decides.		[A] HOW MEI KWAN
7	11 Nov 2024 17:52	Adj Adjuster Assigned	[None] -> MOHD RASUL		[A] HOW MEI KWAN
8	12 Nov 2024 15:42	Clm Dtl Modified	Insured Name: -> KH LEASING PTE. LTD.. Insured ID: -> 201611813C.		[A] HOW MEI KWAN
9	14 Nov 2024 13:34	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.		[A] NA MENG YAN
10	26 Nov 2024 01:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/20		[I] Zuhaidah Bte Samsuri
11	26 Nov 2024 01:16	Adj Mandate Set	Approved:0.00.		[I] Zuhaidah Bte Samsuri
12	12 Dec 2024 16:35	Adj Adjuster Assigned	MOHD RASUL -> MOHD TAUFIKH BIN HAMID		[A] HOW MEI KWAN
13	12 Dec 2024 16:50	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/11/20		[A] HOW MEI KWAN
14	03 Feb 2025 10:21	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
15	03 Feb 2025 10:21	Clm Dtl Modified	Claim Conclusion: -> 3.		[A] JOANNE LEE KHANG MIN
16	03 Feb 2025 10:21	Clm Dtl Modified	JPJ Reg. Date: -> 2024/08/20.		[A] JOANNE LEE KHANG MIN
17	03 Feb 2025 10:21	Clm Details Notified			[A] JOANNE LEE KHANG MIN
18	06 Feb 2025 18:12	Adj Mandate Request	Cur.Reg:4120.11:Liability: 100% *Quantum: \$ 4,120.11(all-in). Pls refer to adjuster report f or details. *For your approval please.		[A] NA MENG YAN
19	18 Feb 2025 00:05	Adj Mandate Set	Approved:4120.11.		[I] Zuhaidah Bte Samsuri

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3270643	12 Nov 2024 09:13:35	TP Case (Insurer)	Motor	LKK Auto Consultants	India International	SNS5526B	SGT8571C	12.00

				Pte Ltd	Insurance Pte Ltd (HQ)			
3291128	12 Dec 2024 16:50:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNS5526B	SGT8571C	12.00