



Outlook

RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

From Manivel Priyadarshini <manivel@iii.com.sg>
Date Wed 30/4/2025 2:43 PM
To Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc Admin A <admin-a@lkkauto.com>

Dear Hsiao Tong,

Yes , we have repudiated this case.

Our Ref : MFL2024D0013434
Your Ref: YR1144X

Date: 22 April 2025

PAN PACIFIC VAN & TRUCK LEASING PTE LTD **BY EMAIL**
8 CHANG CHARN ROAD #04-01
LINK (THM) BUILDING
Singapore 159637

Dear Sir / Madam,

ACCIDENT INVOLVING YR1144X (III) & GBK5024S ON 09/11/2024 16:40:00 ALONG 22 BOON KENG ROAD

We refer to the above accident and our letter to you dated 15/11/2024 & 09/01/2025 [copy attached] which has not reported the accident.

Please note that there is a breach of condition No: 4 of the Policy, for failure to report the accident to us, we have no alternative but to repudiate all claims arising out of this accident.

Kindly note that under the Motor Vehicles (Third Party Risks & Compensation) Act, we are statutorily liable to satisfy any third party claim for damages for personal injuries and related expenses. Should we be called upon to satisfy any third-party injury claims as required under the law, we reserve our rights to seek full recovery from you for all amounts incurred by us in accordance with the "Avoidance of Certain Term & Rights of Recovery" Clause of the Policy.

Thank You
Best Regards,
Priya Manivel
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
6 Raffles Quay #22-00 Singapore 048580.
[Tel:63476100](tel:63476100), Ext-284



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, April 30, 2025 2:32 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Dear Priya,

Please advise if insured had reported. Otherwise, please advise if III will be repudiating the case as insured failed to report within certain timeline.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 22 April 2025 9:24 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

YR1144X = NR

GEARS

Accident ReportsRecoveriesExplorationARCsFilesReporting

Accident Report

Create new reportFind MyInfo initiated reportSaved filters

Active filtersVehicle. no. = YR1144X XSubmission Date = Descending order XSave filtersClear all filters

Report ID	Version	Submission Date	Date of First Submission	ARC Name	Date of accident	Policy No	Registered Owner Name	
-	-	-	-		-	-	-	

<< < 1 > >> 1 item

Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: jacelyn.lohCL@III.COM.SG

Co. Reg Number: 198703792K

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 22 April 2025 8:38 am
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured’s accident report for our necessary action. Otherwise, please advise if III will be repudiating the case as insured failed to report within certain timeline.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 11 April 2025 3:57 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, April 2, 2025 6:23 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

Hi Jacelyn,
We refer to the above matter.
Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.
Thank you.
Best Regards,
Mei Kwan | Admin
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 27 March 2025 11:16 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

YR1144X = NR

Jacelyn Loh
Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 26 March 2025 5:04 pm
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Mei Kwan | Admin
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 19 March 2025 6:29 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3
YR1144X = NR

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Active filters Vehicle. no. = YR1144X X Submission Date = Descending order X [Save filters](#) | [Clear all filters](#)

Report ID	Version	Submission Date	Date of First Submission	ARC Name	Date of accident	Policy No	Registered Owner Name	
-	-	-	-		-	-	-	

1 1 item



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CLAIM SUBFOLDER (TP)...Pending Adj
Non-Reporting Direct Settlement

Claim Audit	History Checking	Activity Log	Document
Assign Solicitor	File Review	Adj Market Value	Transfer To
Claim Details	Set/Modify Adj Mandate		

AIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'd	Status
Main	12 Nov 2024		11 Nov 2024 00:00	Last:IA 18 Nov 2024 09:29		Pending Adjuster Survey Cancel Case

Main	Offer Processing	Claim Details
------	------------------	---------------

CLAIM SUBFOLDER DETAILS			
Insured:			
Main Claimant:	SLY GENERAL SERVICES , Co. Reg. No. : 5XXXX443W		
Vehicle Reg. No.:	GBK5024S	Date of Loss :	
Claim Type:	TP / MFL2024D0013434 ... [MRMCaseID: SG1490572]		Policy/Cover Note No. :
Vehicle Reg. No. (Insured):	YR1144X	Policy No. (Claimant):	
		Excess:	
Reparer:	Carsmith Private Limited (HQ) PROFILE 8 Kaki Bukit Ave 4, #04-35 Premier, 415875 Kaki Bukit - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]		
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 20/11/2024]		

CLAIM REGISTERED					
Clm. No (Clm Reg Date)		MFL2024D0013434 (14/11/2024)			Intimation (Notify Date)
Policy No.		D19MFL0005549_05			
Registration Type		[Manually registered]			Claim Status
Incurred					TP
\$5					0.00
No.	Subfolder	SubCode	Reg. No / Claimant	Person-in-Charge	Status
1	TP		GBK5024S / SLY GENERAL SERVICES	Priya	Pending Adjuster Survey

ASSOCIATED MAIL RECEIVED	
LKK_HQ (18/11/2024): Alert: Im. Report (GBK5024S)	

ALL ASSOCIATED TASKS							
Due Date	Priority	Type	Task Group	Subject	Handler		
No results.							

ALL ASSOCIATED FILE NOTES				
No.	Status	Type	Viewer/ Assigned To	Note
No results.				

Jacelyn Loh
Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 19 March 2025 6:15 pm
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Hi Jacelyn,
We refer to the above matter.
Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.
Thank you.
Best Regards,
Mei Kwan | Admin

Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 12 March 2025 4:04 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

Dear Sir / Madam,

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 5 March 2025 4:41 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Mei Kwan | Admin
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LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 26 February 2025 4:15 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.
Best Regards,
Mei Kwan | Admin
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 19 February 2025 4:22 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 12 February 2025 9:23 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

Dear Mei Kwan,

Insured have not reported yet.

Thank You.

Zena Lim
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
6 Raffles Quay #22-00 Singapore 048580
Tel: 6347 6100
Email: Zena.Lim@iii.com.sg



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 11 February 2025 6:20 pm
To: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Thank you.
Best Regards,
Mei Kwan | Admin
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 3 February 2025 4:47 PM
To: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Manivel Priyadarshini <manivel@iii.com.sg>
Sent: Thursday, 23 January 2025 9:33 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

Dear Mei Kwan,

Insured still not reported the accident yet.

Thank You
Best Regards,
Priya Manivel
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
6 Raffles Quay #22-00 Singapore 048580.
[Tel:63476100](tel:63476100), [Ext-284](tel:63476100)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 22, 2025 6:42 PM
To: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 15 January 2025 6:36 PM
To: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 8, 2025 6:26 PM
To: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 2 January 2025 5:21 PM
To: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 26 December 2024 4:48 PM
To: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.
Best Regards,
Mei Kwan | Admin
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 19 December 2024 11:59 AM
To: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.
Best Regards,
Mei Kwan | Admin
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Manivel Priyadarshini <manivel@iii.com.sg>
Sent: Thursday, 5 December 2024 9:42 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

Dear Mei kwan,

Our Insured still not reported yet.

Thank You
Best Regards,
Priya Manivel
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
6 Raffles Quay #22-00 Singapore 048580.
[Tel:63476100](tel:63476100),[Ext-284](tel:63476100)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, December 4, 2024 6:41 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X *** LKK REF: CD/III24110201/UPA3

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Dear Sirs/mdm,

Please be informed that third party submitted LOD.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.
Best Regards,
Mei Kwan | Admin
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 27 November 2024 9:35 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X

Dear Sir / Madam,

OI hasn't reported the accident yet.

GEARS

Accident Reports

Recoveries

Exploration

ARCs

Files

Reporting

Accident Report

Create new report

Find MyInfo initiated report

Saved filters

Active filters

Vehicle. no. = YR1144X

Submission Date = Descending order

Save filters

Clear all filters

Report ID	Version	Submission Date	Date of First Submission	ARC Name	Date of accident	Policy No	Registered Owner Name
-	-	-	-		-	-	-

<< < 1 > >>

1 item

Jacelyn Loh
Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: Jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 27 November 2024 8:27 am
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X

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Dear Sir / Madam,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 22 November 2024 2:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X

Dear Sir / Madam,

OI hasn't reported the accident yet.

GEARS

Accident Reports

Recoveries

Exploration

ARCs

Files

Reporting

Accident Report

+ Create new report

👁 Find MyInfo initiated report

🔼 Saved filters

Active filters Vehicle. no. = YR1144X ✕ Submission Date = Descending order ✕ Save filters Clear all filters								
Report ID	Version	Submission Date	Date of First Submission	ARC Name	Date of accident	Policy No	Registered Owner Name	
-	-	-	-		-	-	-	

1 item

Jacelyn Loh
Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 22 November 2024 1:25 pm
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X

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Dear Sir / Madam,

We have uploaded accident scene photos submitted by third party in Merimen.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 20 November 2024 3:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X

Dear Sir / Madam,

OI hasn't reported the accident yet.

Accident Report

+

Create new report

🔍

Find MyInfo initiated report

🔼

Saved filters

Active filters Vehicle. no. = YR1144X ✕ Submission Date = Descending order ✕ Save filters Clear all filters								
Report ID	Version	Submission Date	Date of First Submission	ARC Name	Date of accident	Policy No	Registered Owner Name	
-	-	-	-		-	-	-	

1 item

Jacelyn Loh
Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: Jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 20 November 2024 2:59 pm
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 18 November 2024 8:36 AM
To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Monday, 11 November 2024 4:45 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X

Dear Jacelyn,

Thank you for the assignment.

Best Regards,
Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, November 11, 2024 4:20 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'info@carsmith.Biz' <info@carsmith.biz>
Subject: RE: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024) // YR1144X

Dear Surveyor,

Please conduct a survey on TP vehicle GBK5024S and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh
Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: info@carsmith.Biz <info@carsmith.biz>
Sent: Monday, 11 November 2024 3:54 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024)

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"WITHOUT PREJUDICE"

Dear Sir/Madam,

We would like to appoint **LKK Auto Consultants Pte Ltd** to survey our vehicle.

Vehicle already in for survey.

Thank you.

Regards

Susian

On 11-Nov-24 2:48 PM, Motor Claim - III wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

1. Autolyst Pte Ltd
2. Form Team Adjusters Pte Ltd
3. LBS Auto Consultants Pte Ltd
4. LKK Auto Consultants Pte Ltd
5. Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

Jacelyn Loh

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: Jenny Ng <info@carsmith.biz>
Sent: Monday, 11 November 2024 1:18 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: [EXTERNAL] - PRI - GBK5024S (D.O.A 09.11.2024)

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WITHOUT PREJUDICE"

OUR REF: A2411-006-GBK5024S
YR REF: TO BE ADVISED
OUR VEH: GBK5024S
YR VEH: YR1144X
DOA: 09.11.2024 @ 4.40PM

LOC: BOON KENG ROAD

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET,
SINGAPORE 049711

11.11.2024

ACCIDENT INVOLVING MOTOR VEHICLE GBK5024S AND YR1144X ALONG BOON KENG ROAD ON 09.11.2024. TIME 4.40PM.

Dear Sir/Madam,

We act for the owner of vehicle no. **GBK5024S**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED
8 KAKI BUKIT AVE 4
#04-35 Premier
Singapore 415875
Person In-Charge: Alex / JENNY
Mobile Number: 9091 0000 / 9179 7443

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

--

BEST REGARDS

JENNY NG

CARSMITH PRIVATE LIMITED
Premier @ 8 Kaki Bukit Ave 4
#04-35
Singapore 415875

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(<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to I/II's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of I/II. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. I/II shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

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Re: LOD - A2411-006-GBK5024S (DOA 09.11.2024)

From Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Date Wed 30/4/2025 4:24 PM

To claims@carsmith.biz <claims@carsmith.biz>

Cc Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our principal M/s India International Insurance Pte Ltd had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Wednesday, 27 November 2024 8:26 am

To: claims@carsmith.biz <claims@carsmith.biz>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - A2411-006-GBK5024S (DOA 09.11.2024)

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 27/11/2024.

Please be informed that our insured has not report.

Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@carsmith.biz <claims@carsmith.biz>

Sent: Tuesday, 26 November 2024 5:48 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: lod@iii.com.sg

Subject: LOD - A2411-006-GBK5024S (DOA 09.11.2024)

WITHOUT PREJUDICE

Dear All,

Hope this email finds you well.

We refer to our LOD dated 26 Nov 2024. Kindly let us have your proposed offer soonest.

Thank you

Regards

Susian

CARSMITH PRIVATE LIMITED