

## Hueh Yin (LKK Auto)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 26 June 2024 2:41 PM  
**To:** assignments; Admin A; admin-d; Mei Kwan (LKKAuto); kangcar@singnet.com.sg  
**Subject:** FW: ERGO REF. CDMCG24001549 - Notice to inspect our client's vehicle SMQ9094B : Accident involving SMQ9094B and WD6337X (ERGO) on 22.06.2024  
**Attachments:** EST-SMQ9094B.pdf; GIA-SMQ9094B.pdf

Please use this email for future correspondence, thank you.

Hi LKK,

Officer-in-Charge : Melody Teoh

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

**Pauline Soh | Executive**

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ [pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO Singapore Pte. Ltd. is rated A+ by A.M. Best.

[AM Best Upgrades Credit Ratings of ERGO Insurance Pte. Ltd.](#)



A Munich Re company

[www.ergo.com.sg](http://www.ergo.com.sg)

We appreciate you choosing ERGO as your trusted insurer. Your feedback matters. Please leave us your comments what we have done well and how can we create better experience for you.

Thank you.

<https://forms.gle/HspFNLhk7WcjPxcZ8>

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

---



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** Sharon <kangcar@singnet.com.sg>  
**Sent:** Wednesday, 26 June 2024 9:07 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** Kang Car (yahoo) <kangcar176@yahoo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>  
**Subject:** Re: ERGO REF. CDMCG24001549 - Notice to inspect our client's vehicle SMQ9094B : Accident involving SMQ9094B and WD6337X (ERGO) on 22.06.2024

WITHOUT PREJUDICE

Dear Sir/Madam,

Thank you for the email.

Please appoint **LKK -Adrian** to conduct a PRI survey on our client's vehicle. Vehicle is currently at our workshop pending for survey.

Thank you.

Regards,  
Sharon  
Kang Car Repairers Pte Ltd  
1 Kaki Bukit Ave 6  
#02-06 Autobay,  
S 417883  
Tel: 6747 7636  
Fax: 6748 5071

On ,Tue Jun 25 2024 14:46:35 GMT+0800 (Singapore Standard Time), ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

----- Original Message -----

Please use this email for future correspondence, thank you.

Dear  
Sharon

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
IHS	Chris Ang
Perfect	Gary
LKK	Bryan/Andrew
Precise	Anthony Lim

**Pauline Soh | Executive**

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ [pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO Singapore Pte. Ltd. is rated A+ by A.M. Best.

[AM Best Upgrades Credit Ratings of ERGO Insurance Pte. Ltd.](#)

**ERGO**

A Munich Re company

[www.ergo.com.sg](http://www.ergo.com.sg)

We appreciate you choosing ERGO as your trusted insurer. Your feedback matters. Please leave us your comments what we have done well and how can we create better experience for you.

Thank you.

<https://forms.gle/HspFNLhk7WcjPxcZ8>

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:**

Sharon <[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)>

**Sent:** Tuesday, 25 June 2024 10:36 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** Kang Car (yahoo) <[kangcar176@yahoo.com.sg](mailto:kangcar176@yahoo.com.sg)>

**Subject:** Notice to inspect our client's vehicle SMQ9094B : Accident involving SMQ9094B and WD6337X (ERGO) on 22.06.2024

**Importance:** High

WITHOUT PREJUDICE

Dear Sir/Madam,

Our client's motor vehicle no: SMQ9094B that was damaged as a result of the above accident, is now lying at our premises/workshop, waiting for repairs to be carried out.

As you are the insurers of motor vehicle WD6337X , we hereby give you notice to inspect our client's damaged motor vehicle at our premises/workshop. If your representative/surveyor does not inspect our client's damaged motor vehicle within the next two(2) days, we shall proceed to repair our client's damaged motor vehicle without any further notice and our client will thereafter look to you/your insured for the repair costs. This is without prejudice to our client's claim for damages, loss of use and incidental loss.

We attach herewith our estimate cost of repairs and our client's accident report for your reference.

Please let us have your list of panel surveyors for our consideration.

Thank you.

Regards,  
Sharon  
Kang Car Repairers Pte Ltd  
1 Kaki Bukit Ave 6  
#02-06 Autobay,  
S 417883  
Tel: 6747 7636  
Fax: 6748 5071

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.