

Mei Kwan (LKKAuto)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 12 November 2024 11:34 AM
To: Mei Kwan (LKKAuto); Daphne Lee (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: CTI REF: SNM24D206327/PZ3888J/C02/TANCHC - LKK REF: CD/CTI24110187/Uma3, SNS9091L | DOA: 08.11.2022 - TPP DIRECT SETTLEMENT
Attachments: SNM24D206327+OI SAS.zip

[Internal]

Hi Daphne,

Enclosed, please find the OI SAS report for your necessary action.

Kindly proceed to obtain the third-party video footage and revert to us for further instructions to seek DS.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 11 November 2024 3:32 pm
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Subject: CTI REF: SNM24D206327/PZ3888J/C02/TANCHC - LKK REF: CD/CTI24110187/Uma3, SNS9091L | DOA: 08.11.2022 - TPP DIRECT SETTLEMENT

[Internal]

Dear *Jacqueline*,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 11 November 2024 2:38 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: Direct Settlement - Accident Involving PZ3888J (OI : CTI - TBA) AND SNS9091L (TP : LKK REF - CD/CTI24110187/Uma3) on 08.11.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNS 9091L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP police report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)