

## Rajes (LKK Auto)

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**From:** Sharon Tan Chow Yen <sharon\_tan@ecics.com.sg>  
**Sent:** Monday, December 2, 2024 10:21 AM  
**To:** assignments  
**Cc:** raymondteo@vinsautogroup.com.sg; Veron Chen (LKKAuto)  
**Subject:** Change of workshop | EL Ref: DMPU2400066H/ST | Accdt invlvg SNL4789C (ECICS-PHV) & XF6886E (Income) along PIE Towards Changi on 29/10/2024 03:30

Hi Raymond,

We refer to the above matter.

Due to the limited availability of parts, we are agreeable to proceeding with repairs for our insured vehicle on a part-by-part basis.

Please be informed that our insured vehicle is currently at Accord Auto Services Pte Ltd- 10 Ang Mo Kio Ind Park 2A #03-11, AMK Auto Point, 568047, with Ms. Celia (HP: 92740999) as the officer-in-charge. Kindly arrange for the towing to your workshop.

Additionally, please note that the towing costs will be covered by Accord Auto Services Pte Ltd. Kindly send the towing invoice to AVCLAIMS@MYCARWORKSHOP.COM.SG for reimbursement.

**To Veron:**

Please assist with the assignment regarding the change of workshop.

Thank you.

Best regards

**Sharon Tan**

**Team Lead**



**DID** (65) 6734 3710 ext 167    **Tel** (65) 6206 5588  
**Email** [Sharon\\_Tan@ecics.com.sg](mailto:Sharon_Tan@ecics.com.sg)    **Web** [www.ecics.com.sg](http://www.ecics.com.sg)  
**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Raymond Teo Yun Loong <raymondteo@vinsautogroup.com.sg>  
**Sent:** Monday, 2 December 2024 10:04 am  
**To:** Sharon Tan Chow Yen <sharon\_tan@ecics.com.sg>  
**Cc:** assignments@lkkauto.com; Vin's Claims <claims@vinsautogroup.com.sg>; Raymond Teo Yun Loong <raymondteo@vinsautogroup.com.sg>  
**Subject:** Re: Undertake repairs limit repair | EL Ref: DMPU2400066H/ST | Accdt invlvg SNL4789C (ECICS-PHV) & XF6886E (Income) along PIE Towards Changi on 29/10/2024 03:30

You don't often get email from [raymondteo@vinsautogroup.com.sg](mailto:raymondteo@vinsautogroup.com.sg). [Learn why this is important](#)

Good morning,

Thanks for the email.

Unfortunately, we are unable to undertake the repair @ \$20k limit as the vehicle is new facelift which won't have any used part in the market.

However, we are able to repair it @ part by part. Please let us know if you have any questions.

Thanks.

Best Regards,

**Raymond Teo**

Claims Lead

Vin's Automotive Group

Omotenashi | Kaizen



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E: [raymondteo@vinsautogroup.com.sg](mailto:raymondteo@vinsautogroup.com.sg)

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**From:** Sharon Tan Chow Yen <[sharon\\_tan@ecics.com.sg](mailto:sharon_tan@ecics.com.sg)>

**Sent:** Sunday, December 1, 2024 9:04 PM

**To:** Vin's Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Undertake repairs limit repair | EL Ref: DMPU2400066H/ST | Accdt invlvg SNL4789C (ECICS-PHV) & XF6886E (Income) along PIE Towards Changi on 29/10/2024 03:30

Hi Sirs,

This is an OD claim.

Attached, you will find copies of the following documents:

1. SAS Report
2. Damage Photos
3. Estimate
- 4.

Please confirm by **5/12/2024** whether you are able to proceed with the repairs for \$20,000 (limit repair).

Best regards

Sharon Tan

Team Lead



**DID** (65) 6734 3710 ext 167    **Tel** (65) 6206 5588

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