

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 4 December 2024 6:28 PM
To: ENG HUEY NI
Cc: MT_Claim_SG; Admin A; Yan (LKK Auto)
Subject: RE: 24/24/24/VP05/030163 -LIABILITY CLEARANCE FOR SNH5488K AGAINST SLF4423M(LONPAC INS).DOA:08.11.2024 *** lkk ref: CD/LPC24110184/Rua3
Attachments: TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf

Hi Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, 11 November 2024 1:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: 24/24/24/VP05/030163 -LIABILITY CLEARANCE FOR SNH5488K AGAINST SLF4423M(LONPAC INS).DOA:08.11.2024 *** lkk ref: CD/LPC24110184/Xua3

Lonpac External - Confidential

Lonpac External - Confidential

REF: 24/24/24/VP05/030163 (Huey Ni's case)

Hi Mei Kwan,

OI GIA attached.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 11 November 2024 12:15 pm

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: LIABILITY CLEARANCE FOR SNH5488K AGAINST SLF4423M(LONPAC INS).DOA:08.11.2024 *** lkk
ref: CD/LPC24110184/Xua3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 11 November 2024 10:41 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LIABILITY CLEARANCE FOR SNH5488K AGAINST SLF4423M(LONPAC INS).DOA:08.11.2024

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, November 11, 2024 9:01 AM

To: Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: LIABILITY CLEARANCE FOR SNH5488K AGAINST SLF4423M(LONPAC INS).DOA:08.11.2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

REF: TBA

OIC: TBA

Dear Daniel,

Our insured has reported.

We will be appointing LKK for the survey and to revert to you on the liability.

Aside to Hueh Yin (LKK), FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>
Sent: Saturday, 9 November 2024 12:14 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Yeu Roger <yeu.roger@simedarby.com.sg>; Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>
Subject: LIABILITY CLEARANCE FOR SNH5488K AGAINST SLF4423M(LONPAC INS).DOA:08.11.2024

Dear Sirs,

Refer to the above matter.

Attached our client's GIA report and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank You.

Best Regards,

Danial Ishak

Customer Service Advisor, Body & Paint

Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 9690 4556 F: +65 6477 7300 E: danial.ishak@simedarby.com.sg
www.simedarbymotors.com | www.vantageauto.com.sg

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