



# CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

07 JUN 2025

Your Ref :

THE MOTOR CLAIMS DEPT  
AIG ASIA PACIFIC INSURANCE PTE LTD  
Singapore

**WITHOUT PREJUDICE**

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V SLQ531C & GBK4873P ON 08/11/2024  
ALONG WLDS IND PK E9 SLIP RD TO WLDS IND PK E4.**

We are authorized by the owner of SLQ531C for his/her/their above claims.

As you are the insurer of GBK4873P, we therefore wish to seek your compensation.  
Quantum of the claims as follow:-

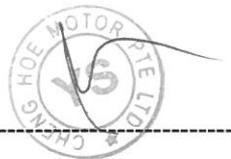
COST OF REPAIR	: S\$	4523.50	(As recommended by your appointed surveyor)
LOSS OF USE + LOSS OF INCOME	: S\$	600.00	(TUITION CAR) - 6 x \$100/Day
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	2.18	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
		-----	
	<b>S\$</b>	<b>5125.68</b>	
		=====	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours faithfully,



**LETTER OF AUTHORISATION**  
**(FOR PROPERTY DAMAGE CLAIM ONLY)**

Re: Motor Insurance Claim SLQ 531C  
in respect of the traffic accident on 8/11/24 @ 1430 hrs  
at/along Woodlands Ind PK E9 slip rd to Woodlands Ind PK E Y

I/We, Ang Lian Seng  
NRIC S 077555 E of Blk 205 Yishun St 21  
#1 08-225 S (760205)

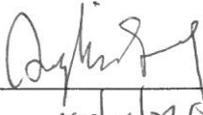
owner of motor vehicle SLQ 531 C, insured by Income Insurance Limited  
under policy no. 5091922454-07

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle GBK 4873 P in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed :   
Date : 14/11/24

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **CHENG HOE MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS\$5,000.00** (Global Sum) for vehicle no. **SLO531C** that was damaged pursuant to the accident which occurred on **08/11/2024** (date) along **SLIP ROAD TO WOODLANDS INDUSTRIAL PARK E4** (location) involving vehicle no/s **GBK4873P** This is pursuant to the inspection conducted on **14/11/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ANG LIAN SENG** (the third party claimant”) of vehicle no. **SLO531C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLO531C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27<sup>th</sup> (day) of Jan (month) 2026 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY  
#07-16 AIG BUILDING  
SINGAPORE 079120  
TEL: 64193000 FAX: 64153727  
ATTN: Motor Claim Department

NO: CL8241025  
Date: 28 Dec 2024  
Policy No: 5091922454-07  
Veh Reg No: SLQ531C  
Make/Model: TOYOTA COROLLA  
AXIO 1.5G CVT  
Job No: JC1609619

WS Ref: TP/AIG  
Claim Type: Third Party  
Accident Date: 08/11/2024  
TP Veh Reg No: GBK4873P

### Description

To Supply all replaced parts, all necessary and agreed labour &  
miscellaneous charges.  
(As recommended by your appointed surveyor)

	Quantity	List Price	PAGE:1 Amount
		SS	SS
	1 PC	SS 4,150.00	SS 4,150.00
		Total	SS 4,150.00
		Add GST @ 9%	373.50
		Total Amount payable	SS 4,523.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

GBK4873P

Date of Accident

08/11/2024 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **21/08/2024 - 20/08/2025**

Requested By ..... **PHUA LIAN HUA (CHENG HOE ...**

Requested Date ..... **08/11/2024 15:55**

#### Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CD/AIG24110181/Xma3  
AIG Ref: 9681007463SG

13 November 2024

**ASIA EXCEL PTE LTD**  
2 JURONG EAST STREET 21  
#04-63 IMM BUILDING  
SINGAPORE 609601

Driver: SYED KAMARUDDIN BIN MOHD YAKIN

Dear Sir/ Mdm,

**ACCIDENT INVOLVING GBK 4873P(AIG) AND SLQ 531C AT/ALONG WOODLANDS INDUSTRIAL PARK E9 SLIP ROAD TO WOODLANDS INDUSTRIAL PARK E4 ON 08/11/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLQ 531C** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

Daphne Lee  
Case Handler  
DID: 6841 2157  
Email: [daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Nov 2024 09:47	<b>Clm Dtl Modified</b>	Claimant's Name: -> ANG LIAN SENG. Claimant's ID: -> SXXXX555E.	[A] HOW MEI KWAN
2	11 Nov 2024 09:47	<b>Clm Veh Model Changed</b>	(205754) TOYOTA COROLLA AXIO 1.5 G (A).	[A] HOW MEI KWAN
3	11 Nov 2024 09:47	<b>Clm Created</b>	Reg No: SLQ531C. Acct Date: 2024/11/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] HOW MEI KWAN
4	11 Nov 2024 09:47	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 Nov 2024 09:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/11/20	[A] HOW MEI KWAN
6	11 Nov 2024 09:47	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 Nov 2024 09:47	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	11 Nov 2024 09:47	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	11 Nov 2024 09:48	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	11 Nov 2024 09:48	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	12 Nov 2024 11:06	<b>Clm Registration Modified</b>	Acct Time:14:00:00->14:45:00.	[I] AIG OneClaim Integration User
12	12 Nov 2024 14:01	<b>Clm Registration Modified</b>	Acct Time:14:45:00->14:00:00. Pol No:7220080968-02->7220080968.	[I] Wan Zaki, Wan Fatimatul Najibah
13	22 Jul 2025 14:24	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	22 Jul 2025 14:24	<b>Ins Email Updated</b>	[None] -> [nana@asiaexcel.com]	[A] JOANNE LEE KHANG MIN
15	22 Jul 2025 14:24	<b>Clm Dtl Modified</b>	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1543. Driver Name: -> SYEDKAMARUDDINBINMOHDYAKIN. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	22 Jul 2025 14:24	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2017/06/27.	[A] JOANNE LEE KHANG MIN
17	22 Jul 2025 14:24	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	22 Jul 2025 16:43	<b>Adj Mandate Request</b>	Cur.Req:5125.68:Liability: 100% (BOLA 27) *Quantum: \$5,125.68(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
19	11 Aug 2025 09:51	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/11/20. Mandate Remarks: COR: 4,523.50 Loss of Use: \$360 - \$420 (ranging from \$60 - \$70 / day) Search: \$2.18	[I] Pang, Nicole-xs
20	11 Aug 2025 09:51	<b>Adj Mandate Set</b>	Approved:4945.68:COR: 4,523.50 Loss of Use: \$360 - \$420 (ranging from \$60 - \$70 / day) Search: \$2.18	[I] Pang, Nicole-xs
21	29 Dec 2025 17:03	<b>Adj Mandate Request</b>	Cur.Req:5125.68:TP rejected our offer LOU \$420.00. TP counter proposed \$600.00 (LOU+LOI) as TP vehicle is used for "Instruction Usage". Please advise.	[A] Daphne Lee Mooi Ngiuk
22	05 Jan 2026 16:18	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2024/11/20. Mandate Remarks: COR: 4,523.50 Loss of Use: \$480 (\$80/day x 6 days) Search: \$2.18	[I] Goh, Su Xuan
23	05 Jan 2026 16:18	<b>Adj Mandate Set</b>	Approved:5005.68:COR: 4,523.50 Loss of Use: \$480 (\$80/day x 6 days) Search: \$2.18	[I] Goh, Su Xuan

Date From  Date To  Audit Type

ACTIVITY
No record

**Merimen Billing for this case - Transaction History**