

## Shiau Chan (LKKAuto)

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**From:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>  
**Sent:** Thursday, 21 November 2024 1:57 PM  
**To:** Shiau Chan (LKKAuto); SUR  
**Subject:** RE: OD SURVEY - APPOINT LKK - CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024

[Internal]

Dear Shiau Chan,

Please proceed to authorise at LS COR \$13,000.00.  
Section I S\$2,000.00

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Friday, 15 November 2024 11:22 am  
**To:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD SURVEY - APPOINT LKK - CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024

[Internal]

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[Internal]

Dear Lynn,

Any status of authorisation? Repairer chase on it.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Tuesday, 12 November 2024 12:04 PM

**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD SURVEY - APPOINT LKK - CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024

Dear Lynn,

Enclosed herewith preliminary advice of SLC 5786A.

Repairer able to undertake the repair cost at \$13,000.00 on Lump Sum basis.

We have not authorise repair.

Kindly advise on auhtorisation.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Sent:** Tuesday, 12 November 2024 9:50 AM

**To:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OD SURVEY - APPOINT LKK - CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024

[Internal]

Dear LKK,

Please advise OD prelim advice.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>  
**Sent:** Friday, 8 November 2024 12:09 pm  
**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OD SURVEY - APPOINT LKK - CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024

[Internal]

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[Internal]

Dear Lynn,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Sent:** Friday, November 8, 2024 11:12 AM  
**To:** KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** OD SURVEY - APPOINT LKK - CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024

[Internal]

Dear Isabella,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the own damage survey on insured's vehicle.

Thank you

Hi LKK,

Please assist to arrange OD survey.  
Refer to ezclaims.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

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**From:** KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>  
**Sent:** Thursday, 7 November 2024 11:25 am  
**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Subject:** Re: CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024 - OD VEH SURVEY & APPROVAL

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Dear Lynn,

No, this car would not have potential total loss.

Best Regards,  
*Isabella*

**KY AUTO PTE. LTD.**  
25 KAKI BUKIT ROAD 4  
#05-23 SYNERGY@KB  
SINGAPORE 417800  
HP: 98073304/81898979

On Wed, Nov 6, 2024 at 5:37 PM Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)> wrote:

[Internal]

Dear Isabella,

Please advise if potential CTL/TL.

Thank you

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 6 November 2024 5:10 pm  
**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>  
**Cc:** KY AUTO PTE LTD <[kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg)>  
**Subject:** CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024 - OD VEH SURVEY & APPROVAL

[Internal]

Dear Lynn,

Please refer to the below email.

Kindly assist.

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

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---

**From:** KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>

**Sent:** Wednesday, 6 November 2024 4:41 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Phoebe Xie (CTPIS) <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>; Pauline Tham (CTPIS) <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; KY AUTO PTE LTD <[kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg)>

**Subject:** ACCIDENT FOR SLC5786A ON 03/11/2024 - OD CLAIM

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Dear All,

We would like to submit own damage claim behalf of our client.

Kindly refer to the GIA report attach.

We would like to arrange survey for this vehicle.

Please let us know who is the officer in-charge in this case so we can liaise with them accordingly.

We'll submit the estimate accordingly once available.

Best Regards,

*Isabella*

**KY AUTO PTE. LTD.**

25 KAKI BUKIT ROAD 4

#05-23 SYNERGY@KB

SINGAPORE 417800

HP: 98073304/81898979