

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 21 November 2024 2:03 PM
To: KY AUTO; SUR
Subject: RE: CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024 - OD VEH SURVEY & APPROVAL

Dear Raymond,

As instructed by our client, please proceed to repair the insured vehicle **SLC 5786A** at repair cost not more than **\$13,000.00 on Lump Sum basis (Excess \$2,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 15 November 2024 11:25 AM
To: KY AUTO <kyautosg@gmail.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024 - OD VEH SURVEY & APPROVAL

Dear Raymond,

We still pending insurance's approval. Once approve, will send you an email.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KY AUTO <kyautosg@gmail.com>

Sent: Friday, 15 November 2024 11:08 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024 - OD VEH SURVEY & APPROVAL

Importance: High

Dear LKK,

Kindly assist approval for this vehicle.

Thank you.

Best Regards,
Raymond

KY AUTO PTE. LTD.
25 KAKI BUKIT ROAD 4
#05-23 SYNERGY@KB
SINGAPORE 417800
Tel: +65 80288693

From: KY AUTO <kyautosg@gmail.com>

Sent: Thursday, November 7, 2024 11:25 AM

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Subject: Re: CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024 - OD VEH SURVEY & APPROVAL

Dear Lynn,

No, this car would not have potential total loss.

Best Regards,
Isabella

KY AUTO PTE. LTD.
25 KAKI BUKIT ROAD 4
#05-23 SYNERGY@KB
SINGAPORE 417800
HP: 98073304/81898979

On Wed, Nov 6, 2024 at 5:37 PM Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com> wrote:

[Internal]

Dear Isabella,

Please advise if potential CTL/TL.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 6 November 2024 5:10 pm
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; KY AUTO <kyautosg@gmail.com>
Cc: KY AUTO PTE LTD <kyclaimsg@outlook.sg>
Subject: CTI REF: SNM24D206193/SLC5786A/C01/KHONGLH | DOA: 03/11/2024 - OD VEH SURVEY & APPROVAL

[Internal]

Dear Lynn,

Please refer to the below email.

Kindly assist.

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

From: KY AUTO <kyautosg@gmail.com>

Sent: Wednesday, 6 November 2024 4:41 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; KY AUTO PTE LTD <kyclaimsg@outlook.sg>

Subject: ACCIDENT FOR SLC5786A ON 03/11/2024 - OD CLAIM

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

We would like to submit own damage claim behalf of our client.

Kindly refer to the GIA report attach.

We would like to arrange survey for this vehicle.

Please let us know who is the officer in-charge in this case so we can liaise with them accordingly.

We'll submit the estimate accordingly once available.

Best Regards,

Isabella

KY AUTO PTE. LTD.

25 KAKI BUKIT ROAD 4

#05-23 SYNERGY@KB

SINGAPORE 417800

HP: 98073304/81898979