

Hueh Yin (LKK Auto)

**From:** Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>  
**Sent:** Friday, November 8, 2024 11:10 AM  
**To:** mail@loonchong.com; assignments; SUR  
**Cc:** Irene Tay (CTPIS); Claims Dept of CTI  
**Subject:** RE: Nominate / PRE-REPAIR SURVEY-Our Ref: SNM24D206271/XE4811P/C02/TAYHP & Your Ref: SH24-270.TWA.L (SNM 8608 K)

[Confidential]

Without Prejudice  
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please let us have a copy of your client’s accident report and repair estimate.

Dear LKK

Please arrange to conduct PRS on without prejudice basis. Case will be assigned in ezclaim with documents uploaded.

Thanks & Best Regards,  
Cecilia Lee  
Claims Department

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**From:** mail@loonchong.com <mail@loonchong.com>  
**Sent:** Friday, 8 November 2024 10:39 am  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** mail@loonchong.com; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>  
**Subject:** Re: Nominate / PRE-REPAIR SURVEY-Our Ref: SNM24D206271/XE4811P/C02/TAYHP & Your Ref: SH24-270.TWA.L (SNM 8608 K)

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Dear Sir / Madam,

We refer to the above matter and your email below of even date.

Our client hereby nominate Steve Chen Tsue Yee from LKK named in paragraphs 3 of your said email to conduct the pre-repair survey of the damages to our client’s vehicle arising out of the above mentioned accident.

Please contact our client’s workshop, Twin Wheel Auto Trading Enterprise, 38 Woodlands Road #03-14, Woodlands Industrial Park E1, Singapore 757700 for the said survey.

Contact Person : Mr Tan / Ms Eevon  
Telephone : 9681 7534 / 6457 0410

Kindly proceed to do the needful.

Regards,  
Catherine for Loo & Chong Law Corporation  
Blk 52 Chin Swee Road #03-67 Singapore 160052  
Tel: 6438 2883 / Fax: 6438 2889  
[Email: mail@loonchong.com](mailto:mail@loonchong.com)

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**From:** [donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com) <[donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com)>  
**Sent:** Friday, 8 November 2024 9:06 am  
**To:** [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com); [cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com); [mail@loonchong.com](mailto:mail@loonchong.com)  
**Subject:** PRE-REPAIR SURVEY-Our Ref: SNM24D206271/XE4811P/C02/TAYHP & Your Ref: SH24-270.TWA.L (SNM 8608 K)

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

**Please do not reply to this email.**

Best regards,

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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