

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Thursday, May 29, 2025 11:17 AM
To: Phoebe Xie (CTPIS)
Cc: CS A Team
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024 - TPP DIRECT SETTLEMENT

Dear Phoebe,

Noted, we will submit WP report.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Thursday, May 29, 2025 11:01 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured hasn't reported accident.

We will likely repudiate the accident, please close file on your end and send us invoice.

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, May 21, 2025 5:01 PM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

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[Internal]

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 13 May 2025 5:12 PM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 30 April 2025 8:39 AM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 23 April 2025 4:53 PM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Tuesday, 15 April 2025 3:27 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured hasn't reported, I will send chaser again.
Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, April 9, 2025 5:22 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

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Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 2 April 2025 6:22 PM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 26 March 2025 5:11 PM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 20 March 2025 5:53 PM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Wednesday, 12 March 2025 3:25 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

OI still hasn't reported, we have informed Traffic Police.

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, March 5, 2025 4:42 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 25 February 2025 5:07 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Tuesday, 10 December 2024 4:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

FYI,

Insured doesn't want to report accident.
Please kiv for now.
Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 6 December 2024 9:06 am

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

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Hi Phoebe,

Please see attached TP police report and video footage.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Wednesday, 4 December 2024 11:10 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured still hasn't reported accident, pending agent's update.
Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 28 November 2024 4:19 pm
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 21 November 2024 4:09 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Thursday, 14 November 2024 10:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024
- TPP DIRECT SETTLEMENT

[Internal]

Dear Mei Kwan,

Insured Non-reporting. Will forward to you once he reports.
Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, November 13, 2024 4:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024 - TPP DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 8 November 2024 3:06 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D206284/SJU6761T/C02/XIEXJ - LKK REF: CD/CTI24110170/Aua3, SJG3646L | DOA: 04.11.2024 - TPP DIRECT SETTLEMENT

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Dear **Phoebe**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Phoebe Xie** | **DID: 6389 6874** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 8 November 2024 2:43 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJU6761T (OI : CTI - TBA) AND SJG3646L (TP : LKK REF - CD/CTI24110170/Aua3) on 04.11.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJG 3646L at M/s Kt Motorwerk on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)