

**Yan (LKK Auto)**

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**From:** Yan (LKK Auto)  
**Sent:** Friday, March 21, 2025 11:47 AM  
**To:** CHARMAINE KONG  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [SEEK MANDATE] RE: ref: 24/24/24/VC05/030150 - SMH1028T (Pre-Inspection) / Your Vehicle : YN5944Z | DOA : 07/11/2024 \*\*\* LKK REF: CD/LPC24110167/Xua3  
**Attachments:** LOD - SMH1028T.pdf; LKK SURVEY REPORT & PHOTOS.pdf; SMH1028T GIA REPORT.pdf

Your ref: **24/24/24/VC05/030150**  
Our ref : CD/LPC24110167/Aua3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YN 5944Z(LONPAC) AND SMH 1028T(TP) ON 07/11/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended third party vehicle.

We seek your approval to offer repairer **"JL PERFECT AUTOWORK PTE LTD"** at **\$6,504.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,403.52	\$ 5,777.00 (\$5,300.00 + 9%GST)
2. Loss of Rental (7days x \$120.00)	\$ 840.00	\$ 700.00 (7DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 16,270.77</b>	<b><u>\$ 6,504.25</u></b>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.  
Kindly note that this inspection report dated 05/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Tuesday, November 12, 2024 5:40 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>  
**Subject:** RE: ref: 24/24/24/VC05/030150 - SMH1028T (Pre-Inspection) / Your Vehicle : YN5944Z | DOA : 07/11/2024 \*\*\*  
LKK REF: CD/LPC24110167/Xua3

## Lonpac External - General

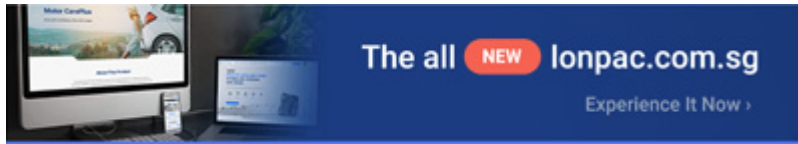
## Lonpac External - General

Dear Mei Kwan,

OI GI attached.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 12 November 2024 4:53 pm

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** RE: SMH1028T (Pre-Inspection) / Your Vehicle : YN5944Z | DOA : 07/11/2024 \*\*\* LKK REF: CD/LPC24110167/Xua3

## Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>  
**Sent:** Friday, 8 November 2024 11:03 AM  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: SMH1028T (Pre-Inspection) / Your Vehicle : YN5944Z | DOA : 07/11/2024

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Sent:** Friday, November 8, 2024 10:59 AM  
**To:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: SMH1028T (Pre-Inspection) / Your Vehicle : YN5944Z | DOA : 07/11/2024

**Lonpac External - General**

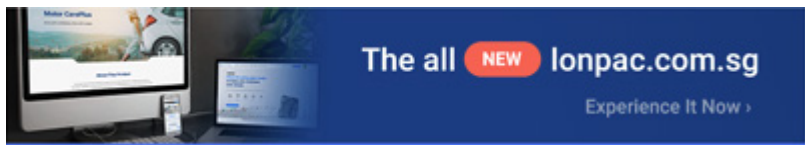
**Lonpac External - General**

Dear Hueh Yin (LKK),

Please arrange survey. Insured no report yet.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
**Sent:** Friday, 8 November 2024 10:22 am  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: SMH1028T (Pre-Inspection) / Your Vehicle : YN5944Z | DOA : 07/11/2024

Dear Charmaine,

Please arrange LKK Auto Consultants Pte Ltd to conduct the survey for vehicle SMH1028T.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On Fri, Nov 8, 2024 at 9:34 AM CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)> wrote:

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Sirs,

Our insured has not filed the report.

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. FormTeam Adjusters Pte Ltd
2. LKK Auto Consultants Pte Ltd

Thank you.

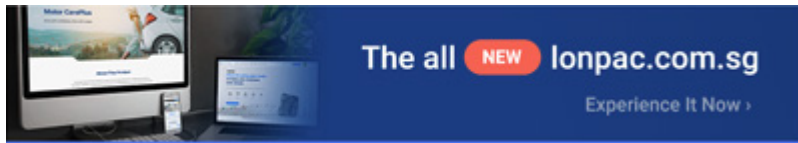
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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Please let us hear from you within the next 2 working days.

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From: JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
Sent: Friday, 8 November 2024 9:12 am  
To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
Subject: SMH1028T (Pre-Inspection) / Your Vehicle : YN5944Z | DOA : 07/11/2024

Dear Sir / Madam,

We are instructed by **indra Suryadi Bin Adi Negara** to notify you of a road traffic accident on **07.11.2024** at about **15:00 hours** at/along **T-Junction of Marsiling Drive and Marsiling Road** involving our client's/customer's vehicle registration number **SMH1028T** and vehicle registration number **YN5944Z** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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