

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, March 18, 2025 2:00 PM
To: 'Wilson-KL.Tan@aig.com'
Cc: Admin A
Subject: AIG REF: 7621290196SG // LKK REF: CD/AIG24110166/Epa3(N) [ACCIDENT INVOLVING SNG8223T(OI) AND SMS4000U(TP) ON 07/11/2024]

Dear Wilson,

We refer to the above matter.

Please be informed that third party had converted to OD claim.

We will proceed to close file and submit WP to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 29 November 2024 1:52 PM
To: 'grt8270@gmail.com'
Subject: RE: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNG8223T(AIG) AND SMS4000U AT/ALONG 9 KEPPEL BAY VIEW CARPARK ON 07/11/2024
Attachments: VIDEO SCREENSHOT FROM 3RD PARTY.pdf; SCENE PHOTO FROM TP (1).jpeg; SCENE PHOTO FROM TP (2).jpeg; SCENE PHOTO FROM TP (3).jpeg; SCENE PHOTO FROM TP (4).jpeg

Dear Sirs,

Further to our below email.

For an update, third party had submitted a copy of video footage to support her version. We are of the view that we do not have a good defense towards the claim submitted by SMS4000U. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 12 November 2024 8:59 AM
To: grt8270@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNG8223T(AIG) AND SMS4000U AT/ALONG 9 KEPPEL BAY VIEW CARPARK ON 07/11/2024

TANTI GIRISH RANCHHOD

[By Email Only]

Dear Sir/Madam,

You Ref: SNG8223T

Our Ref: CD/AIG24110166/Xpa3

ACCIDENT INVOLVING SNG8223T(AIG) AND SMS4000U AT/ALONG 9 KEPPEL BAY VIEW CARPARK ON 07/11/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMS4000U against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have any further evidence which can assist us to build a defence towards your case, please let us have them in writing within the next 10days. After which, we would proceed to deal with the claim(s) (if any) at best submitted to us under the policy terms and conditions without further notice.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

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