

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, July 25, 2025 2:14 PM
To: 'CHARMAINE KONG'
Cc: 'MT_Claim_SG'
Subject: [SEEK MANDATE] - REF: 24/24/24/VC05/030138 - PRS | SMS362B & GBH3472K D.O.A : 04.11.2024 *** LKK REF:CD/LPC24110165/Xpa3
Attachments: LKK SURVEY REPORT & PHOTOS_SMS362B.pdf; SMS362B_LOD.pdf; SMS362B_LOA & TP RESULT.pdf

Your ref: **24/24/24/VC05/030138**
Our ref : CD/LPC24110165/Apa3(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH3472K(LONPAC) AND SMS362B(TP) ON 04/11/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as police investigations revealed that the offence of Dangerous Driving Causing hurt was disclosed against our driver.

We seek your approval to offer repairer "HUA MENG SPRAY PAINTING WORKSHOP" at **\$4,191.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,310.56	\$ 3,800.00
2. Loss of USE (6days x \$120.00)	\$ 720.00	\$ 360.00 (6days x \$60.00)
3. LTA/GIA Report Search Fee	\$ 31.00	\$ 31.00
Total	\$ 8,061.56	<u>\$ 4,191.00</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this inspection report dated 25/07/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, June 13, 2025 1:52 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REF: 24/24/24/VC05/030138 - PRS | SMS362B & GBH3472K D.O.A : 04.11.2024 *** LKK
REF:CD/LPC24110165/Xpa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hua Meng <huameng@live.com.sg>
Sent: Friday, 8 November 2024 11:41 am
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REF: 24/24/24/VC05/030138 - PRS | SMS362B & GBH3472K D.O.A : 04.11.2024

Lonpac External - General

Dear Charmaine,

Pls arrange LKK Auto Consultants Pte Ltd.

Thank & Regards,

Kah Yen

Hua Meng Spray Painting Workshop

1, Kaki Bukit Avenue 6,

BLK C #01-34/#01-61

Singapore 417883

Tel: 6746 5519

Fax: 6743 4896

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Friday, November 8, 2024 11:32 AM

To: Hua Meng <huameng@live.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: 24/24/24/VC05/030138 - PRS | SMS362B & GBH3472K D.O.A : 04.11.2024

Importance: High

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

Please let us have your video footage (if any).

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. FormTeam Adjusters Pte Ltd
2. LKK Auto Consultants Pte Ltd

Thank you.

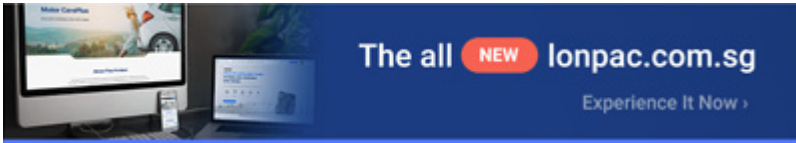
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Please let us hear from you within the next 2 working days.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hua Meng <huameng@live.com.sg>

Sent: Friday, 8 November 2024 11:26 am

To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <long@lonpac.com>

Subject: PRS | SMS362B & GBH3472K D.O.A : 04.11.2024

Importance: High

Dear Sirs,

Kindly refer to the attachment for your necessary information and let us have your surveyor's name list urgently.

Thank & Regards,

Kah Yen

Hua Meng Spray Painting Workshop

1, Kaki Bukit Avenue 6,

BLK C #01-34/#01-61

Singapore 417883

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Fax: 6743 4896

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