



OUR REF : TP 1124-8343

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Rd

City House

Singapore 068877

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SLW8834U & SHA6935M ON 06.11.2024

We are the authorized repair workshop for the owner of motor vehicle no: **SLW8834U**, which was involved in the above captioned accident with your insured vehicle: **SHA6935M**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	5,559.00
02)	Reimbursement - Loss of Rental (02 days x \$180/days)	\$	360.00
		\$	5,919.00

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / Car rental No 8812

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

Annie
Progressive Car Care Pte Ltd
Email: claims@procarcare.com.sg



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Date : 27/11/2024

Our Ref : TP 1124-8343

LEE TECK SIANG

I / We _____ Nric No S7518970B

Residing at APT BLK 525 BEDOK RESERVOIR ROAD #1-92 S 479279 owner of

Vehicle No SLW8834U hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

06/11/2024 Along / at BEDOK NORTH DRIVE will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER

DISCHARGE RECEIPT

CLAIM REFERENCE : D24009809MFCT
ACCIDENT DATE : 06/11/2024
ACCIDENT LOCATION : BEDOK N DR TOWARDS BEDOK STREET 1
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : NG LEE KEE
INSURED VEHICLE : SHA6935M
INVOLVED PARTY : SLW8834U
SETTLEMENT SUM : \$ 5,799.00


I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **LEE TECK SIANG**

Signature and Date :

 18/12/24

WITNESS :

Signature and Date :

 **PROGRESSIVE CAR CARE PTE LTD**
3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

TEL: 6741 5336 FAX: 6741 7208

Email: claims@procarcare.com.sg

GST REG NO: 201006949C Company Reg No: 201006949C

MS FIRST CAPITAL INSURANCE LIMITED

6 Raffles Quay
#21-00
Singapore 048580

Tel: 62222311 Fax: 62223547
Attn: Motor Claim Department \ FIRST
CAPITAL

Your Ref No: TP 1124-8343
Claim Type: Third Party
Accident Date: 06 November 2024
TP Veh Reg No: SHA6935M

Claim No: EST1512010
No: PS1509035
Date: 27 Nov 2024
Policy No: MT/01180444
Veh Reg No: SLW8834U
Make/Model: INFINITI Q50 2.0T A/T
(R18) EU6 NAV
Chassis No: JN1BCAV37Z0530046
Engine No: 274AE066318A
Reg. Date: 07 Mar 2018

Final Repair Bill: SLW8834U

Description	Unit Price	Quantity	List Price SGD	Amount SGD
Others				
1 COST OF REPAIR-	5,100.00	1 UNIT	5,100.00	5,100.00

Total	5,100.00
Add GST @ 9%	459.00
Total Amount Payable SGD	5,559.00

SINGAPORE DOLLAR FIVE THOUSAND FIVE HUNDRED FIFTY NINE ONLY

PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg

AUTHORISED SIGNATURE



EXPRESS RENTAL

Bik 3022A Ubi Road 1 #01-45 Singapore 408716. Tel: 6741 5336 Fax: 6741 7208

TP 1124-8343
SLW8834U

RENTAL AGREEMENT NO: **8812**

HIRER'S PARTICULAR

Name : **LEE TECK SIANG**

Address : **BLK 525 BEDOK
RESERVOIR ROAD # 01-92 SC479279**

NRIC No : **S75189708**

Tel (R) : **96818517**

H/P : **96818517**

Off : _____

Licence Pass Date : _____ Class : **3**

Birth Date : _____ Age : _____

Co. Name/ Address : _____

GUARANTOR / ADD. DRIVER

Name : _____

Address : _____

NRIC No : _____

Tel (R) : _____

H/P : _____

Off : _____

Licence Pass Date : _____ Class : _____

Birth Date : _____ Age : _____

Co. Name/ Address : _____

Occupation:

Make : **TOYOTA CAMRY**

Occupation:

Vehicle No : **SKM3445G**

RENTAL CHARGES

	Hourly @\$	per hour	
2	Daily @\$	180	per day
	Weekly @\$		per week
	Monthly @\$		per month
SUB-TOTAL			
TOTAL CHARGE			360

METHODS OF PAYMENT

Cash : _____

Cheque No.: _____

Credit Card Type: _____

Bill to Company: _____

Date Payment Collected: _____

Payment Collected: By: _____

INSURANCE EXCESS CLAUSE

Hirer is responsible for the first S\$ **3000**
(I.e. EXPRESS RENTAL'S) vehicle and also first S\$
party's vehicle for each and every accident / damage.

excess for collision / damage / fire & theft for the first party
excess for collision / damage / fire & theft for third

CHECK OUT

Date Out **19/11/24** Time Out **1044**

CHECK IN

Date In **21/11/24** Time In **1723**

HIRER'S DECLARATION

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps to contact my employer in order to qualify me as a hirer.

HIRER'S SIGNATURE

EXPRESS RENTAL

**EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6741 5336 (2 Lines) Fax: 6741 7208

OFFICIAL RECEIPTNo: **6780**Date: 21/11/2024Received from LEE TECK SIANGthe sum of Dollars THREE HUNDRED AND SIXTY ONLYbeing payment of RA 8812 / SKM3445G\$ Q
Cash/Cheque No.*All receipts subject to the clearance of cheque.***EXPRESS RENTAL**3604
Authorised Signature



Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

To Accounting/Finance Department:

Please see below for the payment details of Progressive Car Care Pte Ltd.

Company Details

Company Name	Progressive Car Care Pte Ltd
Company Reg No.	201006949C
Address	Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
Contact No.	67415336

Bank Transfer Details

Beneficiary	Progressive Car Care Pte Ltd
Bank Name	OCBC
Bank Branch	North (695)
Bank Address	460 North Bridge Road #01-00, Singapore 188734
Bank Code	7339
Branch Code	695
SWIFT Code	OCBCSGSG
Bank Account No.	695235432001
Currency	SGD
Remittance Attention to Email	accounts@procarcare.com.sg

Paynow Corporate Details

Company Name	Progressive Car Care Pte Ltd
UEN for Paynow	201006949C

Warm regards,

Dawn Wang

Manager



Hsiao Tong (LKKAUTO)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Friday, 6 December 2024 2:00 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: [SEEK MANDATE] - OUR REF: D24009809MFCT // LKK REF: CD/FCI24110164/Upa3
Attachments: SLW8834U LKK SURVEY REPORT & PHOTOS.pdf; SLW8834U LOD.pdf

Dear Hsiao Tong,

You may settle as follows:

	Amount Claimed	Amount Revised	MSFC mandate
1. Cost of Repair (WITH GST)	\$ 9,412.98	\$ 5,559.00 (\$5,100.00 + 9%GST)	\$ 5,559.00 (\$5,100.00 + 9%GST)
2. Loss of RENTAL (2days x \$180.00)	\$ 360.00	\$ 300.00 (2days x \$150.00)	\$ 240.00 to 300.00 (2days x \$120.00 to \$150.00)
Total	\$ 9,772.98	\$ 5,859.00	\$ 5,799.00 to 5,859.00

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805
| Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, December 5, 2024 1:18 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - OUR REF: D24009809MFCT // LKK REF: CD/FCI24110164/Upa3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24009809MFCT**

Our ref : CD/FCI24110164/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA6935M(MS FCIL) AND SLW8834U(TP) ON 06/11/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he turned out from minor road and collided with third party who was traveling along main road.

We seek your approval to offer repairer "PROGRESSIVE CAR CARE PTE LTD" at **\$5,859.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 9,412.98	\$ 5,559.00 (\$5,100.00 + 9%GST)
2. Loss of RENTAL (2days x \$180.00)	\$ 360.00	\$ 300.00 (2days x \$150.00)
Total	\$ 9,772.98	\$ 5,859.00

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)

Sent: Monday, 2 December 2024 10:26 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24009809MFCT // LKK REF: CD/FCI24110164/Upa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Cheers to a Wonderful Christmas and a Happy New Year 2025 ! Best Regards, Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, 8 November 2024 11:33 AM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24009809MFCT

Dear Caroline,

Thank you for the assingment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Friday, November 8, 2024 9:17 AM

To: assignments <assignments@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Claims <claims@procarcare.com.sg>

Subject: NEW SURVEY ASSIGNMENT - OUR REF: D24009809MFCT

Dear Sir,

Please find attached documents for survey assignment.

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Thursday, November 7, 2024 5:04 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: MT00018480 is Approved

Insured Vehicle No : SHA6935M

TP Vehicle No : SLW8834U

Claim No : D24009809MFCT

Workshop Name : PROGRESSIVE CAR CARE PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement (Subject to quantum to be agreed)

Created By : CAROLINE

Verified By : KARENT

Approved By : KARENT

This is a computer generated mail. Do not reply to this mail.